



# OC RESOURCES

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FOR COMMUNITY PARTNERS SERVING  
THE MATERNAL, CHILD AND ADOLESCENT POPULATION

June 2023

# INTRODUCTION

## PURPOSE

This document provides support to community partners who serve the maternal, child and adolescent population. The resource is grouped alphabetically into the following general categories: behavioral health, community and non-profit agencies, health care services, public education, and social services. Specific topics covered in this resource include anger management, car seat safety, child care, community agencies (ethnic and cultural), domestic violence, education, employment, financial support, food or clothing, health care and developmental services, health care supportive services, health insurance, housing or shelter, legal assistance, medical or clinical services, mental health, parenting classes and support, protective services, substance abuse, and transportation.

The following Orange County Health Care Agency services were included in this resource: **Mental Health, Crisis & Recovery** (Crisis Services, Housing, Navigation Services, Outpatient Programs, and Prevention and Early Intervention), and **Public Health** (Clinical Services, Communicable Disease Control Division, Community and Nursing Services Division, and Community Planning and Health Promotion Division).

A list of the specific programs included from County of Orange Health Care Agency (OC HCA) and County of Orange Social Services Agency (SSA) are also included in the appendix for reference.

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## ADDITIONAL INFORMATION, QUESTIONS AND UPDATES

This resource is posted on the Orange County Maternal Child and Adolescent Health (MCAH) programs [webpage](#). Programs that serve the MCAH population included in this resource are independent community service providers. This document will be reviewed quarterly. Please submit any suggestions to [HRL@ochca.com](mailto:HRL@ochca.com).

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### BEHAVIORAL HEALTH

#### ANGER MANAGEMENT

##### C.A.R.E. COUNSELING CENTER

**Address:** 1614 17<sup>th</sup> St. D  
Santa Ana, CA

**Phone:** (714) 836-9900

**Website:** <http://www.carecounseling.net/>

**Description:** The mission of C.A.R.E. is to prevent Domestic Violence, including Child Abuse and Teen Violence, and invest in the mental health of families by providing a range of early intervention services, affordable treatment, and prevention strategies. C.A.R.E. offers individual, couples, and family therapy, as well as groups for: Domestic Violence, Victims of Violent Crime, Child Abuse, Parenting, Anger Management, Substance Abuse including eating disorders, and Grief Recovery.

##### FAMILY ASSESSMENT COUNSELING & EDUCATION SERVICES INC.

**Address:** 2030 E. 4<sup>th</sup> St., Suite 122-A  
Santa Ana, CA

**Phone:** (714) 447-9024

**Website:** <http://www.facescounseling.org/>

**Description:** F.A.C.E.S. mission is to provide community based professional counseling and other services for children and their families in crisis from separation and divorce, and to provide education to prevent family violence.

##### LA VIDA COUNSELING CENTER

**Address:** 1451 Quail St., Suite 211  
Newport Beach, CA  
  
162 N. Glassell St., Suite C  
Orange, CA  
  
31726 Rancho Viejo Rd., Suite 204  
San Juan Capistrano, CA

Los Angeles County:  
17337 Ventura Blvd., Suite 220  
Encino, CA

Los Angeles County:  
7300 Alondra Boulevard, Suite 201  
Paramount, CA

**Phone:** (714) 883-9156

**Website:** <https://www.lavidacounselingcenter.com/anger-management.html>

**Description:** La Vida Counseling Center provides court approved anger management classes for individuals. Anger management classes are offered for youth and adults at La Vida Life Counseling Center. This is a 10-week class that fulfills the requirements of court or probation ordered classes in Orange County, California. Classes are available in English and Spanish. Enrollment Fee is \$50.00, and Class Fee is \$30.00 each class. New classes start every week. All participants can receive progress reports upon request and a Certificate of Completion will be provided at the end of the program.

## BEHAVIORAL HEALTH/ ANGER MANAGEMENT

### TURNING POINT CENTER FOR FAMILIES

**Address:** 3151 Airway Ave. F-206A  
Costa Mesa, CA

**Phone:** (714) 547-8111

**Website:** <https://www.opencounseling.com/united-states/costa-mesa/counseling-agency/turning-point-center-for-families>

**Description:** Adult Counseling Groups - Anger Management, Domestic Violence Program (English and Spanish), Parenting Program (English and Spanish), Parents of Troubled Teens, Surviving Infidelity (English and Spanish).

Youth Diversion Program - Provides court approved counseling and education (group and individual) for at-risk teens (ages 14-17) and youth (ages 9-13). Alcohol and Substance, Life Skills and Social Skills, Anger Management, Relationships and Sexuality.

### WEL-MOR PSYCHOLOGY GROUP

**Address:** 4120 Birch St., Suite #121  
Newport Beach, CA

**Phone:** (714) 540-9070

**Website:** <http://www.welmortreatment.com/court-programs/#anger>

**Description:** The Anger Management Program is typically a 10, 12, 22, 26 or 52-week program (the length can be adjusted to meet the referring party's needs) that is either mandated by court/probation or can be attended on a volunteer basis. The group is co-ed and meets once a week for an hour and a half. During the program the client will learn the tools to effectively deal with escalating situations and learn skills to help them manage their own anger impulses. Group discussions include understanding passive, assertive and aggressive behaviors, problem solving techniques, learning the connection between thought, emotions and behaviors, relaxation techniques, timeouts and taking responsibility for one's actions. Clients must demonstrate that they have mastered the curriculum and the meaning of the curriculum by interacting with the group facilitator and other peers in the group. This program is currently being offered in our Newport Beach office.

(End of Category)

### DOMESTIC VIOLENCE

#### HUMAN OPTIONS

**Address:** 5540 Trabuco Rd., Suite 100  
Irvine, CA  
**Phone:** (949) 737-5242  
**Website:** <https://humanoptions.org/>  
**Description:** For assistance with domestic violence issues or information about our shelter and programs, please call the 24-hour hotline at (877) 854-3594.

#### LAURA'S HOUSE DOMESTIC VIOLENCE ADVOCACY CENTER

**Address:** 12453 Lewis St., Suite 201  
Garden Grove, CA  
**Phone:** 24-7 Hotline: (866) 498-1511  
**Website:** <https://www.laurashouse.org/dvac>  
**Description:** Our staff of legal advocates and therapists provide support services to domestic violence survivors in the court system and across Orange County. Laura's House Domestic Violence Advocacy Center aims to provide clients with the support, encouragement, empowerment, and education necessary to break the cycle of violence and move forward in their lives. With a comprehensive approach that addresses multiple needs, we can help clients build a new foundation of support, self-love, compassion, and individuality with the hope of guiding our clients onto a new path of perpetual growth and overall healing.

#### NATIONAL DOMESTIC VIOLENCE HOTLINE

**Address:** N/A  
**Phone:** (800) 799-SAFE or (800) 799-7233; TTY (800) 787-3224 or text "START" to 88788  
**Website:** <https://www.thehotline.org/>  
**Description:** Highly trained advocates are available 24/7/365 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. The National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse. Contacts to The Hotline can expect highly trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

If you are not able to speak safely, you can log onto <https://www.thehotline.org> or text "START" to 88788.

### NATIONAL TEEN DATING ABUSE HOTLINE (LOVE IS RESPECT)

**Address:** N/A  
**Phone:** (866) 331-9474 or (800) 787-3224 (TTY) or text "LOVEIS" to 22522  
**Website:** <https://www.loveisrespect.org/>  
**Description:** A project of the National Domestic Violence Hotline, Love is Respect offers 24/7 information, support, and advocacy to young people between the ages of 13 and 26 who have questions or concerns about their romantic relationships. We also provide support to concerned friends and family members, teachers, counselors, and other service providers through the same free and confidential services via phone, text, and live chat. We provide comprehensive education through resources including quizzes, interactive pages, and testimonials, as well as training, toolkits, and curriculum for educators, peers, and parents to promote healthy relationships and prevent future abuse.

If you are not able to speak safely, you can log onto <https://www.loveisrespect.org/get-relationship-help/> or text "LOVEIS" to 22522.

### ORANGE COUNTY FAMILY JUSTICE CENTER (OCFJC)

**Address:** 150 W. Vermont Ave.  
Anaheim, CA  
**Phone:** (714) 765-1645 Ext. 1618  
**Website:** <https://www.ocfjcfoundation.org/>  
**Description:** The Orange County Family Justice Center is a safe, confidential, and friendly place where assistance is provided to Survivors of Domestic Violence, Child Abuse, Sexual Assault and Elder/Dependent Adult Abuse. The Orange County Family Justice Center is not a Police Station, but rather a "one-stop place" to secure various social services. The Orange County Family Justice Center works together to make a difference by restoring hope through the fierce dedication of trained advocates, on-site partners and support staff.

### RADIANT FUTURES (FORMERLY WOMAN'S TRANSITIONAL LIVING CENTER)

**Address:** 201 Amerige  
Fullerton, CA

**Phone:** (877) 531-5522

**Website:** <https://radiantfutures.org/>

**Description:** Radiant Futures is building a safer community in Orange County. Originally founded as **Women's Transitional Living Center**, we were the first domestic violence agency in Orange County and the third in the country. We are a committed partner providing crisis support, services for all survivors, and education to prevent domestic violence and human trafficking.

Our short and long-term housing programs, counseling and holistic offerings, and legal services are open to all survivors. Our team partners with each survivor to tailor services to their unique situation and goals. We also provide programs for people who have caused harm and education to empower our neighbors to support safety and wellbeing for all.

Domestic violence and human trafficking affect hundreds of people each year across age, gender, sexual orientation, class, and immigration status. For 45 years, we've been working toward a future where everyone in our community lives and thrives free from violence and harm.

Our services include:

- Clinical: Individual, family, and group counseling for children and adults, Therapeutic Art programs, Peer Support Groups, Substance Abuse Counseling and Group Support
- Workshops and Training: Domestic Violence, Human Trafficking, Bullying, HealthCare Assessment of Domestic Violence, Self Esteem & Health Relationships, Teen Dating
- Legal Advocacy: For all domestic violence and human trafficking related issues such as divorce, legal separation, child support, custody, visitation & restraining orders.

### VIOLENCE PREVENTION EDUCATION (VPE) [ORANGE COUNTY DEPARTMENT OF EDUCATION] (OCDE)

**Address:** 200 Kalmus Dr.  
Costa Mesa, CA

**Phone:** (714) 966-4000

**Website:** <https://ocde.us/PEI/Pages/default.aspx>

**Description:** Violence Prevention Education (VPE) program's goal is to reduce violence and its impact in schools, local neighborhoods, and families. The Orange County Department of Education (OCDE) provides Violence Prevention Education in schools across Orange County to ensure that services are available to all school sites that are interested in Violence Prevention Education. There are six program sub-components under the VPE program: 1) Bullying Prevention, 2) Crisis Response Network (CRN), 3) Digital Citizenship, 4) Evaluation, Assessment, and Data Center (EADC), 5) OC Safe from the Start (OCSFTS), and 6) Restorative Practices. Click the following link to view School-Based Violence Prevention Education Services: <https://ocde.us/PEI/Pages/SMHS-Programs.aspx>

(End of Category)

## MENTAL HEALTH

### AB109 (NON-SERIOUS, NON-VIOLENT, NON-SEX OFFENDERS) (ADULT & OLDER ADULT) (OC HCA)

**Address and Phone:**

**Anaheim**

1535 E. Orangewood Ave.  
Anaheim, CA 92805  
Probation Main Lines: (714) 937-4500  
HCA Main Line: (714) 569-2325  
HCA Fax: (714) 938-0852

**Santa Ana**

909 N. Main St.  
Santa Ana, CA 92701  
Probation Main Line: (714) 569-2000  
HCA: (714) 569-2325 or (714) 569-2245  
HCA Fax: (714) 796-9236

**Laguna Hills**

23271 Verdugo Dr.  
Laguna Hills, CA 92653  
Probation Main Line: (949) 206-4160  
HCA: (714) 569-2325 or (714) 569-2245  
HCA Fax: (949) 206-4060

**Westminster**

14180 Beach Blvd.  
Westminster, CA 92683  
Probation Main Line: (714) 896-7500  
HCA: (714) 569-2325 or (714) 569-2245  
HCA Fax: (714) 373-1175

**Main office**

401 W. Civic Ctr. Dr. Suite 600  
Santa Ana, CA 92701  
Main Line: (714) 480-4601  
Fax: (714) 850-8455

**Website:** <https://www.ocalthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/justice-involved-service>

**Description:** The AB 109 program provides a continuum of mental health, crisis and recovery services to AB 109 adults (non-serious, non-violent, and non-sex offenders) who have mental health and/or substance use issues and are being released from state prison or county jail. Individuals are identified through a collaborative effort by the Orange County Probation Department and Health Care Agency (HCA).

Upon release, individuals who meet criteria for AB 109 and have behavioral health issues are referred by a Probation Office to OC Health Care Agency (HCA) Mental Health, Crisis & Recovery Services (MHRS). A MHRS AB 109 screener who is co-located at Probation meets with the individual, identifies the most appropriate level of care services, and connects that individual to appropriate services. Services are voluntary and designed to promote and support the individual's recovery.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### ADOLESCENT FAMILY LIFE PROGRAM AND CAL-LEARN (CHILDREN/YOUTH) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 567-6229

**Website:** <https://www.ochealthinfo.com/services/community-and-nursing-services/teen-parenting-programs-alfpcallearn>

**Description:** Adolescent Family Life Program (AFLP) and Cal-Learn Program address the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children. The programs emphasize building upon an adolescent's strengths and resources. Case managers work closely with youth to improve the health and well-being of themselves and their children.

### ASSISTED OUTPATIENT TREATMENT PROGRAM (AOT) (COURT-ORDERED TREATMENT) (ADULT & OLDER ADULT) (OC HCA)

**Address:** N/A

**Phone:** (855) HCA-1421 or (855) 422-1421

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/assisted>

**Description:** The Assisted Outpatient Treatment (AOT) program, also known as Laura's Law, provides court-ordered treatment for persons with severe mental illness. The program is designed to assist individuals who are resistant to obtaining or maintain treatment.

### CALIFORNIA COALITION FOR YOUTH - THE CALIFORNIA YOUTH CRISIS LINE (CYCL) (CHILDREN/YOUTH)

**Address:** PO Box 161448

Sacramento, CA

**Phone:** (800) 843-5200

**Website:** <https://calyouth.org/>

**Description:** The California Youth Crisis Line (CYCL) operates 24/7 as the statewide emergency response system for youth (age 12-24) and families in crisis. Professionally trained staff and volunteer counselors respond to 17,000 calls annually with crisis intervention counseling and resource referrals to service providers in the caller's local community. We have access to more than 5,500 free or low-cost resources for youth and families across California.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### CASA DE LA FAMILIA (EMPHASIS ON HISPANICS)

**Address and Phone:**

CDLF Corporate Office  
1650 East 4<sup>th</sup> St., Suite 101  
Santa Ana, CA  
(714) 667-5220

508 W. Commonwealth Ave.  
Fullerton, CA  
(714) 667-5220

**Website:** <https://casadelafamilia.org/services>

**Description:** Casa de la Familia actively provides psychoeducation services to reduce the stigma of receiving mental health services. Casa de la Familia provides psychotherapy in individual, family, and group settings. Patients actively enrolled in one of our programs receive advocacy services, which includes case management services. Through some programs, Casa de la Familia can provide court accompaniment, help clients obtain restraining orders and more.

**Hispanic Populations:** The primary focus for the services we provide is the underserved and underrepresented minority populations, taking care to provide culturally appropriate and relevant services.

**Trauma:** Casa de la Familia specializes in the treatment of post-traumatic, anxiety, and depressive disorders through the provision crisis intervention and long-term individual and family therapy.

**Community:** We work closely with city, county and state social service agencies, police departments, victim advocates, family resource centers, nonprofit agencies, and community service programs.

### CHILD ABUSE SERVICES TEAM (CAST) (CHILDREN/YOUTH) (OC HCA)

**Address:** 401 The City Dr. S  
Orange, CA 92868

**Phone:** (714) 935-7545

**Website:** <https://ssa.ocgov.com/abuse-reporting/child-abuse-services-team-cast>

**Description:** Children and Youth Mental Health, Crisis & Recovery Services (MHRS) County staff work with a team consisting of medical, social work, and legal staff to provide assessment and treatment to victims of sexual abuse.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### CHILDREN AND YOUTH MOBILE CRISIS ASSESSMENT TEAM (CAT) (CHILDREN/YOUTH) (OC HCA)

**Address:** N/A – Mobile Service

**Phone:** Call OC Links 24/7 at (855) 625-4657

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/crisis-services>  
<https://www.ochealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/cat-pert-program>

**Description:** This program serves all minors under the age of 18. Children and Youth Crisis Assessment Team is comprised of social workers, marriage and family therapists, as well as a rotation of Behavioral Health Service Chiefs who provide crisis evaluations for minors to determine if psychiatric hospitalization is required or if the child/youth can be safely referred to a lower level of care. Hours of Operation: 24 hours a day, 7 days a week, 365 days a year. Languages: English, Spanish (additional translation services available)

### CHILDREN AND YOUTH OUTPATIENT CLINIC SERVICES (CHILDREN/YOUTH) (OC HCA)

#### Address and Phone:

#### North Region

120 S. State College Blvd, Suite 150  
Brea, CA 90621  
(714) 577-5400

#### East Region

500 City Parkway, Suite 200  
Orange, CA 92868  
(714) 480-6600

#### South Region

21632 Wesley Dr.  
Laguna Beach, CA 92651  
(949) 499-5346

#### West Region

14140 Beach Blvd., Suite 155  
Westminster, CA 92683  
(714) 896-7556

24242 La Cresta  
Dana Point, CA 92629  
(949) 248-2228

#### Central Region

2801 Bristol St.  
Costa Mesa, CA 92626  
(714) 850-8408

5 Mareblu, Suite 100  
Aliso Viejo, CA 92656  
(949) 643-6900

**Website:** <https://ochealthinfo.com/services-programs/mental-health-crisis-recovery/children-youth-services/outpatient-services/cys>

**Description:** Children and Youth Behavioral Health (CYBH) services provides a broad range of outpatient services for behaviorally, emotionally, or mentally disordered children and adolescents, which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### CHILDREN'S SUPPORT AND PARENTING PROGRAM (CSPP) (CHILDREN/YOUTH) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 400  
Orange, CA

**Phone:** (714) 480-4678

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/parent-family>

**Description:** This is a prevention program serving a wide range of families from different backgrounds whose stressors make children more vulnerable to developing behavioral health problems. Program services focus on families that have a common parental history of serious substance abuse and/or mental illness; families whose family member's actual or potential involvement in the juvenile justice system may make them more vulnerable to behavioral health problems; children living with family members who have developmental or physical illnesses/disabilities; children living in families that are impacted by divorce, domestic violence, trauma, unemployment, and/or homelessness; and children of families of active duty military/returning veterans. A multi-week psycho-educational group series is facilitated with a focus on increasing parenting skills and support, increasing child resiliency, and improving the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants. Follow-up sessions are provided to graduates as an opportunity to reunite with other families and refresh their learned skills.

### CHOC BEREAVEMENT SUPPORT GROUPS (FOR LOSS OF CHILD) (ADULT & OLDER ADULT)

**Address:** 1201 W. La Veta Ave.  
Orange, CA

**Phone:** (714) 509-8521

**Website:** <https://www.choc.org/programs-services/social-services/#support-groups>

**Description:** Bereavement Support Groups for families who have lost a child. Online (virtual) groups available for English and Spanish-speaking adults on the 1<sup>st</sup> Wednesday evening of each month. Please contact [griefsupport@choc.org](mailto:griefsupport@choc.org) or 714-509-8521 for more information and click the link to join us online.

### CLINICAL EVALUATION AND GUIDANCE UNIT (JUVENILE HALL/PROBATION) (CHILDREN/YOUTH) (OC HCA)

**Address:** 301 The City Dr., South  
Orange, CA 92868

**Phone:** (714) 935-6363

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-mhrs/specialized-services>

**Description:** Children and Youth Behavioral Health Services county staff provide assessment and treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Joplin Youth Center, and the Youth Leadership Academy.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### COMMUNITY COUNSELING & SUPPORTIVE SERVICES (CCSS) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 405  
Orange, CA 92868

**Phone:** (714) 645-8000

**Website:** <https://ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/outpatient-services/community>

**Description:** Community Counseling and Supportive Services (CCSS) serves residents of all ages who have, or are at risk of developing, a mild to moderate behavioral health condition and limited or no access to mental health and recovery services. The majority are uninsured or underinsured, monolingual Spanish speaking, and have a history of family or domestic violence and/or early childhood trauma. Beginning FY 2020-21, OC ACCEPT merged with CCSS and expanded its capacity to provide specialized expertise working with individuals identifying as Lesbian, Gay, Bisexual, Transgender, Intersex or Questioning (LGBTIQ), and the important people in their lives.

CCSS is designed to help participants address the early symptoms of depression, anxiety, alcohol and/or drug use, suicidal thoughts, violence and Post Traumatic Stress Disorder (PTSD), as well as the confusion, isolation, grief and loss, high-risk behaviors, self-esteem challenges, victimization by bullying, trauma, homelessness and lack of familial support frequently experienced by individuals identifying as LGBTIQ. Participants are referred to the program by family resource centers, medical offices, community-based organizations, County-operated and County-contracted programs and self-referral.

### CRISIS ASSESSMENT AND PSYCHIATRIC EMERGENCY AND RESPONSE TEAMS (CAT/PERT) (ADULT & OLDER ADULT) (OC HCA)

**Address:** NA

**Phone:** Call OC Links at (855) 625-4657

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/crisis-services/crisis-assessment-emergency-1>

**Description:** The **Crisis Assessment Team (CAT)** provides 24-hour mobile response services to any adult experiencing a behavioral health crisis. Staff members receive calls to provide crisis intervention individuals with mental health issues from law enforcement officers in the field, social services agencies, and concerned family members. CAT conducts risk assessments, initiates involuntary hospitalizations when necessary, provides resources and linkage, and conducts follow-up contacts for individuals assessed. Staff members on **Psychiatric Emergency Response Team (PERT)** are mental health clinicians who ride along with assigned law enforcement officers to address mental health related calls in the assigned city. PERT conducts risk assessments initiates involuntary hospitalizations when necessary and provide resources and education. The program also provides outreach and follow-up services to ensure linkage to ongoing services.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### FIRST CANDLE (MISCARRIAGE, STILLBIRTH, AND SIDS/SUID SUPPORT GROUPS) (ADULT & OLDER ADULT)

**Address:** 21 Locust Ave., Suite 2B  
New Canaan, CT 06840 (*Services provided via phone or virtual*)

**Phone:** 24-hour Grief Line: (800) 221-7437

**Website:** <https://firstcandle.org/bereavement-support/>

**Description:** Offers a grief support hotline where grief counselors are available to help individuals through the difficult time following the death of a baby. Also offers 3 online, 24-hour access support groups to connect with communities of those dealing with miscarriage, stillbirth, Sudden Infant Death Syndrome (SIDS), and Sudden Unexpected Infant Death (SUID).

### FOREVER FOOTPRINTS

**Address:** 1944 North Tustin Street, Suite 118  
Orange, CA 92865

**Phone:** (714) 509-0065

**Website:** <https://www.foreverfootprints.org/>

**Description:** Serves families who have suffered pregnancy and infant loss through support, education and remembrance. We make sure families receive the best support, comfort, and resources possible. We provide direct services and offer opportunities for remembrance to help families find their own path to healing.

### HOAG PREGNANCY AND POSTPARTUM SUPPORT GROUPS

**Address:** Contact for details

**Phone:** (949) 764-5333

**Website:** [https://ocnavigator.org/m/ocn/58?resource\\_id=102362199](https://ocnavigator.org/m/ocn/58?resource_id=102362199)

**Description:** Offers perinatal educational classes, postpartum support groups, pregnancy and infant loss support groups, and more. Hoag support groups are available for a multitude of people and specifically for new moms in their first six weeks of breastfeeding; parents and families who have experienced an early pregnancy loss, stillbirth or newborn death; women and couples who lost a baby during pregnancy or infancy and are now pregnant; and new mothers experiencing the baby blues, or are having difficulty adjusting to motherhood. Locations in Irvine, Tustin, Aliso Viejo, Newport Beach Foothill Ranch, Huntington Beach, San Clemente, Costa Mesa, Lake Forest, Laguna Beach, and Fountain Valley.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### HOUSING AND RESIDENTIAL CARE FACILITIES (ADULT & OLDER ADULT) (OC HCA)

**Address:** N/A

**Phone:** (714) 796-0200

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/housing-and-residential-care>

**Description:** Housing and Supportive Services provides a continuum of housing resources for individuals living with serious mental illness who are experiencing homelessness. This includes:

- Adult Residential Care Facility (Residential Rehabilitation Facilities)
- Residential Rehabilitation Facilities
- Short Term Housing
- Bridge Housing
- Permanent Supportive Housing

### JUVENILE RECOVERY COURT (JRC) (CHILDREN/YOUTH) (OC HCA)

**Address:** 301 The City Dr. South  
Orange, CA 92868

**Phone:** (714) 935-6363

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-mhrs/specialized-services>

**Description:** A collaboration between Children and Youth Behavioral Health Services (CYBH), Probation, Collaborative Court Full-Service Partnership and Juvenile Court for youth who have committed substance abuse related offense.

### MARIPOSA WOMAN AND FAMILY CENTER

**Address and Phone:**

1845 W Orangewood Ave, Suite 300  
Orange, CA  
(714) 547-6494

29222 Rancho Viejo Rd., Suite  
San Juan Capistrano, CA  
(949) 429-6888

**Website:** <https://www.mariposacenter.org/>

**Description:** At Mariposa Women and Family Center, we deliver high-quality, innovative therapy services that are tailored to meet the specific needs of individual. Programs: Group therapy, substance abuse, CalWORKs, equine therapy, and individual counseling.

### MATERNAL MENTAL HEALTH HOTLINE

**Address:** N/A

**Phone:** (833) 9-HELP4MOMS or (833) 943-5746; phone or text in English and Spanish. TTY Users can use a preferred relay service or dial 711 and then 1-833-943-5746.

**Website:** <https://www.hhs.gov/about/news/2022/05/06/hhs-launches-new-maternal-mental-health-hotline.html>

**Description:** The Maternal Health Hotline provides 24/7, free, confidential support before, during, and after pregnancy. Moms can call or text and connect with a counselor at no charge.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### NAMI WARM LINE (EMOTIONAL SUPPORT AND LINKAGE TO OC RESOURCES)

**Address:** N/A  
**Phone:** (714) 991-6412  
**Website:** <https://www.namioc.org/>  
**Description:** National Alliance on Mental Illness (NAMI) provides emotional support and Orange County resources 18 hours a day. This is a free and confidential telephone service providing emotional support and resources to Orange County residents. Monday-Saturday: 9am-3am and Sunday, 10am-3am. Please call if you need emotional comfort or resources.

### OC CENTER FOR RESILIENCY, EDUCATION, WELLNESS (OCCREW) (ADULT) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 403  
Orange, CA  
**Phone:** (714) 480-5100  
**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early>  
**Description:** The program provides early intervention services to Orange County residents between the ages of 12-25 years old who are experiencing their first episode of psychosis with symptoms that started within the last 24 months. Additionally, the program services the families of eligible youth. Services include screening and needs assessments, clinical case management, individual counseling and family services, psychiatric care, psychoeducational groups, referrals and linkages to community resources, and community education on "The First Onset of Psychosis."

### OC LINKS (OC HCA)

**Address:** N/A  
**Phone:** (855) 625-4657  
**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/bh-services/navigation-training/oc-links>  
**Description:** OC Links' Navigators are available to help callers understand what programs or services are the right fit for them. Navigators are available Monday through Friday from 8am to 6pm by phone at (855) OC Links (855-625-4657) or by connecting online through a Chat line at <https://www.chorusplatform.io/m/oc-links/chat>.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### OC PARENT WELLNESS PROGRAM (OCPWP) (ADULT) (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 404  
Orange, CA

**Phone:** (714) 567-5192

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-1>

**Description:** The Orange County Parent Wellness Program has been expanded to specialize in supporting families with children under the age of 18. This includes pregnant females and partners affected by the pregnancy or birth of a child within the past 12 months, families that have been reported to Child Protective Services for allegations of child abuse or neglect or families with a young child between the ages of 0 and 8 years who are exhibiting behavioral symptoms that maybe negatively impacting their readiness for school. Services include screening and needs assessments of the family, clinical case management, individual counseling, family collateral services, parent education, psycho-education support groups, referrals and linkages to community resources and community education on Perinatal Mood & Anxiety Disorders.

### OUTREACH AND ENGAGEMENT (ADULT & OLDER ADULT) (OC HCA)

**Address:** 500 City Parkway West, 4<sup>th</sup> Floor  
Orange, CA 92868

**Phone:** (714) 834-7742

**Website:** <https://www.ocalthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-0>

**Description:** Individuals who are homeless or on the verge of become homeless. Among this group, services are offered to individuals of all ages with behavioral health conditions ranging from mild to moderate to severe and chronic mental illness. Staff frequents known gathering places for the homeless including food banks, shelters, and public areas such as parks/libraries to identify potential consumers and screen for program eligibility.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### PHOENIX HOUSE (SUPPORT FOR ADDICTION, BEHAVIORAL HEALTH AND FAMILY SERVICES) (ADULT & OLDER ADULT)

**Address:** 1207 E. Fruit St.  
Santa Ana, CA

**Phone:** Behavioral Health Intervention and Support Services: (714) 486-0940

**Website:** <https://phoenixhouseca.org/community-services/>

**Description:** Phoenix House California is dedicated to helping young people, women, and men overcome substance and alcohol abuse to live extraordinary lives in recovery. Services include providing support for addiction, behavioral health and family services to anyone who needs our help through residential and outpatient treatment, recovery support, in-custody substance abuse and mental health services, as well as school-based prevention and mental health programs.

School Based Behavioral Health intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle, and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented of students and families based on assessed need.

### POSTPARTUM SUPPORT INTERNATIONAL

**Address:** N/A

**Phone:** (800) 944-4773

**Website:** <https://www.postpartum.net/>

**Description:** The program offers more than 14 specialty online support groups available 5 days week, including groups for African American mothers, military moms, NICU parents, South Asian moms, queer parents, Spanish-speaking mothers, and many more. Our website has loss and grief resources for those experience the loss of a pregnancy, infant or child. Our mission is to promote awareness, prevention and treatment of mental health issues related to childbearing in every country worldwide.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (CYBH PACT) (CHILDREN/YOUTH) (OC HCA)

**Address:** 2200 W. Orangewood Ave., Suite 212  
Orange, CA 92868

**Phone:** (714) 645-8045

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/specialized>

**Description:** PACT (Program for Assertive Community Treatment) is a field-based program for transitional age youth and youth and young adults aged 14-21 living with a chronic and persistent mental illness, who may have a co-occurring substance use disorder, and who are experiencing significant impairments in their daily functioning. Outpatient services include the following intensive mental health services: assessment, individual, family and group therapy, substance abuse treatment, medication support, crisis intervention, extensive case management, and advocacy.

### PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (PACT) (ADULT & OLDER ADULT) (OC HCA)

**Address and Phone:**

23228 Madero  
Mission Viejo, CA 92691  
(949) 454-3940

401 E. Imperial Highway  
Fullerton, CA 92835  
(714) 447-7000

401 W. Civic Center Dr., Suite 800  
Santa Ana, CA 92701  
(714) 480-6767

2035 E. Ball Rd., Suite 200  
Anaheim, CA 92806  
(714) 517-6300

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

**Older Adult Services**  
4000 Metropolitan Dr., Suite 120  
Orange, CA 92868  
(714) 972-3700

**Website:** <https://www.ochealthcareagency.com/mhp/31447-aoabh-older-adult-services-oas-pact-orange> or <https://www.ochealthcareagency.com/mhp/>

**Description:** The Adult Program for Assertive Community Treatment is an outpatient program that serves adults living with severe and persistent mental illness and who are experiencing multiple significant impairments in their community functioning. PACT is an intensive outpatient program that provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### RECOVERY (OLDER ADULT) (OC HCA)

**Address:** 4000 Metropolitan Dr., Suite 120  
Orange, CA 92868

**Phone:** (714) 972-3700

**Website:** <https://www.ochealthcareagency.com/mhp/31448-aoabh-older-adults-mental-health-recovery-program-2>

**Description:** This program provides case management, mental health services, medication services and crisis intervention. Services are provided in the community, in clients' homes and at the clinic. This is for Orange County residents aged 60 and up with impairments in functioning related to a mental illness.

### SENIOR HEALTH OUTREACH AND PREVENTION PROGRAM (SHOPP) (OLDER ADULT) (OC HCA)

**Address:** 4000 Metropolitan Dr., Suite 120  
Orange, CA 92868

**Phone:** (714) 972-3700

**Website:** <https://www.ochealthcareagency.com/mhp/31449-aoabh-shopp-senior-health-outreach-prevention-program-behavioral-health-3>

**Description:** SHOPP Behavioral Health Clinicians provide field-based engagement services, crisis intervention, assessment, referral, and linkage to resources for older adults ages 60 and above who are experiencing a functional impairment related to a mental health issue. SHOPP also provides psychoeducation to families, caregivers, and brief counseling to clients, families, and caregivers.

### START WELL (MENTAL HEALTH CONSULTATION FOR EARLY CARE AND EDUCATION)

**Address:** N/A

**Phone:** For more information email [info@earlychildhoodoc.org](mailto:info@earlychildhoodoc.org)

**Website:** <https://startwelloc.org/>

**Description:** Start Well program supports Early Care and Education (ECE) providers and families to ensure they are skilled and competent in providing a nurturing environment focused on social and emotional well-being and behavioral health of all children. Using evidence-based practices, they work with ECE providers to implement the following goals:

- Early care and education providers deliver research-based practices which promote children's social and emotional development, prevent challenging behaviors, and identify early mental health needs.
- Parents and Early Care and Education providers have a strong responsive relationship with each other to support the social and emotional development and mental well-being of children.
- Parents understand social and emotional development and are able to support their children's mental health needs.
- Children have access to responsive adults in a nurturing environment to develop their resiliency and social-emotional well-being.
- The systems that support young children are more closely integrated and linked.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### SUICIDE & CRISIS LIFELINE - 988 (FORMERLY NATIONAL SUICIDE PREVENTION LIFELINE)

**Address:** N/A  
**Phone:** 988 / (800) 273-8255 (previous number remains available) – 24/7  
**Website:** <https://suicidepreventionlifeline.org/>  
**Description:** The 988 Suicide & Crisis Lifeline (formerly known as the National Suicide Prevention Lifeline) provides free and confidential emotional support to people in suicidal crisis or emotional distress and empowers individuals, advances professional best practices, and builds awareness.

### TRANSITIONAL AGE YOUTH/PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (TAY PACT) (CHILDREN/YOUTH) (OC HCA)

**Address and Phone:**

23228 Madero  
Mission Viejo, CA 92691  
(949) 454-3940

401 E. Imperial Highway  
Fullerton, CA 92835  
(714) 447-7000

1200 N. Main St., Suite 200  
Santa Ana, CA 92701  
(714) 480-6767

2035 E. Ball Rd., Suite 200  
Anaheim, CA 92806  
(714) 517-6300

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

3115 Red Hill Ave.  
Costa Mesa, CA 92626  
(714) 850-8463

**Website:** <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/crisis-services>

**Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides outpatient services including assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18-26 who live with severe and persistent mental illness and who are experiencing multiple significant impairments in their community functioning.

### VETERANS' SERVICES (OC4VETS) (ADULT & OLDER ADULT) (OC HCA)

**Address:** 1300 S. Grand, Bldg. B  
Santa Ana, CA 92705

**Phone:** (714) 480-6555

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/veterans-services>

**Description:** Veterans' Services provide training, case management for select veteran clients, resource linkage and collaborative partnerships to improve the behavioral health of Orange County veterans.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### VETERANS' COURT SERVICES (COURT SUPPORT 4 VETS) (ADULT & OLDER ADULT) (OC HCA)

**Address:** 1300 S. Grand, Bldg. B  
Santa Ana, CA 92705

**Phone:** (714) 480-6555

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/veterans-services/court-support-4>

**Description:** Veterans' Court Services (Court Support 4 Vets) provides case management to veterans in the OC Superior Court system and the Veterans' Non-Criminal Domestic Violence Family Court. This service provides case management to court-assigned veterans who need professional support, referrals, and linkages to the Veteran Administration (VA), Veterans' Center and community organizations that provide treatment and other services to veterans, military, and family members.

### WAYMAKERS (CHILDREN'S CRISIS RESIDENTIAL) (CHILDREN/YOUTH)

**Address:** 980 Catalina 7291 Talbert Ave.  
Laguna Beach, CA Huntington Beach, CA  
(949) 494-4311 (714) 842-6600

14632 Yorba St.  
Tustin, CA  
(714) 714-0780

**Phone:** (714) 714-0780

**Website:** <https://waymakersoc.org/sheltering-children>

**Description:** Waymakers Children's Crisis Residential Program offers a temporary, short-term, six bed crisis stabilization home to adolescents who are in crisis with the goal of reducing at risk behaviors, peer and family problems, out of home placement, and involvement in the child welfare and juvenile justice system among adolescents.

### WAYMAKERS (HOMICIDE VICTIM SERVICES)

**Address:** 401 Civic Center Dr. West  
Santa Ana, CA

**Telephone:** (714) 347-8494

**Website:** <https://waymakersoc.org/supporting-victims>

**Description:** Provides counseling and support services to family members of homicide victims. Works with the homicide unit in the District Attorney's Office. All victims' families are provided with extended services and support during the investigation and prosecution of the case.

## BEHAVIORAL HEALTH/ MENTAL HEALTH

### YOUTH REPORTING CENTER (CHILDREN/YOUTH) (OC HCA)

**Address:** 1001 S. Grand Ave.  
Santa Ana, CA 92705

**Phone:** (714) 667-7770

**Website:** <https://ocprobation.ocgov.com/bureaus/juvenile-operations/juvenile-field-operations/youth-reporting-centers-ycr>

**Description:** The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. The program provides school and mental health, crisis and recovery services for probation youth in the community who are assigned to the program. Children and Youth Behavioral Health Services provides the behavioral health services component to this collaboration with the Probation Department and the Orange County Department of Education.

(End of Category)

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

## SUBSTANCE ABUSE

### ADULT AND OLDER ADULT ABUSE SERVICES (AOABH) SUBSTANCE USE DISORDER TREATMENT (PERINATAL) (ADULT & OLDER ADULT) (OC HCA)

#### Address and Phone:

##### **Aliso Viejo Perinatal Services**

5 Mareblu, Suite 100  
Aliso Viejo, CA 92656  
(949) 643-6930

##### **Santa Ana Perinatal Services**

401 W. Civic Center Dr.  
Santa Ana, CA 92701  
(714) 480-6660

##### **Anaheim Perinatal Services**

2035 E. Ball Rd., Suite 100-A and 100-P  
Anaheim, CA 92806  
(714) 517-6140

##### **Westminster Perinatal Services**

14140 Beach Blvd., Suite 120  
Westminster, CA 92683  
(714) 934-4600

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/mhrs-misc/alcohol-drug-abuse-services>

**Description:** Adult and Older Adult Abuse Services (AOABH) Substance Use Disorder (SUD) treatment programs include crisis intervention, assessment and evaluation; individual, group and family counseling, HIV education, pre- and post-test counseling, and voluntary testing; counseling and testing; referrals to other programs when indicated; and outreach to schools and the general community.

Perinatal Program Services occur at the Outpatient and Residential levels of care and take an active role in promoting the health of our community by offering evidence-based treatment to help pregnant and parenting women create positive change in their recovery. Preference is given both to women who are pregnant and IV drug users. These programs promote an understanding of addiction and the recovery process by providing education, helping women acquire effective coping skills, develop safe living situations, and decrease domestic violence and abuse.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### ADULT AND OLDER ADULT BEHAVIORAL HEALTH (AOABH) (ADULT & OLDER ADULT) (OC HCA)

#### Address and Phone:

##### North Region

2035 E. Ball Rd., Suite 200  
Anaheim, CA 92806  
(714) 517-6300

##### West Region

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

##### South Region

5 Mareblu  
Aliso Viejo, CA 92656  
(949) 643-6901

##### Pacific Asian Services

14140 Beach Blvd., Suite 223  
Westminster, CA 92683  
(714) 896-7566

##### East Region

401 W. Civic Center Dr., Suite 800  
Santa Ana, CA 92701  
(714) 480-6767

##### Older Adult Services

4000 W. Metropolitan Dr., Suite 120  
Orange, CA 92868  
(714) 972-3700

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/outpatient-services/outpatient>

**Description:** Adult and Older Adult Behavioral Health (AOABH) provides recovery mental health services and episodic treatment services with emphasis in individual needs, strengths, choices, and involvement in service planning and implementation. Adults who have a serious and present mental disorder and may have co-occurring substance abuse disorder and impairment in their ability to function in the community or who have a history of recurring substantial functional impairment, hospitalization nor symptoms can access services.

### AL-ANON (RELATIVES AND FRIENDS OF ALCOHOLICS)

**Address:** 12391 Lewis St., Suite 102  
Garden Grove, CA 92840

**Phone:** (714) 748-1113

**Website:** <https://www.ocalanon.org/>

**Description:** The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. We believe alcoholism is a family illness and that changed attitudes can aid recovery. Hours of operation: Tuesday, Wednesday, and Thursday 9:30am – 4:30pm.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### ALCOHOL AND OTHER DRUG (AOD) PREVENTION TEAM (OC HCA)

**Address:** 4000 W. Metropolitan Dr., Suite 402  
Orange, CA 92868

**Phone:** (714) 954-2900

**Website:** <https://ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/school-based>

**Description:** The Alcohol and Other Drug Prevention Team provides staff training, parent education, school-based curriculum, community education and outreach to increase awareness of, prevent alcohol, and drug use/abuse.

### ALCOHOLICS ANONYMOUS

**Address and Phone:**

1526 Brookhollow Dr., Suite 75  
Santa Ana, CA 92705-5466  
(714) 556-4555 (24 Hours)

1661 E. Chapman Ave., Suite 1H  
Fullerton, CA 92831  
(714) 773-4357 (24 Hour)

30011 Ivy Glenn Dr., Suite 104  
Laguna Niguel, CA 92677  
(949) 582-2697 (24 Hours)

**Website:** <https://oc-aa.org/>

**Description:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### ANAHEIM LIGHTHOUSE

**Address:** 1320 West Pearl St.  
Anaheim, CA 92801

**Phone:** (877) 959-2711

**Website:** <https://anaheimlighthouse.com/>

**Description:** Anaheim Lighthouse prepares a drug addiction treatment plan for each client. The plan is the result of a collaboration between each client and their primary therapist and addiction counselor. Length of treatment will depend entirely on the client's situation, with options for residential detox, residential care, partial hospitalization, and intensive outpatient levels. In addition, we provide trauma group sessions to help clear the way for recovery. All our therapists are addiction specialists with Master's level degrees and above. All our addiction counselors are certified and have personal experience with addiction recovery.

Within our abstinence-based treatment programs, we provide a comprehensive slate of services, such as individual and group counseling, drug and alcohol education, and introduction to the 12-step program. Recognizing the importance of family healing, we also offer a strong family support program. We promote our holistic approach to recovery through treating the mind, body, and soul. We encourage a healthy diet and physical fitness through visits to a nationally recognized gym, yoga, and meditation during a client's stay.

### CLEAN PATH BEHAVIORAL HEALTH (SERVES PREGNANT AND PARENTING WOMEN, AND MOTHERS SEEKING RE-UNIFICATION)

**Address:** 1650 Adams Ave.  
Costa Mesa, CA

**Phone:** (949) 734-7432

**Website:** <https://cleanpathrecovery.com/perinatal-women-with-children-substance-abuse-program-2/>

**Description:** Clean Path Behavioral Health's perinatal substance abuse program serves pregnant women, mothers in need of re-unification with their children and parenting women who decide to keep their children with them while they under-go treatment. Our program offers new mothers the opportunity to participate in classes to improve their parenting skills, receive education on mental health and health and share in group sessions to grown and share their experience with their peers.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### COLLABORATIVE COURTS-DRUG COURT AND DRIVING-UNDER-THE INFLUENCE (DUI) COURT (OCA)

#### Address and Phone:

5 Mareblu, Suite 100  
Aliso Viejo, CA 92656  
(949) 643-6930

3115 Red Hill  
Costa Mesa, CA 92626  
(714) 517-6140

401 W. Civic Center Dr., Santa  
Ana, CA 92701  
(714) 480-6767

2035 E. Ball Rd., Suite 100A  
Anaheim, CA 92806  
(714) 517-6140

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/alcohol-substance-use-services/drug-court-and-dui>

**Description:** The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. The program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation, and frequent progress review with the judge. The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation, and frequent program reviews with the judge.

### CORNERSTONE

#### Address:

1950 17<sup>th</sup> St., Suite 150  
Santa Ana, CA

13682 Yorba St.  
Tustin, CA

**Phone:** (714) 547-5375

**Website:** <https://www.cornerstonesocal.com>

**Description:** Cornerstone offers a vast range of therapeutic approaches to addiction and mental health issues including: Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), Art Therapy, Acceptance and Commitment Therapy (ACT), Person-Centered Therapy, Emotion-Focused Therapy (EFT), Mindfulness, Interpersonal Therapy (IPT), Transactional Analysis, Existential therapy, Psychoeducation, Psychodrama, Schema Therapy, Rational Emotive Behavior Therapy (REBT), Integrative Counseling, Compassion Focused Therapy (CFT), Cognitive Analytic Therapy, Psychodynamic Counseling, Life Skills Work, Nutrition Education, Wellbeing Activities, Treatment Settings.

Financial coordinators are available to work with insurance providers on our behalf. If insurance is not available, we have flexible payment plans. Sorry, we do not accept Medicaid or Medicare. Cornerstone has grown into a 20-home system including 4 residential detox homes, extended care, monitored residential and sober living homes. Cornerstone also boasts an outpatient day treatment facility in Santa Ana.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### NEW LUNG (SMOKING OR VAPING CESSATION) (OC HCA)

**Address:** N/A

**Phone:** (866) NEW-LUNG (866-639-5864)

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/services/healthy-living/tobacco-use-prevention-program/quit-1>  
<https://www.1866newlung.com/>

**Description:** New Lung offers free countywide services to quit smoking or vaping for teens and adults who live, work, or attend school in Orange County. Call 1-866-NEW-LUNG (1-866-639-5864) or visit the [New Lung website](https://www.1866newlung.com/) (<https://www.1866newlung.com/>).

You will speak to a counselor who will let you know when and where the next seminar or class is or schedule an individual counseling session with you. You can choose any service that best fits your needs. Adult services are offered in English, Spanish, Vietnamese, Korean, and Farsi. Free Nicotine Patches are available to adults 18 and older who complete any of the adult cessation services.

### PHOENIX HOUSE (SUPPORT FOR ADDICTION, BEHAVIORAL HEALTH AND FAMILY SERVICES) (ADULT & OLDER ADULT)

**Address:** 1207 E. Fruit St.  
Santa Ana, CA

**Phone:** (714) 461-0569 (Behavioral Health Intervention and Support Services)

**Website:** <https://phoenixhouseca.org/community-services/>

**Description:** Phoenix House California is dedicated to helping young people, women, and men overcome substance and alcohol abuse to live extraordinary lives in recovery. Services include providing support for addiction, behavioral health and family services to anyone who needs our help through residential and outpatient treatment, recovery support, in-custody substance abuse and mental health services, as well as school-based prevention and mental health programs. School Based Behavioral Health intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle, and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented of students and families based on assessed need.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### PROTOTYPES MOTHER AND CHILD RESIDENTIAL HOME

**Address:** Tustin Location: 15405 Lansdowne Rd.  
Tustin, CA

**Phone:** (714) 566-8432

**Website:** <https://www.freerehabcenters.org/>

**Description:** Prototypes' clients are women of all ages and backgrounds whose lives have been disrupted by the traumas of addiction. Participation is voluntary and expected length of stay is 6 to 18 months.

Mother and Child Residential Homes - Tustin Location Brochure:

<https://www.prototypes.org/wp-content/uploads/Tustin-Family-Campus-Brochure.pdf>

Family-center residential program for mothers with substance use disorders. Focus on healthy parenting while addressing other issues that affect the entire family.

Mothers must meet the following requirements:

- Recovering from substance use issues
- Have an open case with Orange County Social Services Agency
- Have up to 3 children (1 child must be under 6 years of age and no children older than 10)

### SUBSTANCE ABUSE RESOURCES TEAM (START) (OC HCA)

**Address:** 4000 Metropolitan Dr.  
Orange, CA 92868

**Phone:** (714) 972-3700

**Website:** <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/older-adult-60-services/alcohol-substance-use-0>

**Description:** START is an in-home service for older adults aged 60 and above who have a serious mental illness and misuse substances such as alcohol, recreational drugs, over the counter and prescription medications. START serves older adults who are unable to access traditional services geared toward drug and alcohol abuse. Services include engagement, brief intervention, mental health and substance abuse counseling and education, coordination with health care providers, case management, information, and linkage to community services and inpatient treatment programs.

## BEHAVIORAL HEALTH/ SUBSTANCE ABUSE

Please see: Health Care Agency SUD Provider List (Appendix 1)

Please see: MATCONNECT Clinics (Appendix 2)

Please see: MATCONNECT Pharmacies (Appendix 3)

### TEEN CHALLENGE OF SOUTHERN CALIFORNIA

**Address:** 416 N. Main St.  
Santa Ana, CA

**Phone:** (714) 835-8822

**Website:** <https://www.teenchallenge.org/about-us/our-programs/>

**Description:** Teen Challenges of Southern California has been an effective solution to life-controlling problems. They offer a variety of outreach programs and have a one-year residential drug recovery program for over the age of 18, as well as adolescent boys aged 12-17. The one-year adult program starts with a student entering one of their centers for approximately three months, then transferring to one of two long-term centers for an additional nine months.

(End of Category)

## COMMUNITY AND NON-PROFIT AGENCIES

### COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

#### ACCESS CALIFORNIA SERVICES (EMPHASIS ON ARAB- AND MUSLIM- AMERICANS)

**Address:** 300 W. Carl Karcher Way  
Anaheim, CA

**Phone:** (714) 917-0440

**Website:** <https://www.accesscal.org/about-us/>

**Description:** ACS is a culturally and linguistically sensitive health and human services nonprofit organization, which provides social and economic services to local **Arab- and Muslim-Americans**, refugees, and immigrants, yet we are non-sectarian, serving families and individuals of any faith or ethnicity. Services include vocational English training, case management and advocacy in 16 languages, citizenship and immigration services, employment and tax services, emergency financial assistance, educational services, healthcare access services, counselling and support, community service and civic engagement, refugee services, and refugee health assessments.

#### THE CAMBODIAN FAMILY

**Address:** 1626 E. 4<sup>th</sup> St.  
Santa Ana, CA

**Phone:** (714) 571-1966

**Website:** <http://cambodianfamily.org/>

**Description:** The **Cambodian** Family is a grassroot, independent community-based organization that provides opportunities for refugee and immigrant families to develop the knowledge, skills, and desires for creating health and well-being in their lives.

#### KOREAN COMMUNITY SERVICES

**Address:** 7212 Orangethorpe Ave., Suite 9A  
Buena Park, CA

**Phone:** (714) 503-6550

**Website:** <http://koreancommunity.org/>

**Description:** Korean Community Services aims to assist and empower **Korean American** individuals, families, and the greater immigrant community. Korean Community Services is one of the largest behavioral health providers in Orange County specializing in services to mandated populations. Through domestic violence, parenting, child abuse, substance abuse and anger management programs, Korean Community Services serves clients mandated to treatment by the Orange County Courts, Probation, Social Services and Health Care Agency. Furthermore, Korean Community Services' expertise is in substance abuse and as such, Korean Community Services encounters many dually diagnosed clients.

## COMMUNITY AND NON-PROFIT AGENCIES/ COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

### LATINO HEALTH ACCESS

**Address:** 450 West Fourth St., Suite 130  
Santa Ana, CA

**Phone:** (714) 542-7792

**Website:** <https://www.latinohhealthaccess.org/>

**Description:** Latino Health Access partners with communities to bring health, equity, and sustainable change through education, services, conscious-raising and civic participation. Programs include family support services, therapy/counseling, empowerment classes, support group, parenting classes, health promotion and disease prevention, children and youth initiative, mental health, domestic violence, and community engagement and advocacy.

### MECCA (MULTI-ETHNIC COLLABORATIVE OF COMMUNITY AGENCIES)

**Address:** 1505 East 17<sup>th</sup> St., Suite 123  
Santa Ana, CA

**Phone:** (714) 202-4750

**Website:** <https://www.ocmecca.org/programs/>

**Description:** MECCA Programs specialize in accessing and serving underserved or hard-to-reach individuals and communities and, as a collaborative, MECCA relies on the credibility and strength of its members agencies who have been serving communities across the county for decades. MECCA's Programs are designed to facilitate cultural integration and wellness for underserved ethnic communities facing barriers (whether linguistic, cultural, economic or otherwise) in accessing services. MECCA successfully provides culturally and linguistically competent outreach services focused on a variety of health equity programs including, Substance Abuse Prevention, Mental Health, Physical Health, and Stigma Reduction. Working together MECCA's member agencies are able to reach Orange County's ethnic populations in **Vietnamese, Spanish, Khmer, Korean, Arabic, and Farsi**.

### OCAPICA (THE ORANGE COUNTY ASIAN AND PACIFIC ISLANDER COMMUNITY ALLIANCE)

**Address:** 12912 Brookhurst St., Suite 410  
Garden Grove, CA

**Phone:** (714) 636-9095

**Website:** <https://www.ocapica.org/>

**Description:** The Orange County Asian and Pacific Islander Community Alliance (OCAPICA) is dedicated to enhancing the health, and social and economic well-being of **Asians and Pacific Islanders** in Orange County, California. Established in 1997, OCAPICA works to improve and expand the community's opportunities through service, education, advocacy, organizing and research. OCAPICA focuses on Mental Health, Youth Education, Adult Workforce, Homeless Prevention, Health and Policy.

## COMMUNITY AND NON-PROFIT AGENCIES/ COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

### OMID MULTICULTURAL INSTITUTE FOR DEVELOPMENT (EMPHASIS ON PERSIANS, AFGHANS, AND FARSI SPEAKING FAMILIES)

**Address:** 2101 Business Center Dr., Suite 150  
Irvine, CA

**Phone:** (949) 502-4721

**Website:** <https://omidinstitute.org/>

**Description:** OMID Multicultural Institute for Development is a non-profit organization with the mission to provide mental health, education, outreach, training and research to address the mental health needs of low-income families across Orange County with a special focus on the **Farsi** speaking families (especially, **Persians** and **Afghans**), children, senior citizens and immigrants.

### ORANGE COUNTY CHILDREN'S THERAPEUTIC ART CENTER

**Address:** 2215 N. Broadway St.  
Santa Ana, CA

**Phone:** (714) 547-5468

**Website:** <http://occtac.org/>

**Description:** Orange County Children's Therapeutic Art Center is a community-based organization providing access to services for all families either impacted by physical, cognitive, language, social, emotional disabilities, or that are at risk. Most of the families they service are **Latino**, monolingual, and low-income immigrants. They are successful in reaching out to underserved communities that are not seeking traditional therapeutic services due to cultural and linguistic factors. The comprehensive and multicultural curriculum that prioritizes on empowering children and youth of limited resources, from diverse cultural and linguistic backgrounds.

### SOUTHLAND INTEGRATED SERVICES, INC. (EMPHASIS ON VIETNAMESE AMERICANS)

**Address:** 9862 Chapman Ave.  
Garden Grove, CA

**Phone:** (714) 620-7001

**Website:** <https://www.southlandintegrated.org/>

**Description:** Southland Integrated Services provides comprehensive health, human, and economic development, supporting services to **Vietnamese Americans** to enable them to become actively participating citizens in the mainstream society through empowerment and the capacity enhancement of each citizen. Southland Integrated Services provides medical and dental assistance as a Federally Qualified Health Center (FQHC) while also offering citizenship, ESL, and computer classes.

(End of Category)

### LEGAL ASSISTANCE

#### COMMUNITY LEGAL AID SOCAL

**Address:** 2101 N Tustin Ave  
Santa Ana, CA

**Phone:** Local: (714) 571-5200 or Toll-free: (800) 834-5001

**Website:** <https://www.communitylegalsocal.org/>

**Description:** Community Legal Aid SoCal promotes equal access to the justice system through advocacy, self-help services, community education, legal counseling and representation. Legal Aid provides free, high quality civil legal services to society's most vulnerable members, whose human rights and basic needs are jeopardized and for whom significant barriers to justice exist.

#### DISABILITY RIGHTS CALIFORNIA (DRC)

**Address:** 2000 East 4<sup>th</sup> St.  
Santa Ana, CA

**Phone:** (866) 833-6712

**Website:** <https://www.disabilityrightscal.org/>

**Description:** For more than 40 years, DRC has worked to advance the rights of Californians with disabilities in education, employment, housing, independence, health, and safety, and has grown into the largest disability rights organization in the nation.

We work in litigation, legal representation, advocacy services, investigations, public policy, and provide information, advice, referral, and community outreach.

Example of services provided:

- Investigate incidents of abuse and neglect if the incident is reported to DRC or if DRC determines that there is probable cause to believe the incident occurred.
- Pursue administrative, legal, and other appropriate remedies or approaches to ensure the protection of rights of eligible persons with disabilities.
- Provide information, referral and training concerning programs and services addressing needs of eligible individuals, and training about individual rights and services available from DRC.

## COMMUNITY AND NON-PROFIT AGENCIES/ LEGAL ASSISTANCE

### NEW LEAF PROGRAM (PERSONS ON PROBATION OR CONVICTED FELONS)

**Address:** 801 Civic Center Dr. West, Suite 400  
Santa Ana, CA

**Phone:** (657) 251-6090 or (866) 634-6224

**Website:** <https://www.pubdef.ocgov.com/programs/new-leaf-program>

**Description:** Assists clients who are on probation or have been convicted of a felony to reduce their crime to a misdemeanor. Goal of program is to improve opportunities for employment, professional licensing and consumer credit. The Orange County Public Defender "New Leaf Program" assists those who are seeking a fresh start and improved opportunities for employment, professional licensing or consumer credit.

We offer the following "New Leaf" services:

- Sealing Arrest Records
- Sealing Juvenile Records
- Early Probation Termination
- Felony Reduction
- Dismissals
- Rehab and Pardon
- Live Scan
- Modification of Sentence from 365 Days to 364 Days

### PUBLIC LAW CENTER

**Address:** 601 Civic Center Dr. West  
Santa Ana, CA

**Phone:** (714) 541-1010

**Website:** <https://www.publiclawcenter.org/>

**Description:** The Public Law Center is a 501(c)(3) nonprofit providing free legal services to low-income residents and other nonprofits in Orange County. Last year, Public Law Center staff and volunteers provided over 65,000 hours of free legal services in handling over 4,500 cases benefiting low-income children, adults and seniors. Our services include counseling, individual representation, community education and strategic policy advocacy and impact litigation to challenge societal injustices.

We serve a wide range of clients, including immigrants, minorities, veterans, seniors, children, and low-income residents of Orange County. The issues range from domestic violence, human trafficking, guardianship, housing, health, bankruptcy, asylum, family law, consumer fraud, immigration, discrimination, and advocacy. Our services range from training seminars to individual legal advice to full representation. We also provide extensive legal support to Orange County nonprofit 501(c)(3) organizations so they can better meet their legal obligations, protect themselves from unnecessary litigation, and focus on delivering critical services to Orange County residents.

(End of Category)

## HEALTH CARE SERVICES/ HEALTH CARE AND DEVELOPMENTAL SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)  
Please see: OC Care Coordination Collaborative for Kids - Transition Resources (Appendix 5)

### HEALTH CARE SERVICES

### HEALTH CARE AND DEVELOPMENTAL SERVICES

#### THE CENTER FOR AUTISM AND NEURODEVELOPMENTAL DISORDERS

**Address:** 1202 Bristol Street, 2nd Floor  
Costa Mesa, CA 92626

**Phone:** (949) 267-0447 (Intake) Business line: (949) 267-0400

**Website:** <https://www.thecenter4autism.org/>

**Description:** Provides information and services to physicians, school personnel and families for children who have/are at risk for autism, ADHD, and other developmental concerns, information/services include:

- Medical evaluation performed by Developmental Pediatrician, Pediatric Neurologist or Psychologist
- Diagnosis and Treatment
- Recommendations and advocacy for intervention and therapeutic services
- Education on autism and other developmental disorder.

#### HELP ME GROW (CHOC/UCI EARLY DEVELOPMENTAL PROGRAM)

**Address:** 1120 W. La Veta Ave., Suite 450  
Orange, CA

**Phone:** (866) GROW-025

**Website:** <http://www.helpmegrowoc.org/>

**Description:** Help Me Grow connects children and their families to developmental services to enhance the development, behavior and learning of children birth through eight years. Parents, caregivers, child care providers, early educators and health care providers have a point of access to developmental services for all young children who live in Orange County by using the online link or by calling the toll-free number (866) GROW-025 or (866) 476-9025.

## HEALTH CARE SERVICES/ HEALTH CARE AND DEVELOPMENTAL SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

Please see: OC Care Coordination Collaborative for Kids - Transition Resources (Appendix 5)

### REGIONAL CENTER OF ORANGE COUNTY

**Address:** 1525 N. Tustin Ave.  
Santa Ana, CA

**Phone:** (714) 796-5100

**Website:** <https://www.rcocdd.com/>

**Description:** Regional Center of Orange County (RCOC) is one of 21 private, nonprofit organizations contracted by the State of California to coordinate lifelong services and supports for individuals with developmental disabilities and their families. The regional center is the first stop for those seeking to obtain local services and supports to help them live safely and with dignity in the community.

### REIMAGINE (FORMERLY REHABILITATION INSTITUTE OF SOUTHERN CALIFORNIA)

**Address:** 1601 E. St. Andrew Place  
Santa Ana, CA 92705

**Phone:** (714) 633-7400

**Website:** <https://reimagineoc.org/programs/>

**Description:** In 1950, the Rehabilitation Institute of Southern California began providing therapy to children with disabilities. Since then, we have expanded our abilities to embrace and uplift all people—from infants to seniors—with unique needs. In 2020, our 70th year, Reimagine offers an array of specialized therapies, enrichment services, independent living support, support groups, clinical services and more; with the purpose of enabling all participants to live an enhanced quality of life. Our mission is to relentlessly pursue possibilities throughout the lifespan of every person with disabilities. Our vision is to create a world in which all people with disabilities have equal opportunities to thrive in healthy, inclusive communities.

(End of Category)

### HEALTH CARE SUPPORTIVE SERVICES

#### ADOLESCENT FAMILY LIFE PROGRAM AND CAL-LEARN (CHILDREN/YOUTH) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 567-6229

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/services/children-families/healthy-pregnancy-and-newborns/teen>

**Description:** Adolescent Family Life Program (AFLP) and Cal-Learn Program address the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children. The programs emphasize building upon an adolescent's strengths and resources. Case managers work closely with youth to improve the health and well-being of themselves and their children.

#### CALOPTIMA HEALTH + BENTO

**Address:** N/A

**Phone:** N/A (Email: [adam@gobento.com](mailto:adam@gobento.com))

**Website:** <https://www.gobento.com/partners/caloptima-health>

**Description:** CalOptima Health offers free, healthy, delicious groceries. The program is a partnership with Bento that uses text messaging to access a wide variety of curated grocery orders paired with easy-to-follow recipes and meal ideas. The goal is to provide a customized experience to support a person's whole health needs with ease and convenience.

#### DENTI-CAL

**Address:** N/A

**Phone:** (800) 322-6384

**Website:** <https://dental.dhcs.ca.gov/>

**Description:** The Medi-Cal Program currently offers dental services as one of the program's many benefits. Under the guidance of the California Department of Health Care Services, the Medi-Cal Dental Program aims to provide Medi-Cal members with access to high-quality dental care. This website provides important information about the Medi-Cal Dental Program for members and providers.

#### FAMILY CAREGIVER RESOURCE CENTER

**Address:** 130 W. Bastanchury Rd.  
Fullerton, CA

**Phone:** (714) 446-5030 or (800) 543-8312

**Website:** <http://www.caregiveroc.org/>

**Description:** We assist families who are coping with the physical, emotional, and financial responsibilities of caregiving. We're a not-for-profit agency therefore our services are FREE to family caregivers.

## HEALTH CARE SERVICES/ HEALTH CARE SUPPORTIVE SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

### FAMILY SUPPORT NETWORK

**Address:** 1894 N. Main St.  
Orange, CA

**Phone:** (714) 447-3301

**Website:** <http://www.fsn-oc.org/>

**Description:** Family Support Network provides services offering resources and advocacy for families and children with social, emotional, intellectual, and physical needs so they may reach their full potential. Services include developmental screenings, emergency needs program, information, referral and resource program, parent mentor services, parent to parent outreach, behavior services, support group and wraparound parent institute.

### FRIENDS OF FAMILY HEALTH CENTER

**Address:** 13152 Newport Ave.  
Tustin, CA 92780

**Phone:** (714) 263-8600

**Website:** <https://fofhealthcenter.org/>

**Description:** Provides pediatric medical care and general physical examinations. Specialty services include:

- Behavioral Health Services
- Child Health and Disability Program (CHDP)
- Children's & Adult dental care
- Chronic illness management and maintenance
- Family PACT
- General primary care services & Immunizations
- Guidance on insurance options and applications
- Hearing and vision & Developmental screening
- Obstetrics/Gynecological care
- Preventive care

### HEALTH REFERRAL LINE (HRL) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (800) 564-8448  
TDD (Phone for the Hearing Impaired): (800) 801-7100

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/assistance-access-services>

**Description:** The Health Referral Line (HRL) is a call center that provides the maternal, child and adolescent population with information on getting access to wide range of health services within the Health Care Agency as well as community resources. The HRL also assists callers with medical questions relate to COVID-19. Hours of operation: Monday through Friday from 8 am to 5 pm (closed holidays).

## HEALTH CARE SERVICES/ HEALTH CARE SUPPORTIVE SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

### MEDI-CAL FEE-FOR-SERVICE VISION SERVICES

**Address:** N/A

**Phone:** (800) 541-5555

**Website:** <https://www.dhcs.ca.gov/provgovpart/pharmacy/Pages/Vision.aspx>

**Description:** The Vision Services Branch (VSB) administers the Medi-Cal fee-for-service vision care program, serving beneficiaries in the State of California. The program offers covered optometric services benefits including comprehensive eye examinations, low vision evaluations, and artificial eye services to eligible beneficiaries of all ages. In addition, VSB oversees the optical laboratories that furnish and fabricate over prescription lenses at no cost to Medi-Cal beneficiaries who qualify.

### THE NEW MOM SCHOOL

**Address:** 2675 Irvine Ave, Ste 114  
Costa Mesa, California 92627

**Phone:** N/A (Contact via email: [hello@newmomschool.com](mailto:hello@newmomschool.com))

**Website:** <https://thenewmomschool.com/contact/>

**Description:** The New Mom School provides tools and support you need to overcome the challenges of the newborn phase and flourish in the fourth trimester and beyond. Our signature offering is The New Mom School Newborn Class, which is a 10-week program organized by baby's birth month to provide you with support, education and community through the fourth trimester and beyond.

### OFFICE OF VITAL RECORDS (OC HCA)

**Address:** 200 West Santa Ana Blvd., Suite 100-B  
Santa Ana, CA 92701

**Phone:** (714) 480-6700

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/provider-resources/office-vital-records>

**Description:** Office of Vital Records is responsible for registering all births and deaths that occur in Orange County. Certified copies of birth and death certificates and burial permits can be purchased at our office. Our office also registers all Out of Hospital Births for babies that were not born in a hospital. Note: We do not verify whether records are registered or ready for purchase over the telephone.

## HEALTH CARE SERVICES/ HEALTH CARE SUPPORTIVE SERVICES

Please see: OC Low-Cost Community Health Centers (Appendix 4)

### ORANGE COUNTY DEAF EQUAL ACCESS FOUNDATION

**Address:** 6022 W. Cerritos Ave.

Cypress, CA

**Phone:** (714) 503-0669 (Videophone) or (714) 826-9793

**Website:** <https://ocdeaf.org/>

**Description:** OC Deaf Equal Access Foundation provides services to deaf and hard of hearing community. Services include employment assistance, information and referral, advocacy, peer counseling, independent living, communication assistance.

### WRAPAROUND SERVICES [CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)] (SSA)

**Address:** 800 N. Eckhoff St., 4<sup>th</sup> Floor (Building 124)

Orange, CA

**Phone:** (714) 704-8213

**Website:** <https://www.cdss.ca.gov/inforesources/cdss-programs/foster-care/wraparound>

**Description:** Wraparound shifts focus away from a traditional service-driven, problem-based approach to care and instead follows a strengths-based, needs-driven approach. The intent is to build on individual and family strengths to help families achieve positive goals and improve well-being. Wraparound is also a team-driven process. From the start, a child and family team are formed and works directly with the family as they identify their own needs and strengths. The team develops a service plan that describes specific strategies for meeting the needs identified by the family. The service plan is individualized, with strategies that reflect the child and family's culture and preferences. California Wraparound is intended to allow children to live and grow up in a safe, stable, permanent family environment.

(End of Category)

### MEDICAL OR CLINICAL SERVICES

#### 17<sup>TH</sup> ST. TESTING, TREATMENT AND CARE (HIV AND STD CLINIC) (OC HCA)

**Address:** 1725 West 17<sup>th</sup> St., Suite 101F  
Santa Ana, CA 92706

**Phone:** HIV (714) 834-7991 and STD (714) 834-8787

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/public-health-services/diseases-conditions/disease-information-4>

**Description:** The clinic provides diagnosis and treatment for sexual transmitted diseases, anonymous and confidential testing for HIV, and primary medical care and early intervention services for HIV-infected clients.

#### CALWORKS PUBLIC HEALTH NURSING PROGRAM (CALWORKS) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/public-health-services/children-families/women-infants-children>

**Description:** The CalWORKs Public Health Nurse (PHN) program accepts referrals through the CalWORKs Welfare-to-work case worker. PHNs provide short-term care coordination and case management and helps with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use issues, health education, growth and development, coordination of care, medical exemption process, and referrals to other community services. For more information about CalWORKs program, see: <https://ssa.ocgov.com/cash-calfresh/faqs/calworks>

#### CHILD HEALTH AND DISABILITY PREVENTION (CHDP) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (800) 564-8448

**Website:** <https://www.ochealthinfo.com/services/community-and-nursing-services/child-health-and-disability-prevention-chdp>

**Description:** Child Health and Disability Prevention provides free Periodic Health Assessments and Immunizations to help children and teens stay healthy and find health problems before they become painful or cause harm.

### CHILDHOOD LEAD POISONING PREVENTION PROGRAM (CLPPP) (OC HCA)

**Address:** N/A

**Phone:** For general questions, case management and/or environmental investigations:  
call (714) 567-6220, M-F, 8a-5pm (except major holidays)  
For questions related to abatement or complaints about unsafe lead practices, call (714) 433-6000 (ask for an Environmental Professional) M-F, 8a-5pm (except major holidays)

**Website:** <https://ochealthinfo.com/lead>

**Description:** The Childhood Lead Poisoning Prevention Program (CLPPP) is grant-funded through the State of California Department of Public Health, Childhood Lead Poisoning Prevention Branch. CLPPP is dedicated to eliminating childhood lead poisoning and providing a healthy, lead-safe environment where all children can achieve their full potential.

Lead is a toxic heavy metal used in many products over time. Lead poisoning is one of the most common and preventable environmental diseases in children. Preventing exposure to lead is critical. CLPPP provides case management and environmental investigations, community outreach, and education regarding environmental lead exposures. CLPPP aims to reduce lead hazards where children live, play, learn, and spend time.

There is no safe level of lead. Even small amount of lead can cause learning and behavior problems for children. Some of these health problems can last a lifetime, including: brain and nervous system damage, slow growth and development, and hearing and speech problems. Children with lead poisoning do not look or act sick. Blood testing is the only way to determine if a child has lead poisoning. Most private and public health insurance (including Medi-Cal) will pay for testing.

### COMMUNICABLE DISEASE CONTROL (OC HCA)

**Address:** 1719 West 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-8180

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/cdcd>

**Description:** The Communicable Disease Control unit's medical directors, public health nurses, and epidemiologists investigate individual cases and outbreaks of reported communicable disease per the State of California Code of Regulations. We monitor disease trends, and often provide current statistics and other information to doctors, hospitals, the public and new media.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### COMPREHENSIVE HEALTH ASSESSMENT TEAM-HOMELESS (CHAT-H) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.

Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ochealthinfo.com/page/chat-h-comprehensive-health-assessment-team-homeless>

**Description:** This is a Public Health Nurse visitation program for persons experiencing homelessness who need help accessing health care and basic needs. The nurse can help with evaluation of health and basic needs, education about managing health conditions, referrals to health insurance, assistance in selecting a medical home, application assistance for programs such as Medi-Cal and CalFresh, assistance with transportation for health appointments, referrals to programs for health, mental health and/or substance use services, health advocacy, referrals to agencies for housing, basic needs and other community services.

### EARLY CHILDHOOD SYSTEM OF CARE (ECSOC) (OC HCA)

**Address:** N/A

**Phone:** N/A

**Website:** <https://ochealthinfo.com/services/community-and-nursing-services/early-childhood-system-care-ecsoc>

**Description:** Early Childhood System of Care (ECSOC) is a collaboration of OC HCA with Orange County Social Services Agency to address the health and developmental needs of children ages 0-5 years entering the child welfare system. Public health nurses provide case management to ensure that the children in foster care receive developmental screenings and coordinate referrals and linkages to community resources for identified developmental, medical, dental, and behavioral health needs.

### EMERGENCY RESPONSE (ER) PUBLIC HEALTH NURSING (OC HCA)

**Address:** N/A

**Phone:** N/A

**Website:** <https://ochealthinfo.com/services/community-and-nursing-services/emergency-response-er-public-health-nursing>

**Description:** Child Abuse Registry and Emergency Response is a collaboration with Orange County Social Services Agency Children and Family Services to support Senior Social Workers with child abuse and neglect investigations. Public Health Nurses provide nursing consultations, medical record reviews, and field response to assess the health and developmental condition of children being reported for suspected child abuse and neglect. Public Health Nurses provide health education, resources, and short-term follow up to the families.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### FAMILY HEALTH CLINIC SERVICES (OC HCA)

**Address:** 1725 W. 17th St.

Santa Ana, CA 92706

**Phone:** (800) 914-4887

**Website:** <https://www.ochealthinfo.com/page/family-health-clinic-services>

**Description:** The Health Care Agency Family Health Clinic services provided for children include: 1) periodic well-child exams, 2) physicals for school, camp or sports, and 3) childhood immunizations for children eligible for physicals and Orange County residents without insurance. The Family Planning Clinic offers family planning services for women and men, some well-women services and some vaccines for those who have no health insurance. Services provided at Family Health Clinics also include dental health (Adult Emergency Dental Clinic and Children's Dental Clinic), Immunization (Vaccines) Clinic, and Travel Immunization clinic (vaccines for travelers are available for a fee).

### FIND HELP

**Website:** <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

### HEALTH CARE PROGRAM FOR CHILDREN IN FOSTER CARE (HCPCFC) (OC HCA)

**Address:** N/A

**Phone:** (714) 704-8530

**Website:** <https://ochealthinfo.com/services/community-and-nursing-services/foster-care-public-health-nursing-program>

**Description:** Health Care Program for Children in Foster Care (HCPCFC) is a collaboration with Orange County Social Services Agency Children and Family Services to ensure that the health care needs of children in foster care are met. Public health nurses support the foster youth throughout the continuum of child welfare services and provide home visitation, coordination of care for medical, dental, and behavioral health needs, and referrals and linkages to community resources. Public health nurses provide consultative services and work collaboratively with social workers and foster parents to meet the challenging needs of children in child welfare services.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### IMMUNIZATION ASSISTANCE PROGRAM (OC HCA)

**Address:** 1719 West 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-8560

**Website:** <https://www.ochealthinfo.com/about-hca/public-health-services/immunization-vaccines/immunization-assistance-program-iap>

**Description:** The Immunization Assistance Program (IAP) assesses and supports immunization infrastructure in county public health clinics, community clinics, schools, and day care centers. IAP is a member and supporter of the Orange County Immunization Coalition (OCIC).

### NURSE-FAMILY PARTNERSHIP (NFP) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ochealthinfo.com/page/nurse-family-partnershipr>

**Description:** This is a Public Health Nurse visitation program for first time parents. A Public Health Nurse visits first time parents throughout pregnancy and continue to visit until the baby is 2 years of age. The nurse can help with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use concerns, health education for mother and baby, growth and developmental concerns, coordination of care and case management for mother and baby, referrals to other community services.

### PERINATAL ASSESSMENT AND COORDINATION TEAM (PACT) (OC HCA)

**Address:** 1725 W. 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-7747

**Website:** <https://www.ochealthinfo.com/services/community-and-nursing-services/perinatal-assessment-and-coordination-team-pact>

**Description:** This is a Public Health Nurse visitation program for prenatal and parenting women who have substance use disorders, mental health issues, experiencing homelessness, chronic medical conditions, and/or HIV infection. This program also provides nurse visits to Medically High-Risk Newborns (MHRN). The nurse can help with pregnancy concerns, education about managing health conditions, and assistance with resources to address needs related to health, mental health, alcohol or substance use. This program provides health education to the parenting individual regarding infant growth and development and provides coordination of care and case management for mother and Medically High-Risk Newborns, and referrals to other community services.

## HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

### PULMONARY DISEASE SERVICES/TB SCREENING AND TREATMENT SERVICES (OC HCA)

**Address:** 1725 West 17<sup>th</sup> St., Suite 101E  
Santa Ana, CA 92706

**Phone:** (714) 834-8717

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/public-health-services/diseases-conditions/disease-information-2>

**Description:** Pulmonary Disease Services provides diagnosis, treatment, and case management for Orange County residents with tuberculosis (TB) disease. It also provides TB screening services (TB testing, chest X-rays, symptom check, and physician evaluation, when appropriate) and treatment for latent TB infection for Orange County residents who are at highest risk for progression from TB infection to active TB disease. TB screening services are not offered to individuals needing work or school clearances, including but not limited to students, teachers, school volunteers, certified employee, health care workers, childcare workers, and foster parents.

(End of Category)

## **PUBLIC EDUCATION**

### **CAR SEAT SAFETY**

#### **CALIFORNIA HWY PATROL (CAR SEAT INSPECTION PROGRAM)**

**Address:** 2031 E. Santa Clara Ave.  
Santa Ana, CA

**Phone:** (714) 338-5500

**Website:** <https://www.chp.ca.gov/programs-services/programs/child-safety-seats>

**Description:** This program provides one-on-one car seat inspection (not installation) and education for parents and caregivers. Review laws, regulations, child safety in vehicles and proper installation of child restraint systems.

#### **CAR SEAT SAFETY PROGRAM SERVICES (OC HCA)**

**Address:** 1719 West 17<sup>th</sup> St.  
Santa Ana, CA 92706

**Phone:** (714) 834-5889

**Website:** <https://www.ocalthinfo.com/about-hca/public-health-services/health-promotion-community-planning/health-promotion-program-2>

**Description:** The Car Safety Program provides the following services:

- Free car seats for low-income families who live in Orange County.
- Help installing your car seat by a certified car seat technician.
- Educational classes for parents/caregivers and service providers.
- Court referred car seat class.

### CHILDREN'S HOSPITAL OF ORANGE COUNTY (CHOC) COMMUNITY EDUCATION (CAR SEAT)

**Address:** 1201 West La Veta Ave.  
Orange, CA 92868

**Phone:** (714) 509-8887

**Website:** <https://www.choc.org/health-topics/child-passenger-safety/>

**Description:** This provides a child safety seat, combination child safety seat or booster seat for parents or legal guardians of children who are on Medi-Cal and a patient of CHOC.

#### Child Passenger Safety Classes

During this class, a Certified Child Passenger Safety Technician will cover current California laws regarding restraining children in the car. Each type of seat will be reviewed (from infant seats to booster seats) to help parents/caregivers choose the appropriate seat for their child. How to use and correctly install different types of seats using vehicle safety belts and LATCH system will be explained. This presentation can be brought to your community group. To schedule a visit, call 714-509-8887. This presentation is provided at no cost in English and Spanish.

#### Child Safety Seat Distribution Program

The Child Safety Seat Distribution Program assists parents who, for financial reasons, are unable to provide a safe, appropriate car seat or booster seat for the child or children.

Following an initial assessment, the parents are scheduled for a distribution class which includes education on the use and installation of the seat, as well as current information about California Laws regarding restraining children during transport. Fee: \$30 per car seat. Information: Must be a CHOC patient. A referral from a CHOC health care provider is required for parents requesting to participate in the low-cost child safety seat distribution program. Assessment and appointment are required: 714-509-8887.

End of Category)

## EDUCATION

### CRIBS FOR KIDS (SAFE SLEEP ACADEMY AND NATIONAL PUBLIC SAFETY INITIATIVE)

**Address:** 5450 Second Ave.  
Pittsburgh, PA 15207 (Support available online or via phone)

**Phone:** (888) 721-2742

**Website:** <https://cribsforkids.org/>

**Description:** This provides safe-sleep education based on the American Academy of Pediatrics (AAP) guidelines. Also offers a portable crib to families who cannot afford a safe place for their babies to sleep.

### ORANGE COUNTY HEAD START, INC.

**Address:** 2501 South Pullman St., Suite 100  
Santa Ana, CA

**Phone:** (714) 241-8920

**Website:** <http://www.ochsinc.org/>

**Description:** This provides a center-based or home-based comprehensive early education program, with a special emphasis on promoting children's Kindergarten readiness in the areas of:

- Language and cognitive development (e.g., thinking, exploring, figuring things out)
- Early reading
- Science
- Mathematics
- Social skills
- Health and physical development

### THE PRIORITY CENTER (SCHOOL READINESS PROGRAM)

**Address:** 1940 E. Deere Ave., Suite 100

Santa Ana, CA 92705

**Phone:** (855) 955-5092

**Website:** <https://theprioritycenter.org/school-readiness/>

**Description:** This provides an in-home visitation program to identify developmental concerns and/or behavioral issues, case management, and parent education using Triple P curriculum. Uses Ages and Stages Social-Emotional Developmental Screening, ASQ-3, PEDS, MCHAT and Eyberg Child Behavioral Inventory. Offers education, coaching, support for parents and classroom observation when appropriate.

Stepping Stones curriculum supports children with special needs such as intellectual disability, autism spectrum disorders, cerebral palsy and elevated levels of disruptive behaviors. Program appropriate for children with ASD if not connected or pending ABA services due to waitlist. Please note curriculum preference for child in referral form.

School Readiness is a three-month program for families with young children based at The Priority Center. The Priority Center works with families helping to support them in fostering a safe and nurturing home environment for children. The School Readiness program assists families in Orange County with children ages 0-8, in reducing barriers to medical care and early childhood mental health services to provide them with the healthiest start in life.

This program focuses on identifying developmental delays and behavioral issues at the earliest age possible and then links families to appropriate services and support. Our highly trained staff will screen your child in your home and work with your family to provide an individualized plan of services to meet any needs that are identified.

Our program has built relationships with early childhood care and education providers, pediatricians, and community-based organizations. We partner with each other to work with families of young children. The School Readiness program also works in collaboration with Help Me Grow and utilizes approaches developed by the Early Developmental Screening and Intervention (EDSI) initiative and the organization zero to three.

(End of Category)

### PARENTING CLASSES AND SUPPORT

#### CASA DE LA FAMILIA (EMPHASIS ON HISPANICS)

**Address and Phone:**

CDLF Corporate Office  
1650 East 4<sup>th</sup> St.  
Santa Ana, CA  
(714) 667-5220

508 W. Commonwealth Ave.  
Fullerton, CA  
(714) 667-5220

**Website:** <https://casadelafamilia.org/services>

**Description:** Casa de la Familia actively provides psychoeducation services to reduce the stigma of receiving mental health services. Casa de la Familia provides psychotherapy in individual, family and group settings. Patients actively enrolled in one of our programs receive advocacy services, which includes case management services. Through some programs, Casa de la Familia can provide court accompaniment, help clients obtain restraining orders and more.

**Hispanic Populations:** The primary focus for the services we provide is the underserved and underrepresented minority populations, taking care to provide culturally appropriate and relevant services.

**Trauma:** Casa de la Familia specializes in the treatment of post-traumatic, anxiety, and depressive disorders through the provision crisis intervention and long-term individual and family therapy.

**Community:** We work closely with city, county and state social service agencies, police departments, victim advocates, family resource centers, nonprofit agencies, and community service programs.

#### LATINO HEALTH ACCESS

**Address:** 450 West 4<sup>th</sup> St., Suite 130  
Santa Ana, CA

**Phone:** (714) 660-3636

**Website:** <https://www.latinohhealthaccess.org/downtown-family-resource-center/>

**Description:** Services include Information and Referral, Family Support, Therapy/Counseling, Personal Empowerment Programs, Support Groups, and a 6-week Virtual Parenting Class that provides social support, enhance coping skills, improve knowledge of child development, improve knowledge of appropriate and effective discipline.

## PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

Please see: OC Breastfeeding Resources (Appendix 8)

### MOMS ORANGE COUNTY

**Address:** 1128 W. Santa Ana Blvd.

Santa Ana, CA

**Phone:** (714) 972-2610 or (800) 787-5858

**Website:** <https://www.momsorangecounty.org/>

**Description:** **In Home Visitation Program**

(<https://www.momsorangecounty.org/programs/pregnancy-health-education/>)

MOMS Orange County offers In Home Visitation programs at no cost. During pregnancy a MOMS home visitor is a caring friend supporting you with knowledge about your pregnancy, healthcare, childbirth, breastfeeding, and feeling good. Once your baby is born, she helps you encourage your baby's strong development.

**Childbirth and Mommy & Me Classes**

(<https://www.momsorangecounty.org/programs/classes/>)

MOMS Orange County offers you free classes throughout Orange County where you can meet other moms and dads, make friends, and learn together about childbirth, caring for a newborn, and helping your baby grow strong, bright and happy.

**Other Support Groups and Father's only Workshop**

(<https://www.momsorangecounty.org/programs/classes/#taller-papas-support-groups>)

MOMS Orange County also offers Support Groups regarding Preparing for Postpartum (ROSE), Postpartum Support Group, Breastfeeding Class and Private Consultation and a workshop for fathers only (see below)

**Taller para Papas Workshop for New Dads**

Veteran fathers and their new infants mentor fathers-to-be in diapering, feeding, burping, swaddling, bathing, infant safety, holding and comforting a crying infant. Other important topics include preventing child abuse, balancing work and family responsibilities, and the changing relationship with your mate. In Spanish only.

### OLIVE CREST

**Address:** 2130 E. Fourth St., Suite 200

Santa Ana, CA

**Phone:** (714) 543-5437

**Website:** <https://www.olivecrest.org/>

**Description:** Olive Crest provides education services to strengthen parenting skills and family communication. The program utilizes an evidence-based training model called Common Sense Parenting (CSP) and provides parent education classes to parents and caregivers of children 0-18 years of age. Olive Crest provides childcare services during parenting education courses. Our areas of outreach and service include: Adoption Placement and Support, Child Abuse Prevention, Counseling and Mental Health Treatment, Family Crisis Intervention, Educational Support and Services, Homes for Children, Teens, and Aged-Out Youth, Independent Life Skills Training and Mentoring.

## PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

Please see: OC Breastfeeding Resources (Appendix 8)

### PARENTING FROM THE HEART

**Address:** 313 20th St  
Huntington Beach, CA

**Phone:** (949) 549-4039

**Website:** <http://www.parentingfromtheheart.com/>

**Description:** Parenting from the Heart is a research based, parenting program for parents of children of all ages. Science really is telling us how to be an effective, loving parent! This program is designed to deliver the latest information and research from psychology, neuroscience, biology, developmental stages, and temperament styles. Parents are given tools, strategies, and life-long parenting skills that allow them to confidently parent with a conscious mind and an open heart. This positive parenting approach will solve many of the challenge's parents experience with their children.

### WEL-MOR PSYCHOLOGY GROUP

**Address and Phone:**

**Newport Beach (Main Office)**

4120 Birch St., Suite #121  
Newport Beach, CA 92660  
(714) 540-9070

**Fullerton**

1370 N. Brea Blvd., Suite #224  
Fullerton, CA 92835

**Anaheim Hills**

5120 E La Palma Ave, Suite #202  
Anaheim Hills, CA 92807

**Laguna Hills**

25401 Cabot Rd., Suite #212  
Laguna Hills, CA 92653

**Website:** <http://www.welmortreatment.com/court-programs/#parenting>

**Description:** Parenting Program is a 24-week program (the length can also be adjusted to meet the referring party's needs) that is either mandated by court/probation or can be attended on a volunteer basis. The group meets once a week for one and half hours.

The program is geared towards increasing the parenting skills of attendees, including but not limited to developmental needs of children; positive discipline techniques; emotional intelligence; anger management, conflict resolution skills and active communication skills; health, safety and supervision measures; step-parenting /blended family issues.

Clients are randomly drug tested throughout the program. For our court or SSA clients, a progress report is created every 90 days or as required to show the client's progress in the program. Clients in our parenting program can be expected to be treated with dignity and respect and are not viewed as "bad" people.

Parenting Class is offered at Anaheim Hills, Newport Beach, Fullerton, and Laguna Hills locations.

## PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

Please see: OC Breastfeeding Resources (Appendix 8)

### YMCA EXPECTED PARENT AND HEALTH BABIES PROGRAM

**Address:** 13821 Newport Ave  
Tustin, California 92780

**Phone:** (714) 508-7644

**Website:** [https://ocnavigator.org/m/ocn/58?resource\\_id=102822081](https://ocnavigator.org/m/ocn/58?resource_id=102822081)

**Description:** This free program offers a series of 5 sessions for pregnant parents to come, learn from a specialist, meet other parents and build community. Each session will cover postpartum depression, managing relationships, taking care of yourself, your role when the baby arrives and more. Sessions are offered in the community at various locations.

(End of Category)

## SOCIAL SERVICES

### CHILD CARE

#### CHILDREN'S HOME SOCIETY OF CALIFORNIA

**Address:** 333 South Anita Dr., Suite 350  
Orange, CA

**Phone:** (714) 456-9800

**Website:** <https://www.chs-ca.org/>

**Description:** Non-profit organization that offers informational, educational and resource services to strengthen families and improve the quality of care for children.

Alternative Payment Program <https://www.chs-ca.org/child-care-payment-program/overview>

Children's Home Society of California (CHS) has three Child Care Payment Programs that provide subsidized child care services to eligible families: Alternative Payment, CalWORKs, and Family Child Care Home Education Network programs. Through these programs, in Fiscal Year 2018, CHS provided services to over 9,700 children and over 5,500 families. In all, more than 2,099,000 days of care were provided to children across California.

Family Education: <https://www.chs-ca.org/family-education-program/overview>

We provide multilingual educational brochures and materials such as our Childhood Mental Health brochure, Development Stages Wheel, School Readiness Kit, as well as podcasts and other helpful resources to parents, caregivers, and agencies.

Resource & Referral Program: <https://www.chs-ca.org/for-families/child-care-referrals>

The Resource & Referral (R&R) Program, available Monday through Friday from 9:00am to 3:30pm, provides parents and guardians with information about child care options, provides referrals to resources available in your community, and gives referrals to licensed child care programs throughout the Greater Long Beach area, Orange County, Sutter County, Yolo County, and Yuba County areas. Their R&R Specialists can help you find licensed child care based on your family's needs. To learn more about other services available through the R&R Program, [click here](#), [contact our office](#), or fill out a child care referral request form and a Program Specialist will contact you directly to provide referrals. For your convenience, you may also search our online child care referral database for referrals that meet your family's unique needs.

### ORANGE COUNTY CHILD CARE ASSOCIATION

**Address:** P.O. Box 26769  
Santa Ana, CA

**E-mail:** [contactus@orangecountychildcareassociation.org](mailto:contactus@orangecountychildcareassociation.org)

**Website:** <https://www.orangecountychildcareassociation.org/>

**Description:** The Orange County Child Care Association is a professional organization for Licensed Family Child Care Providers. They offer free referrals to parents who are looking for quality childcare throughout the Orange County area.

(End of Category)

### EMPLOYMENT

#### ACCESS CALIFORNIA SERVICES (EMPHASIS ON ARAB- AND MUSLIM- AMERICANS)

**Address:** 300 W. Carl Karcher Way  
Anaheim, CA

**Phone:** (714) 917-0440 or (800) 287-1332

**Website:** <https://www.accesscal.org/what-we-do/employment-and-tax-services/>

**Description:** Access California Services (AccessCal) provides economic and social resources to local Arab- and Muslim-Americans, refugees and immigrants, yet we are non-sectarian, serving families and individuals of any faith or ethnicity. Employment services are included in the services provided. Access California Services Employment Services program is a culturally and linguistically sensitive program designed to empower and employ jobseekers through employment referrals, one-on-one resume and interview preparation, one-on-one job readiness coaching and acculturation, and group Employment Preparation Workshops.

AccessCal's Employment Services program is a culturally and linguistically sensitive program designed to empower and employ jobseekers through:

- One-on-one Case Management: Resume and cover letter writing assistance, Job search and application assistance, Interview preparation, Employment pre-screening, Job placement, Access to computers, copiers, fax machines, and telephones, Referrals to short-term vocational training programs, Workplace acculturation training.
- Group Activities: Vocational English as a Second Language (VESL) instruction, Employment Preparation Workshops, Computer Literacy Classes, AccessCal Annual Job Fair.

## SOCIAL SERVICES/ EMPLOYMENT

### CALWORKS (SSA)

**Address:**

**Anaheim Regional Center**

3320 E. La Palm Ave.  
Anaheim, CA 92806

**Laguna Hills Regional Center**

23330 Moulton Parkway  
Laguna Hills, CA 92653

**Cypress Regional Center**

6100 Chip Ave.  
Cypress, CA 90630

**Santa Ana Regional Center**

1928 S. Grand Ave, Bldg. B  
Santa Ana, Ca 92705

**Garden Grove Regional Center**

12912 Brookhurst St.  
Garden Grove, CA 92840

**Phone:** (949) 389-8456 24-hr Automated Assistance

(714) 541-4895 24-hr Automated Assistance

**Website:** <https://www.mybenefitscalwin.org/> or [www.BenefitsCal.com](http://www.BenefitsCal.com)

Note: Starting 4/24/2023, [www.BenefitsCal.com](http://www.BenefitsCal.com) replaces the former portal, MyBenefitsCalWIN, as a new simple way for our residents to apply for, view and renew benefits for health coverage food and cash assistance. Households interested in applying for benefits assistance can now create an account at [www.BenefitsCal.com](http://www.BenefitsCal.com) and submit their application or link their old MyBenefitsCalWIN case to their account.

**Description:** Provides cash aid and services to eligible families that have a child in the home.

### EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

**Address:** 801 W. Civic Center Dr., Suite 200

Santa Ana, CA

**Phone:** (714) 565-2686

**Website:** <https://www.edd.ca.gov/>

**Description:** The EDD offers a wide variety of services to millions of Californians. As one of the largest state departments, the EDD:

- Administers the Unemployment Insurance and State Disability Insurance programs.
- Audits and collects payroll taxes and maintains employment records for millions of California workers.
- Connects job seekers with employers and administers federally funded workforce development programs.
- Gathers, analyzes, and publishes labor market information.

### O.C. ONE-STOP CENTER

**Address and Phone:**

**North**

7077 Orangewood Ave., Suite 200  
Garden Grove, CA 92841  
(714) 241-4900

**Website:** <https://www.oconestop.com/>

**Description:** Job seekers are offered the freedom to use the tools at the career centers to lead their own job searches or leverage the expertise of the staff and programs that are available to help them with each step of the employment process. To take advantage of the services at the career centers, job seekers are required to provide two original Right-to-Work documents, which usually include a picture ID and an original social security card. Additionally, every job seeker is asked to complete our Electronic Intake System and register for CalJobs, which will provide them access to computers with Internet services, fax machines, copiers, telephones, a career resource library, career planning, job search workshops, coaching, networking opportunities and training referrals.

Other services we offer include:

- Apprenticeship Training (Construction Industry)
- Business Industry Employment Services
- Computer Training
- Disability Services
- Employer Staffing
- Entrepreneur Services
- On the Job Training
- My Reemployment Plan....more info
- Transitional Support Services
- Unemployment Services
- Veteran Services
- Youth Services

### ORANGE COUNTY CONSERVATION CORPS.

**Address:** 1853 North Raymond Ave.  
Anaheim, CA

**Phone:** (714) 956-6222

**Website:** <https://occorps.org/>

**Description:** The OC Corps mission is to serve young, at-risk adults through training, employment, and educational programs that build self-sufficiency and benefit the community through conservation-driven projects. The OCCO transforms one life at a time through hard work and personal responsibility. They offer job-training and education program for young adults in Orange County Area. They offer recycling services to local businesses and community events.

## SOCIAL SERVICES/ EMPLOYMENT

### READY S.E.T. OC (YOUNG ADULTS)

**Address:** 441 E. Whittier Blvd, Suite A  
La Habra, CA

**Phone:** (562) 383-4227

**Website:** <https://www.oconestop.com/young-adults>  
<https://cid.occommunityservices.org/oc-workforce-development-board/ready-set-oc>

**Description:** Young Adult Program provides high quality services for young adults beginning with career exploration and guidance, continued support for education attainment, opportunities for skills training in in-demand industries and occupations and culminating with a good job along a career pathway or enrollment in post-secondary education.

### SANTA ANA WORK CENTER

**Address:** 801 W Civic Center Dr, Suite 200  
Santa Ana, CA

**Phone:** (714) 565-2600

**Website:** <https://www.santa-ana.org/work-center>

**Description:** Whether you are a job seeker looking to find work or transition careers, a youth looking to thrive in the workforce, or a business looking to build a strong workforce to support your growth —the WORK Center is here to help. The WORK Center has a strong collaboration between Employment Development Department, Orange County Social Service Agency, City of Santa Ana, and others to deliver a high-quality product for you.

### WORKING WARDROBES

**Address:** 2000 E. McFadden Ave  
Santa Ana, CA

**Phone:** (714) 210-2460

**Website:** <https://www.workingwardrobes.org/>

**Description:** Working Wardrobes empowers men, women, young adults and veterans overcoming difficult challenges to confidently enter the workforce and achieve success. They provide career assessments, skills training, career development services, job placement assistance a professional wardrobe in an environment of dignity and respect.

### YOUTH EMPLOYMENT SERVICE (YES)

**Address:** 3720 South Susan St., Suite 110  
Santa Ana, CA

**Phone:** (949) 642-0474

**Website:** <https://www.yesworks.org/>

**Description:** Our mission is to teach youth and young adults ages 16-24 the skills needed to secure and maintain meaningful employment, and to offer programs that help young people improve their employability, career choices, and quality of life.

(End of Category)

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

Please see: OC Breastfeeding Resources (Appendix 8)

## FINANCIAL SUPPORT

### CALFRESH (SSA)

**Address:** N/A

**Phone:** CalFresh Info Line: (877) 847-3663

**Website:** <https://www.getcalfresh.org>

**Description:** Provides monthly food benefits to individuals and families with low-income. CalFresh is California's food stamps (federally known as Supplemental Nutrition Assistance Program (SNAP)). The CalFresh Program was established to improve the nutrition of people in low-income households by increasing their food-buying power so they can purchase nutritious food, such as fruits, vegetables, and other healthy foods, for the members of their household.

### CALIFORNIA CONNECT

**Address:** 681 S. Parker St., Suite 210  
Orange, CA

**Phone:** (800) 806-1191

**Website:** <https://californiaphones.org/about-us>

**Description:** California Connect is a program of the California Public Utilities Commission Deaf and Disabled Telecommunications Program. The program is funded by a small surcharge that appears on all telephone bills in California. This surcharge appears on your phone bill as "CA Relay Service and Communications Devices Fund."

### CALWORKS (SSA)

**Address:**

**Anaheim Regional Center**  
3320 E. La Palm Ave.  
Anaheim, CA 92806

**Laguna Hills Regional Center**  
23330 Moulton Parkway  
Laguna Hills, CA 92653

**Cypress Regional Center**  
6100 Chip Ave.  
Cypress, CA 90630

**Santa Ana Regional Center**  
1928 S. Grand Ave, Bldg. B  
Santa Ana, Ca 92705

**Garden Grove Regional Center**  
12912 Brookhurst St.  
Garden Grove, CA 92840

**Phone:** (949) 389-8456 24-hr Automated Assistance  
(714) 541-4895 24-hr Automated Assistance

**Website:** <https://www.mybenefitscalwin.org/> or [www.BenefitsCal.com](http://www.BenefitsCal.com)

Note: Starting 4/24/2023, [www.BenefitsCal.com](http://www.BenefitsCal.com) replaces the former portal, MyBenefitsCalWIN, as a new simple way for our residents to apply for, view and renew benefits for health coverage food and cash assistance. Households interested in applying

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

Please see: OC Breastfeeding Resources (Appendix 8)

for benefits assistance can now create an account at [www.BenefitsCal.com](http://www.BenefitsCal.com) and submit their application or link their old MyBenefitsCalWIN case to their account.

**Description:** Provides cash aid and services to eligible families that have a child in the home.

### CAPI (CASH ASSISTANCE PROGRAM FOR IMMIGRANTS)

**Address:** Central Regional Office-2020 W. Walnut St  
Santa Ana, CA

**Phone:** (800) 929-8118

**Website:** <https://www.cdss.ca.gov/inforesources/cash-assistance-for-immigrants>

**Description:** Cash Assistance Program for Immigrants (CAPI) provides cash to certain aged, blind, and disabled legal non-citizens ineligible to Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may also be eligible for Medi Cal, In-home Supportive Services (IHSS) and or CalFresh benefits. If you are interested in receiving these benefits, a separate application must be made for each program.

### FIND HELP

**Website:** <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

### GENERAL RELIEF (GR) (SSA)

**Address:** The current Central Regional Office at 2020 W Walnut St, Santa Ana, CA will close to the public on 10/1/23 as GR access points are now available at all County SSA Regional Centers. See SSA Regional Centers location list at: <https://ssa.ocgov.com/about-us/office-locations/office-location-list>

**Phone:** (714) 834-8899

**Website:** <https://www.ssa.ocgov.com/calfresh/general>

**Description:** General Relief (GR) is a County-funded program that provides temporary cash aid to eligible indigent adult lawful residents who are ineligible for Federal or State programs.

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

Please see: OC Breastfeeding Resources (Appendix 8)

### NEIGHBORWORKS ORANGE COUNTY

**Address:** 1748 W. Katella Ave., Suite 202  
Orange, CA

**Phone:** (714) 490-1250

**Website:** <https://nwoc.org/>

**Description:** NeighborWorks Orange County provides well-rounded home ownership services to people from all walks of life. We help our customers build wealth through sustainable home ownership. We serve the community with lending realty services and help customers set up savings plans, find a matching down payment assistance program, and learn more about caring for a home long-term. We fund community services, like free Financial Capability programs that help individuals and families stabilize financially and grow wealth-building skills. We offer down payment assistance and matching savings programs, providing an extra boost to bridge the affordability gap in competitive markets. We equip customers to pursue homeownership through our Housing and Urban Development-approved home buyer development sessions and education courses. We make our courses accessible—find us at domestic violence and homeless shelters. We cover personal financial management, savings plans, fundamentals of mainstream banking and credit, and more.

### ORANGE COUNTY UNITED WAY

**Address:** 18012 Mitchell South  
Irvine, CA 92614

**Phone:** (949) 660-7600

**Website:** <https://www.unitedwayoc.org/how-we-are-doing-more/united-for-financial-security/sparkpoint-oc/>

**Description:** Our mission is to improve lives in Orange County by delivering measurable long-term solutions to complex issues in education, financial stability, health, and housing. We envision an Orange County where every person receives a quality education, is financially stable, is healthy and thriving, and has a place to call home.

- Welcome OC- Our housing navigation and landlord incentive program helps homeless individuals and family with rental assistance vouchers secure housing in private market apartments, and ensure supportive services are provided to help those who are newly housed stay in their homes for the long term.
- United for Financial Security-Ensure struggling families find financial security by delivering programs that focus on the most important tools to build financial stability.

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

Please see: OC Breastfeeding Resources (Appendix 8)

### THE SALVATION ARMY SOUTHERN CALIFORNIA

**Address:** 1515 West North St.  
Anaheim, CA

**Phone:** (714) 783-2344

**Website:** <https://westernusa.salvationarmy.org/california-south/family-services/>

**Description:** Our goal is to provide clients with resources that help them transition into stable housing and increased income levels. More specifically, services provided to low-income families and individuals include emergency food support, lodging, clothing, transportation, and rental assistance. The Family Services Department of The Salvation Army also hosts the following seasonal programs: utility payment assistance, Easter basket distribution, Mother's Day baskets, back to school supplies, job fairs, Christmas toy and food distributions, Angel Tree, and Adopt-A-Family.

### SAN ANTONIO FAMILY ASSISTANCE

**Address:** 5800 East Santa Ana Canyon Rd.  
Anaheim Hills, CA

**Phone:** (714) 974-9728

**Website:** <https://sanantoniochurch.org/ministry/outreach/fam/>

**Description:** The Family Assistance program is a charitable service designed to provide temporary assistance to families who have fallen on hard times and who need financial and other form of support. The program's primary mission is to provide rental assistance to low income, working families in need. Ministry volunteers from the parish interview prospective families to determine how the Family Assistance program can be of help.

### SOUTHERN CALIFORNIA EDISON

**Address:** N/A

**Phone:** (800) 736-4777

**Website:** <https://www.sce.com/residential/assistance/energy-saving-program?from=/esap>

**Description:** The Energy Savings Assistance program is designed to help you conserve energy and save money. Income-qualified customers may be eligible to receive energy-efficient appliances at no charge or a minimal charge.

- In some instances, a copayment may be required.
- If you qualify, we'll cover the costs—including installation—of new energy-efficient appliances.

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

Please see: OC Breastfeeding Resources (Appendix 8)

### U.S DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

**Address:** 34 Civic Center Plaza, Room 7015  
Santa Ana, CA

**Phone:** (800) 225-5342 or (213) 894-8000

**Website:** [https://www.hud.gov/program\\_offices/housing](https://www.hud.gov/program_offices/housing)

**Description:** The Department of Housing and Urban Development is the Federal agency responsible for national policy and programs that address America's housing needs, that improve and develop the Nation's communities, and enforce fair housing laws. Their mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. They have a number of programs available to the public to:

- Assist homeowners who are at risk of foreclosure and otherwise struggling with their monthly mortgage payments.
- Provide housing counselors to assist in buying a home by figuring out how much you can afford, explaining your rights, shopping for a loan and educating people about various homebuying programs.
- Assist with Fair Lending. Discrimination in mortgage lending is prohibited by the federal Fair Housing Act and HUD's Office of Fair Housing and Equal Opportunity actively enforces those provisions of the law. The Fair Housing Act makes it unlawful to engage in the following practices based on race, color, national origin, religion, sex, familial status, or handicap (disability).
- Provide rental assistance. The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses, and apartments.

## SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see: Family Resource Centers (FRC)/Local Community Agency Resources (Appendix 6A)

Please see: FaCT Referral form (Appendix 6B)

Please see: OC Breastfeeding Resources (Appendix 8)

### WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)

**Address:** To find a local office click:

<https://myfamily.wic.ca.gov/Home/WICOfficeGrocer#wicLocations>

**Phone:** (888) WIC-WORKS or (888) 942-9675

**Website:** <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Families.aspx>

**Description:** WIC is a health and nutrition program for growing families. WIC helps families by providing nutrition education, breastfeeding support, benefits for healthy foods, and referrals to healthcare and other community services. WIC is a health and nutrition program for babies, children under 5, pregnant women, and new mothers. WIC provides:

- Practical nutrition information and everyday healthy living tips for you and your family.
- Nutrition experts who specialize in nutrition for mothers and their children
- Support and information about breastfeeding your baby, including access to breastfeeding experts.
- Help in finding health care and other valuable community services
- Benefits to buy healthy foods - such as fruits and vegetables, whole grains, milk, eggs, bread, cereal, juice, peanut butter, soy milk, tofu and more!

(End of Category)

### FOOD OR CLOTHING

#### CALFRESH (SSA)

**Address:** N/A  
**Phone:** CalFresh Info Line: (877) 847-3663  
**Website:** <https://www.getcalfresh.org>  
**Description:** Provides monthly food benefits to individuals and families with low-income. CalFresh is California's food stamps (federally known as Supplemental Nutrition Assistance Program (SNAP)). The CalFresh Program was established to improve the nutrition of people in low-income households by increasing their food-buying power so they can purchase nutritious food, such as fruits, vegetables, and other healthy foods, for the members of their household.

#### CHRIST CATHEDRAL

**Address:** 13280 Chapman Ave.  
Garden Grove, CA  
**Phone:** (714) 282-3097  
**Website:** <https://christcathedralcalifornia.org/give/>  
**Description:** The food pantry is open 10am-2pm Thursday and 10am-12pm on the First Saturdays of the month.

#### COMMUNITY ACTION PARTNERSHIP

**Address:** 11870 Monarch St.  
Garden Grove, CA  
**Phone:** (714) 897-6670  
**Website:** <https://www.capoc.org/oc-food-bank/>  
**Description:** The OC Food Bank, a program of Community Action Partnership of Orange County, unites communities to end hunger and malnutrition by partnering with more than 300 local charities, soup kitchens and community organizations. Through donated food, United States Department of Agriculture (USDA) commodities and purchased food, and the generous support of individuals we are able to support nonprofit agencies in Orange County serving low-income families and individuals.

#### FAMILIES FORWARD

**Address:** 8 Thomas  
Irvine, CA  
**Phone:** (949) 552-2727  
**Website:** <http://www.families-forward.org>  
**Description:** Families Forward exists to help families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families

## SOCIAL SERVICES/ FOOD OR CLOTHING

Please see: OC Breastfeeding Resources (Appendix 8)

Forward provides drive-thru services including, food assistance and diapers. Monday-Friday 10am-2pm. No appointment needed.

### FIND HELP

**Website:** <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

### SECOND HARVEST FOOD BANK

**Address:** 8014 Marine Way  
Irvine, CA

**Phone:** (949) 653-2900

**Website:** <http://www.feedoc.org>

**Description:** Offers a variety of free, fresh produce items set up in a farmer's market-style distribution at different school and FRC sites.

### SERVE THE PEOPLE

**Address:** 1206 East 17<sup>th</sup> St.  
Santa Ana, CA

**Phone:** (714) 352-2911

**Website:** <https://serve-the-people.com/what-we-do/foodpantry.html>

**Description:** It operates every first and third Saturday of each month. We provide a free grocery bag of food along with fresh vegetables and fruits (when available) to each household. We require one form of identification for any address being registered. We also provide free articles of clothing, shoes, baby food, diapers, feminine hygiene products, educational supplies, toiletries and other household products, all subject to availability. We recommend early registration which begins around 4:30am. From our off-site parking lot.

### SOUTH COUNTY OUTREACH

**Address:** 7 Whatney, Suite B  
Irvine, CA

**Phone:** (949) 380-8144 ext. 207

**Website:** <http://www.sco-oc.org/>

**Description:** The Food Pantry provides a variety of nonperishable foods, fresh produce, fresh breads, and dairy and meat products for our clients to take home and make nourishing meals for their families.

### WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)

**Address:** To find a local office click:

<https://myfamily.wic.ca.gov/Home/WICOfficeGrocer#wicLocations>

**Phone:** (888) WIC-WORKS or (888) 942-9675

**Website:** <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Program-Landing1.aspx>

**Description:** WIC is a health and nutrition program for growing families. WIC helps families by providing nutrition education, breastfeeding support, benefits for healthy foods, and referrals to healthcare and other community services. WIC is a health and nutrition program for babies, children under 5, pregnant women, and new mothers. WIC provides:

- Practical nutrition information and everyday healthy living tips for you and your family.
- Nutrition experts who specialize in nutrition for mothers and their children
- Support and information about breastfeeding your baby, including access to breastfeeding experts.
- Help in finding health care and other valuable community services
- Benefits to buy healthy foods - such as fruits and vegetables, whole grains, milk, eggs, bread, cereal, juice, peanut butter, soy milk, tofu and more!

(End of Category)

### HEALTH INSURANCE

#### CALIFORNIA CHILDREN SERVICES

**Address:** 200 W. Santa Ana Blvd., Suite #100  
Santa Ana, CA

**Phone:** (714) 347-0300

**Website:** <https://www.dhcs.ca.gov/services/ccs>

**Description:** CCS is a state program for children with certain diseases or health problems. Through this program, children up to 21 years old can get the health care and services they need. CCS will connect you with doctors and trained health care people who know how to care for your child with special health care needs.

#### CALOPTIMA

**Address:** 505 City Parkway West  
Orange, CA

**Phone:** (714) 246-8400 or (714) 246-8500 (Member Services)

**Website:** <https://caloptima.org/>

**Description:** Medi-Cal — also known as Medicaid — is a public health insurance program for low-income people offered by the state. It covers families with children, seniors, persons with disabilities, foster care children, pregnant women, and low-income people with specific diseases. CalOptima provides health care coverage for Orange County residents who are eligible for full Medi-Cal. Once enrolled, we will work with you to find the right health care providers to meet your needs. We also have many special programs to help you maintain your health.

#### COMMUNITY HEALTH INITIATIVE OF ORANGE COUNTY (CHI OC)

**Address:** 1505 E. 17th St., Suite 121  
Santa Ana, CA

**Phone:** (714) 619-4050 or (855) 927-8333

**Website:** <https://www.chioc.org/>

**Description:** Community Health Initiative of Orange County (CHI OC) exists to make a more equitable Orange County by making healthcare accessible and beneficial so residents can live healthy successful lives. CHI OC provides a bridge to healthcare services for individuals who—due to economic, language or proximity barriers—might otherwise never see doctor outside of emergency circumstances, leading to unaffordable, high medical costs.

## SOCIAL SERVICES/ HEALTH INSURANCE

### COVERED CALIFORNIA ENROLLMENT CENTERS

**Address and Phone:**

16532 Beach Blvd  
Huntington Beach, CA  
(800) 650-0922

1651 E Edinger Ave, Suite 108  
Santa Ana, CA  
(714) 852-3747

13751 Beach Blvd  
Westminster, CA  
(800) 650-0922

**Website:** [https://www.healthforcalifornia.com/covered-california?gclid=eaiaiqobchmi1i\\_hzq\\_38aivlxatbh1csgz7eaayasaaeglobvd\\_bw](https://www.healthforcalifornia.com/covered-california?gclid=eaiaiqobchmi1i_hzq_38aivlxatbh1csgz7eaayasaaeglobvd_bw)

**Description:** The Covered California Health Exchange is the government agency offering subsidized Obamacare plans for this state. The California Health Exchange was created to assist citizens and legal residents with applying for marketplace coverage to comply with the Affordable Care Act ("ACA"). When the law was passed in 2010, each of the 50 states had to decide to either create a state-run health insurance exchange or offer enrollment through a federally operated exchange. This state chose to create their own exchange and called it "Covered California".

### FIND HELP

**Website:** <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

(End of Category)

### HOUSING OR SHELTER

#### FAIR HOUSING COUNCIL OF OC

**Address:** 2021 E. 4<sup>th</sup> St. Suite 122  
Santa Ana, CA

**Phone:** (714) 569-0823 or (800) 698-FAIR

**Website:** <https://www.fairhousingoc.org/>

**Description:** Services provided by the Fair Housing Council include fair housing enforcement and education, landlord/tenant counseling, mediation and homebuyer HUD counseling which includes first-time homebuyer education and mortgage default counseling. The following services are available to low-to-moderate income clients free-of-charge and to others for a moderate donation.

#### FAIR HOUSING FOUNDATION

**Address:** 1855 West Katella Ave., Suite 355  
Orange, CA

**Phone:** (714) 918-8001 or (800) 446-3247

**Website:** <http://www.fhfca.org/>

**Description:** Fair Housing Foundation is a non-profit organization that provides education and counseling regarding landlord/tenant rights and housing discrimination. Fair Housing Foundation is dedicated to eliminating discrimination in housing and promoting equal access to housing choices for everyone.

#### FAMILIES FORWARD

**Address:** 8 Thomas  
Irvine, CA

**Phone:** (949) 552-2727

**Website:** <https://www.families-forward.org/>

**Description:** Families Forward works with homeless families to find realistic solutions for sustainable housing and build individualized plans to return each family to self-sufficiency. By stabilizing these families and giving them tools to build a future, we create a stronger community for all of us. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations. Only together will we be able to end homelessness in Orange County.

## SOCIAL SERVICES/ HOUSING OR SHELTER

Please see: Housing and Shelter Resources (Appendix 7)

### MERCY HOUSE SHELTERS

**Address:** P.O. Box 1905  
Santa Ana, CA 92702

**Phone:** (714) 836-7188

**Website:** <https://www.mercyhouse.net/regions/orange-county>

**Description:** Mercy House Shelters offer temporary shelter to individuals and families experiencing homelessness. The shelters we operate offer housing navigation, warm meals, showers, and resource referrals to help individuals get into permanent housing. Mercy House care consisting of outreach, emergency shelters, transitional facilities, and permanent residences.

(End of Category)

### PROTECTIVE SERVICES

#### ADULT PROTECTIVE SERVICES (SSA)

**Address:** 1505 E. Warner Ave  
Santa Ana, CA

**Phone:** (800) 451-5155

**Website:** <https://www.ssa.ocgov.com/abuse/elder>

**Description:** Adult Protective Services programs promote the safety, independence, and quality-of-life for vulnerable adults who are, or are in danger of, being abused, neglected by self or others, or financially exploited, and who are unable to protect themselves. See the following link for details regarding Mandated Reporting types and step by step instructions on making a report: <https://www.ssa.ocgov.com/abuse/elder/mandated>

#### CHILD ABUSE REGISTRY (SSA)

**Address:** N/A

**Phone:** (800) 207-4464 or (714) 940-1000 (24-hr Hotline)

**Website:** <https://www.ssa.ocgov.com/abuse/child/mandated>

**Description:** The law requires certain professionals to report suspicion and/or knowledge of child abuse, which includes physical abuse, sexual abuse, neglect and cases of severe emotional abuse that constitute willful or unjustifiable punishment of a child.

(End of Category)

### TRANSPORTATION

#### CALOPTIMA (NON-MEDICAL TRANSPORTATION)

**Address:**

**Phone:** (714) 246-8500 or (888) 587-8088

**Website:**

[https://www.caloptima.org/~media/Files/CalOptimaOrg/508/Members/Medical/MemberHandbooks/2018-03\\_NMTInsert\\_E\\_508.ashx](https://www.caloptima.org/~media/Files/CalOptimaOrg/508/Members/Medical/MemberHandbooks/2018-03_NMTInsert_E_508.ashx)

**Description:** This program offers non-medical transportation (NMT) when you are traveling to and from an appointment for Medi-Cal service authorized by your provider. CalOptima allows you to use a car, taxi, bus, or other public/private way of getting to your medical appointment for Medi-Cal covered services. CalOptima provides mileage reimbursement when transportation is in a private vehicle arranged by the beneficiary and not through a transportation broker, bus passes, taxi vouchers or train tickets. CalOptima allows the lowest cost NMT type that meets your medical needs.

#### FIND HELP

**Website:** <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

#### OCTA ACCESS

**Address:** 550 S. Main Street  
Orange, CA

**Phone:** (877) 628-2232

**Website:** <https://www.octa.net/Bus/OC-ACCESS-Service/Overview/>

**Description:** OC ACCESS is a shared-ride service that is available to qualified applicants whose physical or cognitive limitations prevent them from utilizing the regular OC Bus fixed-route service. This service is perfect for quick trips to locations, like the pharmacy, and can be scheduled to and/or from any address in Orange County. You pay the OC ACCESS base fare of \$3.60 for a five-mile ride and OCTA will subsidize the rest of the trip. Any additional costs incurred by travelling beyond the five-mile trip are to be paid by the OC ACCESS customer.

To apply for OCTA Paratransit Service, call the OC ACCESS Eligibility contractor to schedule your in-person assessment at (714) 560-5956 ext. 2, TDD (714) 560-5474. Link for the application is: <https://www.octa.net/pdf/ACCESSServiceSheet.pdf?n=2020>.

(End of Category)

## APPENDIX 1: HCA SUBSTANCE USE DISORDER (SUD) PROVIDER LIST

### SUBSTANCE USE DISORDER TREATMENT PROVIDER LIST

All providers serve adults and bill Drug Medi-Cal unless otherwise specified  
**Providers that serve adolescents are in red font**

Beneficiary Access Line (BAL) 800-723-8641

PROVIDER	LEVEL OF CARE	POPULATION ADD'L LANGUAGE	PHONE	ADDRESS	APPOINTMENTS/WALK-IN/ WARM HANDOFF
<b>RESIDENTIAL</b>					
Gerry House	3.1	Male Only	(714) 619-2516 (714) 972-1402	1225 W. 6th St Santa Ana, CA 92703	Authorization for Residential Treatment (ART)  AOABH SUD - Westminster 14140 Beach Blvd, Suite 120 Westminster, CA 92683 (714) 934-4600  English, Vietnamese
Hope House	3.1	Male Only Spanish	(714) 776-6090	710 & 714 N Anaheim Blvd Anaheim, CA 92805	
Phoenix House of Orange County, Inc.	3.1, 3.5		(714) 953-9373	1207 East Fruit St Santa Ana, CA 92701	
Woodglen Recovery Junction	3.1	Spanish	(714) 879-0929	771 West Orangethorpe Ave Fullerton, CA 92832	
His House	3.1, 3.5	Male Only	(877) 368-7195	239 W 9th St. Unit A & B Upland, CA 91786	
New Creation	3.1, 3.5		(877) 368-7195	23950 Prado Ln & 11646 Encanto Ln. Colton, CA 92324	
Vera's Sanctuary	3.1, 3.5	Female ages 18-30 Perinatal & parenting up to age 2 Spanish	(800) 685-7460	20331 Flanagan Rd. Trabuco Canyon, CA 92679	
Daylight Again	3.1 (non-DMC)	Male Only Unfunded	(714) 870-4057	329 E Commonwealth Ave Fullerton CA	Appointments and Warm Hand-off No walk-ins
The Villa	3.1 (non-DMC)	Female Only Unfunded	(714) 547-3301	910 French St Santa Ana, CA 92701	
Sanctuary Recovery Center	3.1, 3.3, 3.5	<b>Female Adolescents only</b> ; Also Unfunded MAT for current clients	(949) 534-4715	20302 Flanagan Road Trabuco Canyon, CA 92679	
Various	*Recovery Residences		N/A	Various	Linkage made by residential & outpatient providers

### WITHDRAWAL MANAGEMENT

Roque Center	3.2	also unfunded	(714) 952-4032	10936 Dale Ave Stanton, CA 90680	Warm Hand-off 24 hrs
Phoenix House	3.2	also unfunded	(714) 752-0854	1207 East Fruit St Santa Ana, CA 92701	Warm Hand-off 24 hrs
Woodglen Detox	3.2	also unfunded Spanish	(714) 879-2741	771 West Orangethorpe Ave Fullerton, CA 92832	Warm Hand-off 24 hrs
Sanctuary Recovery Center	3.2	<b>Female Adolescents only</b> ; Also Unfunded; MAT for current clients	(949) 534-4715	20302 Flanagan Road Trabuco Canyon, CA 92679	Appointments and Warm Hand-off, No walk-ins

### MEDICATION ASSISTED TREATMENT (MAT)

### Narcotic Treatment Program (NTP) & Outpatient MAT

MEDICATION OFFERED		M = Methadone B = Buprenorphine (Subutex) BN = Buprenorphine-Naloxone (Suboxone)	S = Sublocade V = Vivitrol A = Antabuse	Naloxone available at all MAT locations	
Acadia (Recovery Solutions)	M, B, BN, A	Spanish	(714) 542-3581	2101 East 1st St Santa Ana, CA 92705	M-F 5am-1pm <b>Buprenorphine intakes:</b> via telehealth, M-F, by appt. <b>Methadone intakes:</b> M, W, F all day, walk-ins accepted
Western Pacific – Costa Mesa	M, BN	Also Adolescent Also unfunded Spanish	(949) 629-2860	275 Victoria St, Ste 1H Costa Mesa, CA 92627	Dosing Hours: M-F 5am-12:30pm, Sa/Su 5am-8:30am Walk-in intakes: T, Th 5am-9am
Western Pacific – Fullerton	M, BN	Also Adolescent Also unfunded Spanish, Tagalog, Farsi	(714) 992-4770	218 East Commonwealth Ave Fullerton, CA 92832	Dosing Hours: M-F 5am-12pm, Sa/Su 5am-12pm Walk-in intakes: M-F 5am-9am

## APPENDIX 1: HCA SUBSTANCE USE DISORDER (SUD) PROVIDER LIST

### SUBSTANCE USE DISORDER TREATMENT PROVIDER LIST

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**Providers that serve adolescents are in red font**

Beneficiary Access Line (BAL) 800-723-8641

PROVIDER	LEVEL OF CARE	POPULATION ADD'L LANGUAGE	PHONE	ADDRESS	APPOINTMENTS/WALK-IN/ WARM HANDOFF
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#### MEDICATION ASSISTED TREATMENT (MAT) (Cont'd) Narcotic Treatment Program (NTP) & Outpatient MAT

MEDICATION OFFERED	<b>M</b> = Methadone <b>B</b> = Buprenorphine (Subutex) <b>BN</b> = Buprenorphine-Naloxone (Suboxone)				
	<b>S</b> = Sublocade <b>V</b> = Vivitrol <b>A</b> = Antabuse <b>Naloxone</b> available at all MAT locations				
<b>Western Pac – Mission Viejo</b>	M, BN	Also Adolescent Spanish	949-334-8288	26921 Crown Valley Pkwy Ste 200 Mission Viejo, CA 92691	Dosing Hours: M-F 5am-12:30pm, Sa/Su 5am-8:30am Walk-in intakes: M, W 5am-9am
<b>Western Pacific – Stanton</b>	M, BN	Also Adolescent Spanish, Tagalog	(714) 821-5311	10751 Dale Ave Stanton, CA 90680	Dosing Hours: M-F 5:30am-12pm, Sa/Su 5:30a-8:30a Walk-in intakes: M-F 5:30am-9:30am
<b>Pacific Educational Services (PES-ebs)</b>	B, BN, S, V, A	Spanish	(714) 667-7926	600 West Santa Ana Blvd Ste 107-110 Santa Ana, CA 92701	Tu 9:30am, noon, 1:30pm F 9:30am, 10:30am, noon

#### OUTPATIENT TREATMENT

<b>Genesis New Beginning</b>	1.0, 2.1, RS	Spanish	(714) 375-3795	17822 Beach Blvd., Ste 278, Huntington Beach, CA 92647	M-F by appointment
<b>Pacific Educational Services (PES-ebs)</b>	1.0, 2.1, RS	Spanish	(714) 667-7926	600 West Santa Ana Blvd, Ste 107-110 Santa Ana, CA 92701	Tu 9:30am, noon, 1:30pm F 9:30am, 10:30am, noon
<b>Phoenix House of Orange County, Inc.</b>	1.0, 2.1, RS		(714) 953-9373	1207 East Fruit St Santa Ana, CA 92701	Th, 11:00am, 12:00pm F 11:00am, 12:00pm
<b>Phoenix House Adolescent Outpatient</b>	1.0.2.1, MAT, RS	Adolescents Only English, Spanish MAT for current clients	(714) 461-0158	1901 East 4th St, Ste #350 Santa Ana, CA 92705	By appointment
<b>Twin Town Treatment Center – Los Alamitos</b>	1.0, 2.1, RS	Also Adolescents	(562) 596-0050	4281 Katella Ave, Ste #117 Los Alamitos, CA 90720	M-F 9am
<b>Twin Town Treatment Center – Laguna Hills</b>	1.0, 2.1, RS	Also Adolescents	(949) 540-0170	24953 Paseo De Valencia Bldg B 1B Laguna Hills, CA 92653-4342	M-F 2pm
<b>Twin Town Treatment Center – Orange</b>	1.0, 2.1, RS	Also Adolescents	(714) 532-9295	705 West La Veta Ave, Ste #208 Orange, CA 92868	M-F 10am, 2pm
<b>Wel-Mor Psychological Group</b>	1.0, 2.1, RS	Also Adolescents	(714) 540-9070	4120 Birch St, Ste #121 Newport Beach, CA 92660	M-F 1pm
<b>Wel-Mor Psychological Group</b>	1.0, 2.1, RS	Also Adolescents	(714) 540-9070	1370 N. Brea Boulevard, Ste #224 Fullerton, CA 92835-4170	M-F 1pm
<b>Wel-Mor Psychological Group</b>	1.0, 2.1, RS	Also Adolescents	(714) 540-9070	25401 Cabot Road, Ste #212 Laguna Hills, CA 92653	M- Th 1pm
<b>County Clinic SUD South</b>		also Perinatal also Unfunded	(949) 643-6901	5 Mareblu Aliso Viejo, CA 92656	Screenings 9-4 by appt - also walk- in
<b>County Clinic SUD Anaheim</b>		also Perinatal also unfunded Spanish, American Sign Language	(714) 517-6140	2035 East Ball Road, Ste #100A Anaheim, CA 92806	Screenings 9-4 by appt - also walk- in
<b>County Clinic SUD Santa Ana</b>	MAT B,S,V	also Perinatal also unfunded MAT available Spanish	(714) 480-6660	401 W Civic Center Dr, Santa Ana CA 92701	Screenings 9-4 by appt - also walk- in
<b>County Clinic SUD Westminster</b>	Authorizatio n for Residential Treatment	Vietnamese	(714) 934-4600	14140 Beach Blvd, Ste 120 Westminster, CA 92683	Screenings 9-4 by appt - also walk- in

## List of MAT Clinics

To refer a patient, call the clinic directly or  
call the MATCONNECT Referral Line at (714)352-5990, Ext.3



Logo	Clinic Name	Location(s)	Telephone	Primary Address
	<b>AltaMed</b>	Anaheim	Tiffany Nguyen (714) 507-1486	1325 N. Anaheim Blvd. Anaheim, CA 92801
	<b>Families Together of Orange County</b>	Fountain Valley, Garden Grove, Tustin	Sam Hale (714) 862-0598	661 W. 1 <sup>st</sup> Street Tustin, CA 92780
	<b>Hurt Family Health Clinic</b>	Anaheim, Santa Ana, Tustin	Wilson Tran (714) 247-0300	1 Hope Drive Tustin, CA 92780
	<b>Korean Community Services</b>	Anaheim, Buena Park, Fullerton, Garden Grove, Irvine	Ashley Cleary (714) 410-2034	7212 Orangethorpe Ave, Suite 8 Buena Park, CA 90621
	<b>Serve the People</b>	Santa Ana	(714) 352-2911	1206 E. 17 <sup>th</sup> St, Suite 101 Santa Ana, CA 92701
	<b>Share Our Selves</b>	Costa Mesa	Steve Calderon (949) 270-2100	1550 Superior Ave. Costa Mesa, CA 92627
	<b>Southland Integrated Services, Inc.</b>	Garden Grove	Stephanie Gonzalez (714) 620-7001	9862 Chapman Ave. Garden Grove, CA 92841
	<b>UCI Family Health Center - Santa Ana</b>	Santa Ana	Lisa Camino (657) 282-6355	800 N. Main Street Santa Ana, CA 92701

Revised 4-21-2023

## APPENDIX 3: MATCONNECT - PHARMACIES

<div> <div>MATCONNECT Participating Pharmacies</div>  </div>					
Pharmacy Name	Address	Phone	Contact Person	Email Address	Notes
Apple Pharmacy	12440 Brookhurst St Garden Grove, CA 92840	(714) 537-8099	Trina	<a href="mailto:applepharmacy@live.com">applepharmacy@live.com</a>	Offers free deliver in OC
Be Well Pharmacy	105 N. Lawrence Ave Fullerton, CA 92832	(714) 449-9300	Lilian	<a href="mailto:bewellpharmacy01@gmail.com">bewellpharmacy01@gmail.com</a>	Free delivery in close proximity
First Steet Compounding Pharmacy	2010 E First St, #120 Santa Ana, CA 92705	(714) 954-1902	Lauren	<a href="mailto:lauren.chung@mercy-pharmacy.com">lauren.chung@mercy-pharmacy.com</a>	Offers curbside pickup.
Healthcare Pharmacy - Compounding Pharmacy	14642 Newport Ave Tustin, CA 92780	(714) 669-4000	Nafisa	<a href="mailto:healthcarepharmacytustin@gmail.com">healthcarepharmacytustin@gmail.com</a>	\$7 delivery in Orange County. Waived if multiple prescriptions.
NowRx	1641 Kaiser Irvine, CA 92614	(949) 619-6000	Laemsing	<a href="mailto:Laemsing.root@nowrx.com">Laemsing.root@nowrx.com</a>	Free delivery in OC. Pt must have valid CA ID.
Quinn's Apothecary Pharmacy	18685 Main St, Ste 105 Huntington Beach, CA 92648	(714) 916-0593	Dr. Paideia Le	<a href="mailto:prescriptions@quinnspharmacy.com">prescriptions@quinnspharmacy.com</a>	Offer delivery for small charge
Santa Ana Tustin Compounding Pharmacy	801 N. Tustin Ave, #100 Santa Ana, CA 92705	(714) 547-3949	Linda	<a href="mailto:satcrx@yahoo.com">satcrx@yahoo.com</a>	Free delivery in OC
Total Care Rx Pharmacy	18682 Beach Blvd, Ste 115 Huntington Beach, CA 92648	(714) 964-4004	Chris	<a href="mailto:totalcarerx99@gmail.com">totalcarerx99@gmail.com</a>	Fluent in Vietnamese.
True Care Pharmacy	421 N Brookhurst St, Ste 123 Anaheim, CA 92801	(714) 947-4770	Michelle	<a href="mailto:trucareanaheim@gmail.com">trucareanaheim@gmail.com</a>	Free delivery in close proximity /customer loyalty
Wagner Phamacy	1224 E McFadden Ave Santa Ana, CA 92705	(714) 547-3590	Curtis Siu	<a href="mailto:wagnerrx@aol.com">wagnerrx@aol.com</a>	Will do Vivitrol shots in the pharmacy
Revised 5-4-2023					

## APPENDIX 4: OC LOW-COST COMMUNITY HEALTH CENTERS



### Orange County Low Cost Community Health Centers

Health Center Name	Address	Appointment Phone	Other Languages Spoken	Evening/ Sat/Sun	Child	Adult	Prenatal	Dental	Mental Health	Vision	Medical Mobile	Dental Mobile
<b>ANAHEIM</b>												
AltaMed Medical & Dental Group	1325 N. Anaheim Blvd, Suite 200	888-499-9303	Chinese, Spanish, Tagalog, Vietnamese	•	•	•	•	•			•	•
UCI FHC Anaheim	2441 W. La Palma Ave., Suite 100	657-282-6356	Spanish, Tagalog, Vietnamese, Mandarin	•	•	•	•					
Central City Community Health Center	2237 W. Ball Road	714-490-2750	Spanish	•	•	•	•	•	•		•	•
<b>BUENA PARK</b>												
KCS Health Center	7212 Orangethorpe Ave., #9A	714-503-6550	Spanish, Korean			•	•	•	•		•	•
St. Jude Pediatric Dental Center	7758 Knott Ave, Buena Park	714- 522-8723	Spanish, Korean		•			•				•
<b>COSTA MESA</b>												
SOS Community Health Center & Dental	1550 Superior Ave.	949-642-3451	Spanish	•		•		•	•			
Hope Clinic	2045 Myer Place, Bldg. C	949-515-6725	Spanish	•	•							
<b>FULLERTON</b>												
Family Health Matters	901 W. Orangethorpe Ave.	714-441-0411	Spanish, Tagalog		•	•	•		•	•	•	
Sierra Health Center	501 S. Brookhurst	714-870-0717	Spanish, Tagalog		•	•	•					
Lestonnac Free Clinic	505 E Commonwealth Ave.	714-399-4571	Spanish	•		•						
St. Jude Neighborhood Health Centers	731 S. Highland Ave.	714-446-5100	Spanish	•	•	•	•	•	•			
<b>GARDEN GROVE</b>												
AltaMed Medical Group	12751 Harbor Blvd.	888-499-9303	Spanish, Vietnamese, Chinese, Tagalog, Portuguese, Arabic	•	•	•	•				•	
Central City Community Health Center	12511 Brookhurst St., 2nd Floor	714-643-7176	Spanish			•			•			
CHOC Clinic	10602 Chapman Ave., Suite 100	888-770-2462	Spanish		•							
Healthy Smiles for Kids of Orange County	10602 Chapman Ave., Suite 200	714-537-0700	Spanish	•				•				
Lestonnac Free Clinic	10861 Acacia Pkwy.	714-497-9564	Spanish	•		•						
Nhan Hoa Comprehensive Health Center	7761 Garden Grove Blvd.	714-898-8888	Spanish, Vietnamese, Chinese	•	•	•		•	•	•		
Southland Integrated Services	9862 Chapman Ave., Suite B	714-418-2040	Vietnamese, Spanish	•	•	•	•	•	•			
<b>HUNTINGTON BEACH</b>												
AltaMed Medical & Dental Group	8041 Newman Ave.	888-499-9303	Spanish, Vietnamese, Farsi	•	•	•	•	•				
<b>LA HABRA</b>												
Friends of Family Health Center	501 S. Idaho St.	562-690-0400	Farsi, Spanish, Arabic, Korean, Hindu, Chinese	•	•	•	•	•	•			
Vista Community Clinic: The Gary Center	201 S. Harbor Blvd.	562-264-6000	Farsi, Korean, Spanish	•	•	•	•	•	•			
<b>LAGUNA BEACH</b>												
Laguna Beach Community Clinic	362 Third St.	949-494-0761	Spanish, Farsi	•	•	•	•	•				
<b>LAKE FOREST</b>												
Camino Health Center	22481 Aspan St., Suite A	949-240-2272	Spanish, Farsi, Tagalog	•	•	•		•	•	•		

## APPENDIX 4: OC LOW-COST COMMUNITY HEALTH CENTERS

Health Center Name	Address	Appointment Phone	Other Languages Spoken	Evening/ Sat/Sun	Child	Adult	Prenatal	Dental	Mental Health	Vision	Medical Mobile	Dental Mobile
LOS ALAMITOS												
Lestonnac Free Clinic	3801 Katella Ave., Suite 301	562-493-4466	Spanish	•		•		•		•		
MISSION VIEJO												
SOS Community Health Mission Viejo	27725 Santa Margarita Parkway #101	949-270-2100	Spanish, Vietnamese		•	•	•	•	•			
NEWPORT BEACH												
SOS Children & Family Health Center	307 Placentia Ave., Suite 107	949-270-2100	Spanish		•	•		•	•	•		
SOS Beauchamp Dental Center	307 Placentia Ave., Suite 202	949-270-2100	Spanish		•	•		•				
ORANGE												
AltaMed Medical Group	4010 E. Chapman Ave.	888-499-9303	Spanish, Farsi, Korean		•	•	•				•	•
CHOC Clinic at Orange	3745 W. Chapman Ave	888-770-2462	Spanish	•	•			•	•		•	
La Amistad Family Health Center	725 W. La Veta Ave., Suite 260	714-771-8006	Spanish			•		•	•	•		
Lestonnac Free Clinic	1215 E. Chapman Ave.	714-633-4600	Spanish	•		•		•		•		
SAN CLEMENTE												
Camino Health Center	1300 Avenida Vista Hermosa, Suite 250	949-240-2272	Spanish, Farsi	•	•	•		•	•			
SAN JUAN CAPISTRANO												
Camino Health Center	30300 Camino Capistrano	949-240-2272	Spanish	•	•	•	•	•	•			
SANTA ANA												
AltaMed Medical Group	2720 S. Bristol St., Suite 110	888-499-9303	Spanish, Vietnamese, Arabic	•	•	•	•				•	•
AltaMed Medical & Dental Group	1400 N. Main St.	888-499-9303	Spanish, Vietnamese, Chinese, Tagalog		•	•	•	•			•	•
CHOC/Boys and Girls Club	1000 W. Highland	888-770-2462	Spanish	•	•						•	•
Hurt Family Health Clinic	1100 N. Tustin Ave., Suite A	714-247-0300	Spanish		•	•		•	•	•	•	
Obria Medical Clinic	2001 E. 1st St., Suite 209	714-516-9045	Spanish			•	•				•	
Serve The People Community Health Center	1206 E. 17th St., #101	714-352-2911	Spanish	•	•	•	•	•	•	•	•	•
SOS-EL SOL Wellness Center	1014 N. Broadway	949-270-2100	Spanish		•	•	•		•	•		
UCI FHC Santa Ana	800 N. Main St.	657-282-6355	Korean, Spanish, Vietnamese	•	•	•	•	•	•	•	•	
STANTON												
Central City Community Health Center	12116 Beach Blvd.	714-898-2222	Spanish, Vietnamese		•	•	•				•	•
Livingstone Community Health Clinic (Food Pantry available)	12362 Beach Blvd., Suite 10	714-248-9500	Hindu, Gujarati, Korean, Spanish	•	•	•		•				
TUSTIN												
Families Together of Orange County	661 W. First St.	1-800-597-7977	Spanish, Farsi	•	•	•	•	•	•	•	•	•
Friends of Family Health Center	13152 Newport Ave.	714-263-8600	Spanish, Vietnamese, Farsi, Chinese, Hindu		•	•	•	•	•	•		
Hurt Family Health Clinic	One Hope Drive	714-247-0300	Spanish		•	•		•	•	•	•	



Form # MT//LH/GT/SM\_3.13.23

Clinic hours of operation and services are subject to change. Please call the clinics for specific information.

**Healthier Referral Line:**  
**1-800-564-8448**



For access to a 24-hour, information and referral helpline, dial 2-1-1.

**The Coalition of Orange County Community Health Centers**

<http://www.coccc.org>

2 of 2

## APPENDIX 5: OC CARE COORDINATION COLLABORATIVE FOR KIDS – TRANSITION RESOURCES



Helping Youth and Young Adults  
with the Path to Adulthood!

### Advocacy

- Orangewood Foundation helps foster youth success with independent living. <https://orangewoodfoundation.org/>
- Information about DACA: <https://www.aclu.org/know-your-rights/know-your-rights-about-daca/>
- Disability Rights CA helps individuals with disabilities <https://www.disabilityrightsca.org/what-we-do/programs/>, as well as Dayle McIntosh Center <https://daylemc.org/>, whose goal is living independently, and the State Council on Developmental Disabilities <https://scdd.ca.gov/>.

### Community Resources

- Dial **211** for all kinds of social services including emergency food, shelter, counseling, and other help. <https://www.211oc.org/>
- This booklet is written for Los Angeles County, but the information about how you qualify for benefits is the same: <http://www.hungeractionla.org/peoplesguide>  
In OC you can apply for services at SSA. <https://ssa.ocgov.com/about-us/our-agency-services>
- Project Independence <http://www.proindependence.org/> or Dayle McIntosh Center <https://daylemc.org/> can help with questions and applications for SSI (Supplemental Security Income).

### Employment and School

- IEPs include a transition planning section starting at age 14. Learn about your rights. <https://serr.disabilityrightsca.org/>
- All school districts have transition programs for disabled students. There are also programs at OC Department of Education <http://www.ocde.us/SPED/Pages/Adult-Transition-Program.aspx> and through Regional Center.
- A checklist for applying to college from the Khan Academy. <http://www.khanacademy.org/college-careers-more/college-admissions>
- All colleges have an office that helps students with “disabilities”. Many people do not identify themselves that way, but the services are very helpful and include things like early registration and note-taking. <https://thinkcollege.net/think-college-learn/accessing-disability-services-0>
- Orange County’s community colleges have many programs for students with disabilities and employment- related certification programs. Orange County has many employment programs that include resume help, job listings, and paid work experience:
  - OC Development Board Young Adult Program: <https://ssa.ocgov.com/adoptfoster-care-youth-services/youth-services/independent-living/employment/oc-development-boards>
  - Youth Programs at One Stop Centers: <https://www.ssa.ocgov.com/adopt/youth/community/employment/wib>
  - One Stop Centers: <https://www.oconestop.com/>
- California DOR has programs for youth and adults that are individualized to help people with disabilities meet their goals. [www.dor.ca.gov/Home/StudentsandYouth](http://www.dor.ca.gov/Home/StudentsandYouth) or [www.dor.ca.gov/Home/JobSeekerConsumer](http://www.dor.ca.gov/Home/JobSeekerConsumer) (adults).
- Volunteering is a great way to check out different careers and build your resume. <https://oneoc.org/>
- Many school districts in Orange County have employment-related programs. Please check with your student’s Case Carrier or the Special Education Department of your students’ school district.

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## APPENDIX 5: OC CARE COORDINATION COLLABORATIVE FOR KIDS – TRANSITION RESOURCES

### Health Care Skills & Transition (for Professionals)

- Got Transition is the national center for transition research, resources and education. <https://www.gottransition.org/>
- The American Academy of Pediatrics Position Statement on Transition: White PH, Cooley, C, AAP, AAFP, ACP (2018). Supporting the Health Care Transition from Adolescence to Adulthood in the Medical Home. *Pediatrics*, 142(5). <https://pediatrics.aappublications.org/content/142/5/e20182587>
- This article includes many helpful tips for talking with adolescents about sensitive topics, including a review of important health concerns, scripting, and screening tools. Klein DA, Goldenring JM & Adelman WP (2014). HEEADSSS 3.0: The psychosocial interview for adolescents updated for a new century fueled by media. *Contemporary Pediatrics*, 1-16. <https://www.contemporarypediatrics.com/view/heedsss-30-psychosocial-interview-adolescents-updated-new-century-fueled-media>

### Health & Services

- Search for quality health information about any condition: <https://kidshealth.org/en/teens.html> or <https://amaze.org/>
- Staying healthy: taking care of yourself to prevent illness: <https://familydoctor.org/teenagers-how-to-stay-healthy/>
- Help in a crisis:
  - Crisis Text Line – text HOME to 741741 <https://www.crisistextline.org/>
  - LGBTQ Youth <https://www.thetrevorproject.org/>
- For family planning or other health care services: <https://findahealthcenter.hrsa.gov/>
- Learn about healthy relationships: <https://www.loveisrespect.org/>
- For mental health or drug treatment: <https://findtreatment.samhsa.gov/>
- County resources: (855) OCLINKS (625-4657)
- What happens if you mix your medicines with alcohol or other drugs? <http://www.drugcocktails.ca/>

### Health Care Skills (for Patients and Parents)

- Got Transition is the national center for transition research, resources and education. [www.gottransition.org](http://www.gottransition.org)
- Smooth Moves Youth Health Transition: helps teens navigate the move to adulthood. <https://smoothmovesyht.org/>

### Independent Living Skills

- Quiz – are you prepared to live on your own? [www.buzzfeed.com/alexfinnis/what-percentage-adult-are-you](http://www.buzzfeed.com/alexfinnis/what-percentage-adult-are-you)
- Learn about relationships, work and study skills, budgeting, and other skills to live on your own. [www.casey.org/casey-life-skills-resources](http://www.casey.org/casey-life-skills-resources)

### Parents

- Surviving the teen years: <https://kidshealth.org/en/parents/adolescence.html>
- Having conversations about sensitive topics: <http://www.talkwithyourkids.org/>
- An App to help you guide your youth through transition: <https://www.adolescenthealth.org/About-SAHM/Healthy-Student-App-Info.aspx>
- Cal Able - a program to save money for your child's care (tax free): <https://www.calable.ca.gov/>
- Special Needs Trust – information and referral: <https://www.specialneedsalliance.org/>
- Conservatorship information and legal resources: <https://www.occourts.org/directory/probate/probate-case-types/conservatorship.html> and alternatives <https://www.disabilityrightscal.org/publications/limited-conservatorships-alternatives>
  - Public Law Center <https://www.publiclawcenter.org/>
  - Legal Aid <https://www.communitylegalsocal.org/>

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*\*Family and Communities Together (FaCT) Referral Form*

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## Anaheim

### Anaheim Independencia FRC (FaCT\*)

**Address:** 10841 Garza Ave., Anaheim 92804

**Phone Number:** (714) 826-9070

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• Enrollment assistance (Cal Fresh and Medi-Cal)</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions (monthly)</li> <li>• Free lightly used clothes, books, and toys</li> </ul>

### Manzanita Park FRC (FaCT)

**Address:** 1260 N. Riviera St., Anaheim 92801

**Phone Number:** (714) 491-7205

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Stress Reduction and Wellness groups</li> <li>• Homework help</li> <li>• Counseling for uninsured</li> <li>• Parenting classes</li> <li>• Family fun activities</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> </ul>

### Miraloma Park Family Resource Center

**Address:** 2600 E. Miraloma Way, Anaheim, CA 92806

**Phone Number:** (714) 765-6490

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Zumba Classes</li> <li>• Nail Classes</li> <li>• Sewing Classes</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions (10-430)</li> <li>• Diaper distribution</li> <li>• Utility Assistance</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Kids CAFÉ Program (free meals for children age 18 and younger) (4-4:30p)</li> <li>• S.T.A.R.S (tutoring for Kinder through 6<sup>th</sup> grade) (3-6p)</li> </ul>

\*Family and Communities Together (FaCT) Referral Form

## Anaheim (cont'd)

### Ponderosa Park Family Resources Center and Gymnasium

**Address:** 320 E. Orangewood Ave., Anaheim, CA 92802

**Phone Number:** (714) 765-5400

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• WIC</li> <li>• Central City Community Health Center (mobile clinic)</li> <li>• Smile Mobile Dental Clinic (mobile dental clinic ages 0-20yrs)</li> <li>• Zumba</li> <li>• Community Resources and Referrals</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Youth Sports</li> <li>• Kids CAFÉ (3:00-3:30p)</li> <li>• S.T.A.R.S (afterschool drop-in program Kinder-8<sup>th</sup>) (2:00-4:45pm)</li> </ul>

## Brea

### Brea Family Resource Center

**Address:** 695 E. Madison Way, Brea, CA 92821

**Phone Number:** (714) 990-7150

**Comments:** Most services are free, and others are low-cost. Client should call for appointment and availability. Services are for Brea residents only.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Assistance with employment</li> <li>• English classes</li> <li>• Veteran services</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distributions</li> </ul>

## Garden Grove

### Magnolia Park FRC (FaCT)

**Address:** 11402 Magnolia St., Garden Grove 92841

**Phone Number:** (714) 530-7413

**Comments:** All services are free. Clients should contact for appointment and availability. Emergency services subject to availability. *Referral form available.*

Languages	English, Spanish
Core Services	<ul style="list-style-type: none"> <li>• Counseling (individual, family, group, crisis)</li> <li>• Grief Loss Group</li> <li>• Parenting education</li> <li>• Individualized Educational Plan (IEP) Clinics and Workshops</li> <li>• Personal Empowerment Program</li> <li>• Family Reunification Fun Activities</li> <li>• Family Art Nights</li> </ul>
Emergency Assistance	<ul style="list-style-type: none"> <li>• Diaper distribution</li> <li>• Emergency Food</li> </ul>
Youth	<ul style="list-style-type: none"> <li>• Strengthening Our Leadership (SOL) Youth Group (ages 13-18)</li> <li>• Anger Management &amp; Conflict Resolution (ages 13-18)</li> </ul>

## Huntington Beach

### Oak View FRC (FaCT)

**Address:** 17261 Oak Lane, Huntington Beach 92647

**Phone Number:** (714) 842-4002

**Comments:** All services are free. *Referral form available.*

Languages	English, Spanish
Core Services	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• CHAT (Counseling for Children &amp; Adolescents ages 2-17)</li> <li>• Enrollment assistance (WIC, Medi-Cal, CalFresh, CalWorks, Covered California programs)</li> <li>• Personal Empowerment Program</li> <li>• Hoag Promotora Community Health Services (mental health support and education)</li> <li>• Parenting classes</li> </ul>
Emergency Assistance	<ul style="list-style-type: none"> <li>• Weekly food distribution (appointment only)</li> </ul>

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## Irvine

### FOR Families

**Address:** 1 Civic Center 2<sup>nd</sup> Floor, Irvine, CA 92606

**Phone Number:** (949) 724-6650

**Comments:** Services are for residents of Irvine. Client should call for appointment and availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Information and referral</li> <li>• Employment assistance</li> <li>• Connection to domestic violence assistance</li> <li>• Assistance with parenting issues</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Financial assistance</li> </ul>

## La Habra

### La Habra FRC (FaCT)

**Address:** 501 S. Idaho St. #330, La Habra 90631

**Phone Number:** (714) 447-3460

**Comments:** All services are free. Clients should contact for appointment and availability. Emergency services subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Personal Empowerment Program</li> <li>• Legal Services</li> <li>• Enrollment assistance (Medi-Cal, CalFresh)</li> <li>• Child Support Assistance</li> <li>• Parenting classes</li> <li>• Support groups and life skills workshops</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Emergency food</li> </ul>

## Lake Forest

### South Orange County FRC (SOC) (FaCT)

**Address:** 22481 Aspan Street, Suite B, Lake Forest 92630

**Phone Number:** (949) 364-0500

**Comments:** All services are free except for counseling. Clients should call to make an appointment for most services. Emergency assistance programs subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Low cost counseling for individuals living between Irvine and San Clemente</li> <li>• Legal Consultation Services/ Legal Advocacy Program</li> <li>• Triple P Parenting Seminar Series</li> <li>• Personal Empowerment Program</li> <li>• Enrollment Assistance (CalFresh, Medi-Cal, CalWorks)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Free Farmer's Market (every 4<sup>th</sup> Tuesday of the month 3-5pm)</li> <li>-no appointment necessary</li> </ul>

## Los Alamitos

### WE CARE of Los Alamitos

**Address:** 3788 Cerritos Ave., Los Alamitos, CA 90720

**Phone Number:** (562) 598-9790

**Comments:** All services are free. Client should call for appointment and availability.

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Case management</li> <li>• Information and referrals</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Rental assistance (Cypress, Fountain Valley, Stanton, Los Alamitos)</li> <li>• Utility assistance (Cypress, Fountain Valley, Stanton, Los Alamitos)</li> <li>• Emergency food</li> <li>• Hygiene items</li> </ul>

## Newport Beach

### Newport Mesa FRC (FaCT)

**Address:** 307 Placentia Ave., Suite 203, Newport Beach 92663

**Phone Number:** (949) 764-8100

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured (individual and family)</li> <li>• Parenting education classes</li> <li>• Personal Empowerment Program</li> <li>• Developmental screenings</li> <li>• Support groups</li> <li>• Enrollment Assistance (Medi-Cal, CalFresh, CalWORKs, Kaiser Child Plan)</li> <li>• Zumba, Zumbini (parent and child ages 0-4)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Bimonthly food distributions</li> <li>• Monthly diaper distributions</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Youth Advisory Council (leadership group for ages 14-17)</li> <li>• Safe Dates (healthy relationships group for teens)</li> <li>• Yearly "Love Shouldn't Hurt" conference (healthy relationships)</li> </ul>

## Orange

### El Modena FRC (FaCT)

**Address:** 18672 E. Center Ave., Orange 92869

**Phone Number:** (714) 532-3595

**Comments:** All services are free. Clients should contact for appointment and availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Legal assistance/ Legal workshops</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• Financial Empowerment Program</li> <li>• Tutoring</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Diaper distribution</li> <li>• Food distributions</li> <li>• Kid's Cafe</li> </ul>

## Orange (cont'd)

### Friendly Center FRC (FaCT)

**Address:** 147 W. Rose Ave., Orange 92867

**Phone Number:** (714) 771-5300

**Comments:** All services are free. Client must call to register for all services prior to attending including the mobile pantry and diaper distribution. Emergency assistance services are subject to availability. Rental assistance and gift cards reserved for clients participating in core services.

Languages	English, Spanish
Core Services	<ul style="list-style-type: none"> <li>• Counseling for uninsured or someone with financial barriers</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• Legal Assistance for survivors of domestic violence</li> <li>• After school tutoring for children under 12 years of age</li> <li>• Family Engagement activities</li> </ul>
Emergency Assistance	<ul style="list-style-type: none"> <li>• Mobile Pantry (1<sup>st</sup> and 3<sup>rd</sup> Wednesday of the month)</li> <li>• Diaper distribution (2<sup>nd</sup> Friday of the month)</li> <li>• Utility assistance</li> <li>• Emergency food (shelf-stable food)</li> <li>• Hygiene items</li> <li>• Rental assistance</li> <li>• Gift cards</li> </ul>

## San Juan Capistrano

### CHEC FRC (FaCT)

**Address:** 27412 Calle Arroyo, San Juan Capistrano 92675

**Phone Number:** (949) 489-7742

**Comments:** All services, except for counseling, are free. Client must call to register for all services including the Free Farmer's Market. *Referral form available.*

Languages	English, Spanish
Core Services	<ul style="list-style-type: none"> <li>• Low cost counseling for individuals living between Irvine and San Clemente</li> <li>• Legal Consultation Services/ Legal Advocacy Program</li> <li>• Triple P Parenting Seminar Series</li> <li>• Personal Empowerment Program</li> <li>• Enrollment assistance (Cal Fresh, Medi-Cal, Cal Works)</li> </ul>
Emergency Assistance	<ul style="list-style-type: none"> <li>• Free Farmer's Market (2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month)</li> </ul>

## Santa Ana

### Corbin FRC (FaCT)

**Address:** 2215 W. McFadden Ave., Suite G., Santa Ana 92704

**Phone Number:** (714) 480-3737

**Comments:** All services are free. Clients should call for appointment and availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured or have financial barriers</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> <li>• Stress Management classes</li> <li>• Enrollment assistance (Cal Fresh and Medi-Cal)</li> </ul>
<b>Emergency Assistance</b>	N/A
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Youth Action Council (teen art and leadership opportunities)</li> </ul>

### Downtown FRC (FaCT)

**Address:** 450 W. 4th St. Ste. 130, Santa Ana 92701

**Phone Number:** (714) 660-3636

**Comments:** All services are free. Clients should call for appointment and availability of services. Emergency assistance subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• After School Tutoring</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food Bank (every Friday) -12-1pm walking -1:45-4pm drive through -no appointment necessary</li> <li>• Diaper distribution (2<sup>nd</sup> Friday of the month)</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Youth Advisory Council (development of leadership skills, earn community service hours)</li> </ul>

## Santa Ana (cont'd)

### Minnie Street FRC (FaCT)

**Address:** 1300 E. McFadden Ave., Room 13, Santa Ana 92705

**Phone Number:** (714) 972-5775

**Comments:** All services of free. Clients should call for appointment and availability. Emergency assistance subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured or for those who have financial barriers</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> <li>• Tutoring for children under 12 years of age</li> <li>• Family engagement activities</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Lightly used clothing</li> <li>• Hygiene items</li> <li>• Diapers</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Healthy relationships workshops</li> <li>• Yearly "Love Shouldn't Hurt" Conference (ages 12+)</li> </ul>

## Stanton

### Stanton FRC (FaCT)

**Address:** 11822 Santa Paula St., Stanton 90680

**Phone Number:** (714) 379-0129

**Comments:** All services are free. Client should call for appointment and availability. Emergency assistance subject to availability. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling for uninsured</li> <li>• Parenting Education Classes</li> <li>• Tutoring for children under 12</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Emergency food (shelf-stable)</li> <li>• Food distributions</li> <li>• Hygiene items</li> <li>• Gift cards</li> <li>• Utility assistance</li> </ul>

## Tustin

### Tustin FRC (FaCT)

**Address:** 580 W. Sixth St., Tustin 92780

**Phone Number:** (714) 243-4292

**Comments:** All services are free. Client should call for appointment and availability of services. Emergency assistance items subject to availability. Gift cards reserved for families participating in core services. *Referral form available.*

<b>Languages</b>	English, Spanish
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling (individual, family, and group)</li> <li>• Parenting classes</li> <li>• Personal Empowerment Program</li> <li>• Family Fun Nights (1<sup>st</sup> Thursday of the month)</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Emergency food (shelf-stable)</li> <li>• Hygiene kit</li> <li>• Diapers</li> <li>• Gift cards</li> </ul>

## Westminster

### Westminster FRC (FaCT)

**Address:** 7200 Plaza St., Westminster 92683

**Phone Number:** (714) 903-1331

**Comments:** All services are free. Clients should call for appointment and availability. Emergency assistance subject to availability. Rental assistance and gift cards are reserved for families participating in core services with the FRC. *Referral form available.*


<b>Languages</b>	English, Spanish, Vietnamese
<b>Core Services</b>	<ul style="list-style-type: none"> <li>• Counseling</li> <li>• Personal Empowerment Program</li> <li>• Parenting classes</li> <li>• Life skills workshops</li> <li>• Tutoring</li> </ul>
<b>Emergency Assistance</b>	<ul style="list-style-type: none"> <li>• Food distribution (4<sup>th</sup> Friday of the month)</li> <li>• Emergency food (shelf-stable)</li> <li>• Diapers</li> <li>• Hygiene items</li> <li>• Rental assistance</li> <li>• Gift cards</li> </ul>
<b>Youth Programs</b>	<ul style="list-style-type: none"> <li>• Mental health leadership for youth ages 12+ -coming soon</li> </ul>

# FaCT Family Resource Center Referral Form for Family Support Services

(practitioners can refer a client to any FaCT FRC with this form)

1. Click blue box below to show the attachment list that will open on the left.

## FaCT Referral Form (rev 8.25.2020)

 **FaCT Family Resource Center Referral Form for Family Support Services**  
To refer a client for services, EMAIL this form to the FRC selected below (choose **one** FRC)

Referring Person/Worker Name:		Agency/Department:		Email:	
Work Phone:		Fax:		Date:	
<b>Referral type:</b> CalWORKs Family Stabilization (FS)    Differential Response (DR)    General FRC <b>Check if applicable:</b> Wraparound    Mutual Client					
<b>Anaheim Independence FRC - Anaheim</b> T (714) 826-9070 F (714) 826-2732 <a href="mailto:AnaheimIndependencia@factoc.org">AnaheimIndependencia@factoc.org</a>		<b>CHEC FRC - San Juan Capistrano</b> T (949) 489-7742 F (949) 489-7748 <a href="mailto:CHECFRC@factoc.org">CHECFRC@factoc.org</a>		<b>Corbin FRC - Santa Ana</b> T (714) 480-3737 F (909) 366-2257 <a href="mailto:CorbinFRC@factoc.org">CorbinFRC@factoc.org</a>	
<b>El Modena FRC - Orange</b> T (714) 532-3595 F (714) 532-3593 <a href="mailto:ElModenaFRC@factoc.org">ElModenaFRC@factoc.org</a>		<b>Friendly Center-Orange FRC - Orange</b> T (714) 771-5300 F (714) 771-7627 <a href="mailto:friendlycenterorange@factoc.org">friendlycenterorange@factoc.org</a>		<b>La Habra FRC - La Habra</b> T (714) 447-3460 F (714) 447-3753 <a href="mailto:LaHabraFRC@factoc.org">LaHabraFRC@factoc.org</a>	
<b>Manzanita Park FRC - Anaheim</b> T (714) 491-7205 F (714) 276-0145 <a href="mailto:ManzanitaParkFRC@factoc.org">ManzanitaParkFRC@factoc.org</a>		<b>Minnie Street FRC - Santa Ana</b> T (714) 972-5775 F (714) 972-5781 <a href="mailto:MinnieStreetFRC@factoc.org">MinnieStreetFRC@factoc.org</a>		<b>Newport Mesa FRC - Newport Beach</b> T (949) 764-8100 F (949) 764-4543 <a href="mailto:NewportMesaFRC@factoc.org">NewportMesaFRC@factoc.org</a>	
<b>So. Orange County FRC - Lake Forest</b> T (949) 364-0500 F (949) 364-0575 <a href="mailto:SouthOCFRC@factoc.org">SouthOCFRC@factoc.org</a>		<b>Stanton FRC - Stanton</b> T (714) 379-0129 F (714) 379-0139 <a href="mailto:StantonFRC@factoc.org">StantonFRC@factoc.org</a>		<b>Tustin FRC - Tustin</b> T (714) 243-4292 F (714) 838-1403 <a href="mailto:TustinFRC@factoc.org">TustinFRC@factoc.org</a>	
				<b>Westminster FRC - Westminster</b> T (714) 903-1331 F (714) 903-1881 <a href="mailto:WestminsterFRC@factoc.org">WestminsterFRC@factoc.org</a>	

**Primary or Identified Client(s) to be served:**

Parent/Caregiver Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Insured?: ☐ Emergency Medi-Cal ☐ Medi-Cal ☐ None ☐ Private

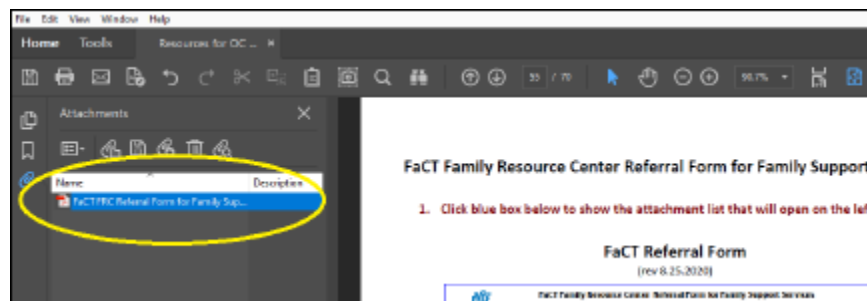
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

**Other Family Members to Be Served:**

Name:				
D.O.B:				
Relationship:				

CIN # (12 Digits): \_\_\_\_\_ CalWORKs Case # (7 Digits): \_\_\_\_\_ CFS Referral # (19 Digits): \_\_\_\_\_

2. Then right-click and select "SAVE". You can edit the referral and print/email as needed.



## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	<b>Comments</b> <b>ES:</b> Emergency Shelter <b>PSH:</b> Permanent Supportive Housing <b>RRH:</b> Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless) <b>THP:</b> Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
<b>Alternative Sleeping Location</b>	20652 Laguna Canyon Rd. Laguna Beach, CA 92651 <a href="http://www.friendshipshelter.org">www.friendshipshelter.org</a> email: <a href="mailto:office@friendshipshelter.org">office@friendshipshelter.org</a> (949) 494-6928	Drop-in shelter for men & women & a food pantry. Daily lottery system to obtain a bed (can accommodate 45 people). Must leave a voice message. (ES)			X	X	X			
<b>American Family Housing</b>	15161 Jackson St. Midway City, CA 92655 <a href="http://www.afhusa.org">www.afhusa.org</a> email: <a href="mailto:info@afhusa.org">info@afhusa.org</a> (714) 897-3221	Transitional shelter & permanent supportive housing for people who are employed/ employable, & transitional housing for unaccompanied adults who may be unable to work & need assistance with accessing mainstream benefits (THP, PSH)	X		X	X		X		X
<b>Build Futures</b>	18822 Beach Blvd Ste 211 Huntington Beach, CA 92648 <a href="http://www.buildfutures.org">www.buildfutures.org</a> email: <a href="mailto:info@buildfutures.org">info@buildfutures.org</a> (714) 907-7358	Housing services, phones, bus passes, case management, job readiness, basic needs (THP)							X	
<b>Casa Teresa</b>	P.O. Box 429 Orange, CA 92856 <a href="http://www.casateresa.org">www.casateresa.org</a> email: <a href="mailto:info@casateresa.org">info@casateresa.org</a> (714) 538-4860	Fees are monthly, private pay & depend on income. Maximum length of stay is during pregnancy & for 2 months after birth. Offers nursing care, case management, counseling & educational programs. Offers apartments, rooms & SRO'S. (ES)			X					
<b>Casa Youth Shelter</b>	10911 Reagan St Los Alamitos, CA 90720 <a href="http://www.casayouthshelter.org">www.casayouthshelter.org</a> email: <a href="mailto:agency@casayouthshelter.org">agency@casayouthshelter.org</a> Shelter: (562) 594-6825 24-hr Helpline: (800) 914-2272 Text (833) 217-5758	May stay up to two weeks. Programs offers individual, group, & family counseling to residents. Parenting classes. Services offered on a sliding scale fee. Must have parental/guardian consent.(ES)							X	

## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	<b>Comments</b> <b>ES:</b> Emergency Shelter <b>PSH:</b> Permanent Supportive Housing <b>RRH:</b> Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless <b>THP:</b> Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
<b>Colette's Children's Home</b>	7372 Prince Dr, Ste 106 Huntington Beach, CA <a href="http://www.coletteschildrenshome.com">www.coletteschildrenshome.com</a> email: No email provided (714) 596-1380 Fax: (714) 848-1866	Emergency & transitional shelter programs & permanent housing program for women with children & single women/ intake process required. (THP, ES, PSH)		X	X	X				
<b>Eli Home</b>	1175 N. East St Anaheim, Ca <a href="http://www.elihome.org">www.elihome.org</a> email: <a href="mailto:elihome@elihome.org">elihome@elihome.org</a> (714) 300-0600	Transitional program for abused & neglected children & their mothers (THP)		X						
<b>Family Promise</b>	310 W. Broadway Ste 203-205 Anaheim, CA 92805 <a href="http://www.familypromiseoforangecounty.org">www.familypromiseoforangecounty.org</a> e-mail: <a href="mailto:info@familypromiseoc.org">info@familypromiseoc.org</a> (714) 787-3487	Emergency Shelter for 2 months and transitional housing for 6 months (ES, THP)	X							X
<b>Families Assistance Ministries</b>	1030 Calle Negocio San Clemente, CA 92673 <a href="https://www.lovefam.org">https://www.lovefam.org</a> e-mail: <a href="mailto:info@lovefam.org">info@lovefam.org</a> (949) 492-8477	Emergency Shelter for 2 months and transitional housing for 6 Months (RRH, THP)	X	X						
<b>Families Forward</b>	8 Thomas Irvine, CA 92618 <a href="http://www.families-forward.org">www.families-forward.org</a> e-mail: <a href="mailto:info@families-forward.org">info@families-forward.org</a> (949) 552-2727	This program combines temporary housing with intensive counseling, food & other supportive services to provide clients a safe, supportive home to enable them to regain self-sufficiency. Accepts minor age children (RRH, THP)	X							

## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	<b>Comments</b> <b>ES:</b> Emergency Shelter <b>PSH:</b> Permanent Supportive Housing <b>RRH:</b> Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless <b>THP:</b> Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
<b>First Southern Baptist Church</b>	6801 Western Ave. Buena Park, CA 90621 <a href="http://www.fsbcstg.org">www.fsbcstg.org</a> email: No email provided (714) 522-7201	Emergency Shelter for 1 night. Counseling, & showers (but not toiletries). A faith-based organization. (ES)			X	X		X		X
<b>Friendship Shelter</b>	1335 S Coast Hwy Laguna Beach, CA 92651 <a href="http://www.friendshipshelter.org">www.friendshipshelter.org</a> email: <a href="mailto:office@friendshipshelter.org">office@friendshipshelter.org</a> (949) 494-6928	Residents are required to be actively looking for employment or seeking to secure stable income through a benefit. Job preparation & counseling. Interested individuals must call Wed at 10:30 a.m. Drug tested at entry & random during stay. Meals provided during stay. (PSH, ES)			X	X		X		
<b>Fullerton Armory Emergency Shelter</b>	400 S Brookhurst Fullerton, CA 92833 <a href="http://www.mercyhouse.net">www.mercyhouse.net</a> email: <a href="mailto:info@mercyhouse.net">info@mercyhouse.net</a> (714) 836-7188	Emergency Shelter, food, clothes, shower. Open seasonal and during cold weather. (ES)								X
<b>Grandma's House of Hope</b>	1505 17th St Ste 116 Santa Ana, CA 92705 <a href="http://www.grandmashouseofhope.org">www.grandmashouseofhope.org</a> email: <a href="mailto:intake@grandmashouseofhope.org">intake@grandmashouseofhope.org</a> (714) 558-8600	Populations such as human trafficking, homeless breast cancer clients in treatment, as well as with domestic violence (2nd step), mentally challenged, those with disabilities, & those who are currently without housing with an urgent need or desire for change. Provides shelter, food, case management, group & individual counseling, life skills. Can apply online on website. (THP)			X	X				
<b>Homeless Intervention Services of Orange County</b>	907 Bradford Avenue Placentia, CA 92870 <a href="https://his-oc.org">https://his-oc.org</a> email: <a href="mailto:info@his-oc.org">info@his-oc.org</a> (714) 993-5774	A residence-based transitional center offering shelter & support services in a 4 -6 months program: childcare assistance provided. One-time program fee of \$300. Drug testing (THP)	X		X	X		X		

## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	Comments ES: Emergency Shelter PSH: Permanent Supportive Housing RRH: Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless) THP: Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
Hope Family Housing	8657 Whittaker St. Buena Park, CA 90621 <a href="http://www.rescuemission.org/buena-park">www.rescuemission.org/buena-park</a> e-mail: <a href="mailto:info@rescuemission.org">info@rescuemission.org</a> (714) 247-4379	6-9 months transitional living; includes weekly case management, counseling, food distribution. Cost based on income. Must have graduated from a shelter program. Families must be referred by case managers from these shelters. Call for more information (THP)	X							
Illumination Foundation	7855 Katella Ave Stanton, CA 90680 <a href="http://www.ifhomeless.org">www.ifhomeless.org</a> e-mail: <a href="mailto:help@ifhomeless.org">help@ifhomeless.org</a> (949) 273-0555	Transition & permanent housing, including recuperative care with supportive services (ES, PSH, RRH, THP)	X							
Interval House	6615 East Pacific Coast Highway, Suite 170 Long Beach, CA 90803 <a href="http://www.intervalhouse.org">www.intervalhouse.org</a> email: <a href="mailto:admin@intervalhouse.org">admin@intervalhouse.org</a> (562) 594-9492 Hotlines: (562) 594-4555 & (714) 891-8121	Emergency shelters & transitional housing; community service centers; counseling; legal, health, children's & youth programs; LGBT services; pioneering multicultural programs; leadership development; economic self-sufficiency; & community education. (ES, THP, PSH)					X			
Human Options	5540 Trabuco Rd Ste 100 Irvine, CA 92620 <a href="http://www.humanoptions.org">www.humanoptions.org</a> email: <a href="mailto:info@humanoptions.org">info@humanoptions.org</a> 24-hour line: (877) 854-3594	Emergency shelter, transitional housing for anyone in a domestic or intimate partner violence situation. Children's program. (ES, THP)					X			
Laura's House	12453 Lewis St Ste 201 Garden Grove, CA 92840 <a href="http://www.laurashouse.org">www.laurashouse.org</a> email: <a href="mailto:info@laurashouse.org">info@laurashouse.org</a> Crisis Hotline: (866) 498-1511	Numerous services offered; Emergency shelter: restraining orders, 24hr hot-line, children's program & parenting program, crisis counseling, independent life skills training workshops, legal clinic & legal advocacy, court-approved personal empowerment program, individual therapy, Spanish speaking case managers, support groups, walk-in center, & a thrift store. Average length of stay is 45 days. (ES, THP)					X			

## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	Comments ES: Emergency Shelter PSH: Permanent Supportive Housing RRH: Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless) THP: Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
Mary's Path	18221 17th Street Santa Ana, CA 92705 <a href="http://www.maryspath.org">www.maryspath.org</a> email: <a href="mailto:info@maryspath.org">info@maryspath.org</a> (714) 730-0930	We provide compassionate care to girls, their families & their babies through services including: housing; access to medical care; continuing education; spiritual formation, individual & family counseling; parenting education & coaching; & practical life skills to prepare teen mothers for successful independent living. (THP)			X					
Mercy House	P.O. Box 1905 Santa Ana, CA <a href="http://www.mercyhouse.net">www.mercyhouse.net</a> e-mail: <a href="mailto:info@mercyhouse.net">info@mercyhouse.net</a> (714) 836-7188	Emergency shelters, transitional housing, & permanent supportive housing (ES, PSH, RRH, THP)	X	X	X	X		X		
National Guard Armories/ Mercy House	Santa Ana & Fullerton <a href="http://www.mercyhouse.net/regions/orange-county">www.mercyhouse.net/regions/orange-county</a> e-mail: <a href="mailto:info@mercyhouse.net">info@mercyhouse.net</a> (714) 836-7188	A mass shelter, capacity of 200 at each armory. Offers emergency housing for 6 pm to 6 am. There is no maximum length of stay. The armory is a winter shelter in operation from December 1 through April each year. (ES)			X	X		X		
Orange Coast Interfaith Shelter: Gateway to Housing	17972 Sky Park Circle Irvine, Ca 92614 <a href="http://www.ocinterfaith.org">www.ocinterfaith.org</a> e-mail: <a href="mailto:info@OCInterfaith.org">info@OCInterfaith.org</a> (949) 631-7213	Assists families in overcoming their barriers to acquiring permanent housing. Referrals are by phone only, no walk-ins, do not accept current pregnant woman. (THP, RRH)	X							
Orange County Rescue Mission	1 Hope Drive Tustin, CA 92782 <a href="http://www.rescuemission.org">www.rescuemission.org</a> email: <a href="mailto:info@rescuemission.org">info@rescuemission.org</a> (714) 247-4300	A transitional living facility for 12-24 months. Skills development, job training, co-op childcare. Medical Services provided too. (THP)	X		X	X		X		

## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	Comments  ES: Emergency Shelter PSH: Permanent Supportive Housing RRH: Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless) THP: Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
<b>Pathways of Hope</b>	1231 E Chapman Ave Fullerton, CA 92831 <a href="http://www.pohoc.org">www.pohoc.org</a> e-mail: <a href="mailto:info@pohoc.org">info@pohoc.org</a> (714) 680-3691	Transitional living for singles or families (employable adults) for up to 120 days. NO drug or alcohol dependency issues. Provides limited financial assistance for rental deposit, first month's rent or a combination of deposit & rent to individuals & families who are currently literally homeless or in imminent risk of homelessness. Also offers case management services. (THP, RRH)	X							
<b>Precious Life Shelter</b>	3622 Florista St Alamitos, CA 90720 <a href="http://www.preciouslifeshester.org">www.preciouslifeshester.org</a> email: <a href="mailto:plsinfo@preciouslifeshester.org">plsinfo@preciouslifeshester.org</a> (562) 431-5025	Emergency program is 1- 30 nights in housing program. The transitional program is low-cost lodging with a refundable deposit, 2-3 months after birth of baby. The Single Parent Efficiency Program provides up to 24 months lodging after baby is born. (THP, ES)			X					
<b>Project Hope Alliance</b>	1954 Placentia Ave #202 Costa Mesa, CA 92627 <a href="http://www.projecthopealliance.org">www.projecthopealliance.org</a> No email address provided (949) 722-7863	Rapid re-housing, rental deposit assist. Short term rental subsidy, utility assist., transportation support, Budgeting and financial coaching. Intensive case management for students and their parents. Emphasis placed on education of children. (RRH, THP)	X							
<b>Serving People in Need</b>	151 Kalmus Dr Suite H2 Costa Mesa, CA 92626 <a href="http://www.spinoc.org">www.spinoc.org</a> e-mail: <a href="mailto:info@spinoc.org">info@spinoc.org</a> (714) 751-1101 Ext. 17 (714) 751-1101 Ext. 14	Provides move-in costs to homeless families with children. Services include rapid re-housing programs, case management & support services such as: budgeting, credit clean-up, job development, childcare, counseling, educational workshops & other supportive services. (RRH, THP)	X							
<b>South County Outreach</b>	7 Whatney Suite B Irvine, CA 92618 <a href="http://www.sco-oc.org">www.sco-oc.org</a> email: <a href="mailto:sco@sco-oc.org">sco@sco-oc.org</a> (949) 380-8144 ext. 215	Transitional housing program for families. Call for more information regarding openings & applications. (RRH, THP)	X							

## APPENDIX 7: HOUSING AND SHELTER RESOURCES

Name	Address & Contact Information	Comments	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen	Emergency Shelters
<b>The Salvation Army Hospitality House</b>	818 E. 3rd St. Santa Ana, CA 92701 <a href="https://socal.salvationarmy.org/southern-california/">https://socal.salvationarmy.org/southern-california/</a> email: no direct email; use "Contact Us" on website (714) 542-9576	34-emergency beds with a stay of 14 days; 16- beds for men currently with jobs (can stay longer than 14 days) New residents check in is at 3:30. (ES)						X		
<b>Thomas House</b>	12601 Morningside Ave Ste 6 Garden Grove, CA 92843 <a href="http://www.thomashouseshelter.org">www.thomashouseshelter.org</a> <a href="mailto:info@thomashouseshelter.org">info@thomashouseshelter.org</a> (714) 554-0357	Provides shelter, food, & counseling, as well as assistance in job search, tutoring for children, welfare advocacy, & housing placement & assistance. (THP)	X							
<b>Wise place for Women</b>	1411 N Broadway Santa Ana, CA 92706 <a href="http://www.wiseplace.org">http://www.wiseplace.org</a> email: <a href="mailto:info@wiseplace.org">info@wiseplace.org</a> (714) 542-3577	A transitional living program for employed or employable women. Must be 90 days free of alcohol & drugs. Intake interviews 9:30-11:00 am every Wednesday (THP)			X	X				
<b>Women's Transitional Living Center (WTLC)</b>	201 E Amerige Ave Fullerton, CA 92832 <a href="http://www.radiantfutures.org">www.radiantfutures.org</a> email: <a href="mailto:info@radiantfutures.org">info@radiantfutures.org</a> (877) 531-5522	Provides food, clothing, & a home-like environment. Also available: 45 shelter programs/90 day recovery program, children's program, parenting & educational classes, housing referrals, court advocacy & referrals. Provides substance abuse treatment & work with human trafficking victim. (THP, ES)					X			

## APPENDIX 8: ORANGE COUNTY BREASTFEEDING RESOURCES

Provider Name Service Area / Contact Information		Services				Multicultural Education Materials	Electric Pumps Rent/Loan	*Credentials CLE, CLC, IBCLC	Breastfeeding Helpline	Additional Languages
		Prenatal	Postpartum	1:1 Counseling	Peer Counseling					
Orange County Health Care Agency Public Health Community Nursing/Lactation Clinic 714-834-8363 <a href="http://www.ocalthinfo.com">www.ocalthinfo.com</a>		X	X	X		X	X	CLE	714-834-8363 English/Spanish 714-896-7375 Vietnamese	Spanish, Vietnamese
La Leche League 877-laleche/877-452-5324 <a href="http://www.llli.org">www.llli.org</a>		X	X	X	X	X			9 a.m. – 8 p.m. 714-965-1182	Online: Spanish, Chinese, Italian, Russian
AltaMed 888-499-9303		X	X	X	X	X		CLE, IBCLC	24-hour nurse's line: 888-499-9303	Spanish, Urdu, Farsi, Vietnamese, Tagalog, Korean, Chinese
Office on Women's Health National Women's Health & Breastfeeding Helpline <a href="https://www.womenshealth.gov">https://www.womenshealth.gov</a>		X	X						1-800-994-9662 9am – 6pm Eastern Time/Mon - Fri	Interpreter available
Community-Based Breastfeeding Resources										
Countywide	MOMS Orange County 714-972-2610 800-787-5858 <a href="http://www.momsorangecounty.org">www.momsorangecounty.org</a>	X	X	X	X	X		CLE	English/Spanish: 714-972-2610 Vietnamese: 714-352-3439	Spanish, Vietnamese
San Diego (Supply Orange County Area)	University of California Health Milk Bank <a href="https://health.universityofcalifornia.edu/patient-care/milk-bank">https://health.universityofcalifornia.edu/patient-care/milk-bank</a>		X			X			English/Spanish Milk Bank/Donations: 858-249-6455 Breastfeeding help: 858-249-5727	Spanish
Northern CA (Supply Orange County Area)	San Jose Mother's Milk Bank Phone: (408) 998-4550 Toll-free (877) 375-6645 <a href="http://www.mothersmilk.org">www.mothersmilk.org</a>			X		X	X	CLE, IBCLC	877-375-6645 Option 3	Spanish, Vietnamese
Revised 4-25-2023										

## APPENDIX 8: ORANGE COUNTY BREASTFEEDING RESOURCES

Provider Name Service Area / Contact Information		Services				Multicultural Education Materials	Electric Pumps Rent/Loan	*Credentials CLE, CLC, IBCLC	Breastfeeding Helpline	Additional Languages
		Prenatal	Postpartum	1:1 Counseling	Peer Counseling					
WIC Program-Based Breastfeeding Resources										
North and Central County	County of Orange Health Care Agency WIC Program 714-834-8363 (BF Line) <a href="https://www.ochealthinfo.com">https://www.ochealthinfo.com</a>	X	X	X		X	For WIC PPT	CLE	714-834-8363 English/Spanish 714-896-7375 Vietnamese	Spanish, Vietnamese
South County	Camino Health Center WIC Program 949-488-7688 <a href="http://www.caminohealthcenter.org/wic/">www.caminohealthcenter.org/wic/</a>	X	X	X		X	For WIC PPT	CLE	Family Resource Center: 949-364-0500 Prenatal Classes through MOMs OC: 714-972-2610	Spanish, Farsi Translation line available
Central County	Planned Parenthood WIC Program 714-973-2411 (English/Spanish) <a href="http://www.getwic.org">www.getwic.org</a>	X	X	X		X	For WIC PPT	CLE, IBCLC, CLC	866-482-9573	Spanish, Vietnamese, Tagalog, Farsi
North and Central County	Public Health Foundation Enterprises WIC Program 888-942-2229 <a href="http://www.phfewic.org">www.phfewic.org</a>	X	X	X	X	X	For WIC PPT	CLE, IBCLC	888-278-6455	Spanish, Vietnamese, Korean, Mandarin Chinese
Hospital-Based Breastfeeding Resources <i>(Most breastfeeding classes are online until further notice) *Denotes in person classes</i>										
Anaheim	Kaiser Permanente Hospital 714-644-5604 <a href="http://www.kpwomenshealth.org">www.kpwomenshealth.org</a> <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>	X	X	X	X	X	X	IBCLC, CLE	714-644-5604 See 1-1 M-F by appt	Translator Line & Sign Language Services Available
Revised 4-25-2023										

## APPENDIX 8: ORANGE COUNTY BREASTFEEDING RESOURCES

Provider Name Service Area / Contact Information		Services				Multicultural Education Materials	Electric Pumps Rent/Loan	*Credentials CLE, CLC, IBCLC	Breastfeeding Helpline	Additional Languages	
		Prenatal	Postpartum	1:1 Counseling	Peer Counseling						
Hospital-Based Breastfeeding Resources (cont'd) <i>(Most breastfeeding classes are online until further notice) *Denotes in person classes</i>											
Anaheim	UCI Health, Anaheim Family Health Center 2441 W. La Palma Ave., Suite 100 714-491-4424 <a href="http://www.ucihealth.org">www.ucihealth.org</a>		X					CLE	714-491-4424 M-F 1:00pm – 2:00pm No appointment needed UCI Birth moms only	Spanish	
Fountain Valley	Fountain Valley Regional Hospital * 714-966-7200 <a href="http://www.fountainvalleyhospital.com">www.fountainvalleyhospital.com</a>	X	X		X	X		CLE, IBCLC	Lactation Nurse: 714-966-8151 <b>OB</b> 714-966-8073- <b>BF</b> <b>Helpline</b>	Spanish, Vietnamese, Chinese	
Fountain Valley	Fountain Valley Regional Hospital* New Mother Support Group 11190 Warner Ave, Suite 214 Fountain Valley, CA 92708	X	X	X		X	X	IBCLC	Meets 1st Friday of every month 1:00pm – 3:00pm	To register for the event: <a href="http://www.fountainvalleyhospital.com/events">www.fountainvalleyhospital.com/events</a>	
Fountain Valley	Orange Coast Memorial Medical Center 714-378-7612 <a href="https://www.memorialcare.org/services/maternity-care/breastfeeding-lactation-support">https://www.memorialcare.org/services/maternity-care/breastfeeding-lactation-support</a>	X	X	X	X	X		IBCLC, CLE	714-378-7612	Vietnamese	
Fullerton	St. Jude Medical Center 714-626-8528 Nurse Help Line 1-800-809-3555 <a href="http://www.stjudemedicalcenter.org">www.stjudemedicalcenter.org</a> Search breastfeeding support	X	X	X		X		CLE, IBCLC	714-626-8528 Private Consultations: 714-446-5622	Interpreter available	
Irvine	Kaiser Permanente Hospital 949-932-5892 <a href="http://www.kpwomenshealth.org">www.kpwomenshealth.org</a> <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>	X	X	X	X	X	X	CLE, IBCLC	949-932-5892	Spanish, Vietnamese, Farsi Translator Line & Sign Language Services Available	
Revised 4-25-2023											

## APPENDIX 8: ORANGE COUNTY BREASTFEEDING RESOURCES

Provider Name Service Area / Contact Information		Services				Multicultural Education Materials	Electric Pumps Rent/Loan	*Credentials CLE, CLC, IBCLC	Breastfeeding Helpline	Additional Languages
		Prenatal	Postpartum	1:1 Counseling	Peer Counseling					
Hospital-Based Breastfeeding Resources (cont'd) <i>(Most breastfeeding classes are online until further notice) *Denotes in person classes</i>										
Laguna Hills	Saddleback Memorial Medical Center 949-452-7255 Class enrollment/referral : 1-800-636-6742 <a href="http://www.memorialcare.org/SBBreastfeeding">www.memorialcare.org/SBBreastfeeding</a>  Mom's Support Group (949) 452-7255 –call for dates & times <a href="http://www.ocmommies.com/page/support-groups-local">http://www.ocmommies.com/page/support-groups-local</a>	X	X	X		X		IBCLC	949-452-7377 Outpatient M-F by appt	
Mission Viejo	Mission Hospital Class enrollment 877-459-3627 <a href="http://www.mission4health.com">www.mission4health.com</a>	X	X	X		X	X	IBCLC	949-365-2425	Spanish Translator Line Available
Newport Beach	Hoag Hospital Class enrollment 949-764-5940 <a href="http://www.hoaghospital.org">www.hoaghospital.org</a>	X	X	X		X	X	IBCLC	949-764-2229 9 a.m. – 5 p.m. M-F	
Orange	St. Joseph Hospital * Class enrollment 714-744-8764 <a href="http://www.sjo.org/maternity">www.sjo.org/maternity</a>	X	X	X		X	X	CLE, IBCLC	714-744-8764	Spanish
Orange	UCI Medical Center Class enrollment 657-282-6357 <a href="http://www.ucirvinehealth.org">www.ucirvinehealth.org</a>	X	X	X		X		IBCLC In patient services only	714-456-3920	Translator Available
Revised 4-25-2023										

## APPENDIX 8: ORANGE COUNTY BREASTFEEDING RESOURCES

### Breastfeeding Online Resources

#### General Breastfeeding Information

<https://wicbreastfeeding.fns.usda.gov/>

<https://www.cdc.gov/breastfeeding/index.htm>

<https://www.womenshealth.gov/breastfeeding>

#### Breastfeeding & Medications

<https://www.breastfeedla.org> (The providers in this directory have not been vetted by BreastfeedLA)

<https://www.infantrisk.com/>

<https://mothertobaby.org/>

#### Lactation Accommodation

<https://www.cdph.ca.gov/Programs/CFH/DMCAH/Breastfeeding/Pages/Lactation-Accommodation.aspx>

#### Data & Reports

<https://www.cdph.ca.gov/Programs/CFH/DMCAH/Breastfeeding/Pages/Data.aspx>

[https://www.who.int/health-topics/breastfeeding#tab=tab\\_1](https://www.who.int/health-topics/breastfeeding#tab=tab_1)

#### Advocacy

<http://californiabreastfeeding.org/>

**Compiled By:** County of Orange Health Care Agency, Public Health Services; Orange County Breastfeeding Coalition; Orange County WIC Programs. **Disclaimer:** The workgroup developed the list to help identify breastfeeding resources in Orange County. The workgroup does not endorse the programs listed or verify that the information provided by the programs is accurate. Providers using the list accept full responsibility from the use of this list. Users should contact the provider for additional information. **Last Updated: October 2021** CLE: Certified Lactation Educator; CLC: Certified Lactation Consultant; IBCLC: Internationally Board Certified Lactation Consultant

Revised 4-25-2023



### Are you looking for car seat safety resources?

If you answered **YES**, this guide is for you!

There are many organizations throughout Orange County that provide car seat safety resources and services. The tables on the following pages include what each organization offers. Information on this page has a brief description of each type of service or resource you will see in this guide.

## OC Child Passenger Safety Resource Guide

**Where can I get a free car seat?** Many organizations provide car seats, some free of charge, to families who need a little extra help. Contact the organizations listed to see if you qualify. Supplies are limited. The types of car seats that each organization offers are shown in this guide. A virtual or in-person class on installing your new seat will be offered.

**Where can I have my car seat checked?** Are you wondering if your car seat is installed in your car correctly? Is your child fitting correctly in his/her seat? Many organizations have trained experts called *Child Passenger Safety (CPS) Technicians*, who can help, either virtually or in-person. You will feel confident installing your seat yourself and making sure your child fits correctly in that seat. Call to make an appointment today!

**Who can I go to with questions?** *CPS Technicians* have been trained and nationally certified on the topic of car seat safety. They can spot problems and know specific details about seats and cars on the market. They can also ensure that a child is in the correct seat for their age, height, and weight. Contact a *CPS Technician* with questions you might have about car seat safety.

**Where can I take a class?** Classes are offered throughout the county, either virtually or in-person. Contact the organization for times and locations.

**What is Kaitlyn's Law?** Did you know that it is illegal to leave an unsupervised child, age six or younger, inside a car if: the engine is running, the keys are in the ignition or the child's health, or safety is at risk? A person who is 12 or older may supervise. Many organizations provide information about this important law and safety risk.

**Where can I find a Violator Class?** Did you receive a traffic ticket related to car seats or leaving a child alone in a car? Did a judge direct you to take a car seat safety class? There are organizations in this guide that teach these classes. Your fine may be waived or reduced. In addition, you will learn valuable information about keeping your child safe in your car.

Community and Nursing Services

1725 W. 17th Street | Santa Ana, CA 92706 | (714) 834-3059 | ochealthinfo.com



## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

\*No Cost or Low- Cost Seats – Low-income requirements apply. While supplies last.

\*\*Car seat inspections – appointments are required in most cases. Call for more information.

Organization/Contact Info	Area Served	No Cost or Low Cost Seats*	Car seats provided:					Car Seat Inspections**	Certified CPS Tech. on Staff	Child Passenger Safety Classes	Violator Classes	Child Passenger Safety Materials	Kaitlyn's Law	Languages
			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>Amanda Cagle</b> (714) 657-6409 <ul style="list-style-type: none"> <li>• Fee for service (waived for low-income families)</li> <li>• Home, private installation and education sessions</li> </ul>	Orange County	Not Available						√ In-person and virtual	√			√	√	English
<b>Anaheim Police Department</b> (714) 345-3493	Orange County	Free exchange for expired car seat	√	√	√	√	√	√ In-person	√			√	√	English Spanish
<b>Automobile Club of Southern California</b> Community Programs and Traffic Safety Monica Pelaez (714) 885-2300 <a href="mailto:Publicaffairs4@aaa-calif.com">Publicaffairs4@aaa-calif.com</a> <a href="http://www.aaa.com/childsafety">www.aaa.com/childsafety</a>	Southern California	Not Available							√	√ In-person and virtual		√	√	English Spanish
<b>California Highway Patrol</b> San Juan Capistrano (949) 670-7030 <a href="http://www.chp.ca.gov">www.chp.ca.gov</a>	Must live in south Orange County	Free exchange for expired car seat		√	√	√	√	√ In-person	√			√	√	English Spanish
<b>California Highway Patrol</b> Santa Ana Kyle Payn (714) 338-5500 <a href="http://www.chp.ca.gov">www.chp.ca.gov</a>	Orange County	Free exchange for expired car seat		√	√	√	√		√	√ In-person	√	√	√	English Spanish

## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

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Organization/Contact Info	Area Served	No Cost or Low Cost Seats*	Car seats provided:					Car Seat Inspections**	Certified CPS Tech. on Staff	Child Passenger Safety Classes	Violator Classes	Child Passenger Safety Materials	Kaitlyn's Law	Languages
			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>California Highway Patrol</b> Westminster Mitchell Smith (714) 622-3622 <a href="http://www.chp.ca.gov">www.chp.ca.gov</a>	Orange County	Free exchange for expired car seat		✓	✓	✓	✓	✓ In-person by appt only	✓	✓ In-person		✓		English Spanish
<b>California State University Fullerton</b> (657) 278-9636 <a href="mailto:carseat@fullerton.edu">carseat@fullerton.edu</a>	Orange County	Not Available						✓ In-person	✓	✓ In-person	✓ In-person	✓	✓	English
<b>Children's Health Orange County</b> Community Education (714) 509-8887 <a href="https://www.choc.org/safety/">https://www.choc.org/safety/</a>	Children's Health Orange County Patients only	Low Cost Patients only		✓	✓			✓ Patients only	✓	✓		✓	✓	English Spanish
<b>Clinic in the Park</b> American Academy of Pediatrics - Orange County (949) 269-7819 <a href="http://www.clinicinthepark.org">www.clinicinthepark.org</a>	Call for Locations	No cost					✓		✓	✓ Virtual		✓	✓	English Spanish
<b>Costa Mesa Fire Department</b> Brenda Emrick (714) 327-7406 <a href="mailto:brenda.emrick@costamesaca.gov">brenda.emrick@costamesaca.gov</a> <a href="http://www.costamesaca.gov">www.costamesaca.gov</a>	Orange County	Not Available							✓	✓ In-person		✓	✓	English

## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

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			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>Garden Grove Police Department</b> Allyson Kimberly, Sharon Baek, Reyna Cruz, Cheryl Whitney (714) 741-5761 - English (714) 741-5762 - Spanish (714) 741-5763 - Vietnamese (714) 741-5592 - Korean <a href="mailto:crimeprevention@ggcity.org">crimeprevention@ggcity.org</a>	Must live in Garden Grove	No Cost	✓	✓	✓	✓	✓	✓ In-person & Virtual	✓	✓ In-person & Virtual		✓	✓	English Spanish Vietnamese Korean
<b>Huntington Beach Police Department</b> Brian Weyker: <a href="mailto:bweyker@hbpd.org">bweyker@hbpd.org</a> Daniels Stewart: <a href="mailto:dstewart@hbpd.org">dstewart@hbpd.org</a> Craig Moresco: <a href="mailto:cmoresco@hbpd.org">cmoresco@hbpd.org</a> Amy Cozad: <a href="mailto:acozad@hbpd.org">acozad@hbpd.org</a> Cheryl Garcia: <a href="mailto:cgarcia@hbpd.org">cgarcia@hbpd.org</a> Elizabeth Hanson: <a href="mailto:ehanson@hbpd.org">ehanson@hbpd.org</a> Tam Do: <a href="mailto:tdo@hbpd.org">tdo@hbpd.org</a>	Must live in Huntington Beach	Not Available						✓ In-person	✓					English Spanish
<b>Irvine Police Department</b> Jodi Rahn (949) 724-7212 ext. 2047 <a href="mailto:jrahn@cityofirvine.org">jrahn@cityofirvine.org</a> <a href="http://www.cityofirvine.org/irvine-police-department">www.cityofirvine.org/irvine-police-department</a>	Orange County	Not Available						✓ In-person	✓	✓ In-person		✓		English

## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

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			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>Laguna Beach Police Department</b> Debi Jensen (949) 497-0396 <a href="mailto:djensen@lagunabeachcity.net">djensen@lagunabeachcity.net</a> <a href="https://www.lagunabeachcity.net/government/departments/police">https://www.lagunabeachcity.net/government/departments/police</a>	Must live in Laguna Beach	Not Available						✓ In-person	✓			✓	✓	English Spanish
<b>Latino Health Access</b> Rubi Gonzales (714) 542-7792 ext. 1018 <a href="mailto:rgonzalez@latinohealthaccess.org">rgonzalez@latinohealthaccess.org</a> <a href="http://www.latinohealthaccess.org">www.latinohealthaccess.org</a>	Orange County	Not Available						✓ In-person	✓			✓	✓	English Spanish
<b>Little Sprout Safety</b> Lindsay Polic (858) 442-6678 <a href="mailto:lindsaypolic@gmail.com">lindsaypolic@gmail.com</a>	Must live in South County	Not Available						✓ In-person	✓	✓		✓	✓	English
<b>Los Alamitos Medical Center</b> Santiago D. Chambers Office (562)799-3236 Cell (323)393-7704 <a href="mailto:Santiago.chambers@tenethealth.com">Santiago.chambers@tenethealth.com</a>	Orange County	Not Available						✓ In-person	✓					English
<b>MOMS Orange County</b> Miriam Castellanos (714) 352-3433	Orange County											✓	✓	English Spanish

## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

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Organization/Contact Info	Area Served	No Cost or Low Cost Seats*	Car seats provided:					Car Seat Inspections**	Certified CPS Tech. on Staff	Child Passenger Safety Classes	Violator Classes	Child Passenger Safety Materials	Kaitlyn's Law	Languages
			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>Orange County Car Seat Safety Program</b> OC Health Care Agency Celeste Payan: (714) 720-1744 <a href="mailto:Cpayan@ochca.com">Cpayan@ochca.com</a> <a href="https://ochealthinfo.com/about-hca/public-health-services/community-and-nursing-services">https://ochealthinfo.com/about-hca/public-health-services/community-and-nursing-services</a> <a href="https://www.ochealthinfo.com/services-programs/pregnancy-and-parenting/child-safety/injury-prevention-program/buckle-oc-car-seat">https://www.ochealthinfo.com/services-programs/pregnancy-and-parenting/child-safety/injury-prevention-program/buckle-oc-car-seat</a>	Orange County	No cost; Receive WIC, Medi-Cal, CalWORKs CalFresh, Free and Reduced Priced School Meal Program		✓			✓	✓ by appt only	✓	✓	✓ Virtual	✓	✓	English Spanish
<b>Orange County Fire Authority</b> (714) 573-6200 <a href="https://www.ocfa.org/AboutUs/SeatInstallationRequest.aspx">https://www.ocfa.org/AboutUs/SeatInstallationRequest.aspx</a>	Orange County							✓ by appt only call/request form online for appt.	✓			✓		English Spanish
<b>Orange County Sheriff's Department</b> Dana Point Holly Everest (714) 912-3547 <a href="mailto:heverest@ocsheriff.gov">heverest@ocsheriff.gov</a>	Dana Point and surrounding areas	Not Available						✓ In-person	✓	✓ In-person		✓		English

## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

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Organization/Contact Info	Area Served	No Cost or Low Cost Seats*	Car seats provided:					Car Seat Inspections**	Certified CPS Tech. on Staff	Child Passenger Safety Classes	Violator Classes	Child Passenger Safety Materials	Kaitlyn's Law	Languages
			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>Orange County Sheriff's Department</b> Laguna Niguel Madison Simmons Michelle R. Conlin 949-362-4305 949-362-4365 <a href="mailto:Msimmmons@ocsheriff.gov">Msimmmons@ocsheriff.gov</a> <a href="mailto:Mconlin@ocsheriff.gov">Mconlin@ocsheriff.gov</a>	Laguna Niguel and South County cities	Not Available						✓ In-person	✓			✓		English
<b>Orange County Sheriff's Department</b> Lake Forest Brittney Oldham (949) 461-3546 <a href="mailto:Boldham@ocsheriff.gov">Boldham@ocsheriff.gov</a>	Must live in Lake Forest	Not Available						✓ In-person	✓			✓		English
<b>Orange County Sheriff's Department</b> San Juan Capistrano (949) 443-6369 dial option 3 <a href="http://www.ocsheriff.gov/patrol-areas/san-juan-capistrano">www.ocsheriff.gov/patrol-areas/san-juan-capistrano</a>	Must live San Juan Capistrano	Not Available							✓			✓		English Spanish
<b>Pregnancy Resource Center</b> San Clemente Anne Staeb (949) 218-5777 <a href="http://www.prcmedicalclinic.com/">www.prcmedicalclinic.com/</a>	Orange County											✓	✓	English Spanish

## APPENDIX 9: OC CHILD PASSENGER SAFETY RESOURCE GUIDE



### Orange County Child Passenger Safety Resource Guide

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			Infant Seat	Convertible	Combination Booster	High back Booster	No back booster							
<b>The Raise Foundation</b> OC Child Abuse Prevention Council Gary Taylor (714) 884-3421 <a href="mailto:info@theraisefoundation.org">info@theraisefoundation.org</a> <a href="http://www.theraisefoundation.org">www.theraisefoundation.org</a>	Orange County	Not Available										✓	✓	English Spanish
<b>Santa Ana Police Department</b> (714) 245-8406 <a href="mailto:nlopez@santa-ana.org">nlopez@santa-ana.org</a>	Santa Ana Residents Only	Not Available						✓ In-person	✓	✓		✓	✓	English Spanish
<b>UCI-Anaheim</b> Celia Valladares (714) 491-4424	UCI patients Only	No Cost Program Participants Only		✓					✓	✓ In-person		✓	✓	English Spanish
<b>UCI-Santa Ana</b> Carmen Perez Lopez (714) 480-2485	UCI patients Only	No Cost Program Participants Only		✓					✓	✓ In-person		✓	✓	English Spanish
Compiled by	OC Health Care Agency – Public Health Services Community & Nursing Services Division / Car Seat Safety Program													
Contact for updates	<b>Celeste Payan</b> OC Health Care Agency, Community & Nursing Services Division (714) 720-1744 <a href="mailto:Cpayan@ochca.com">Cpayan@ochca.com</a>													

## APPENDIX 10: ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

\*For more, see OC HCA Behavioral Health Services Directory (<https://www.ocalthinfo.com/sites/hca/files/import/data/files/21580.pdf>)  
OC HCA Behavioral Health Services is now Mental Health, Crisis & Recovery Services

# ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

## MENTAL HEALTH, CRISIS & RECOVERY SERVICES (MHRS)

### CRISIS SERVICES

- Crisis Assessment and Psychiatric Emergency and Response Teams (CAT/PERT) (Adult & Older Adult)
- Children and Youth Mobile Crisis Assessment Team (CAT) (Children/Youth)

### HOUSING

- Housing and Residential Care Facilities (Adult & Older Adult)

### NAVIGATION SERVICES

- OC Links
- Outreach and Engagement (Adult & Older Adult)

### OUTPATIENT PROGRAMS

#### *Children and Youth*

- Children and Youth Outpatient Clinic Services
- Child Abuse Services Team (CAST)
- Clinical Evaluation and Guidance Unit (Juvenile Hall/Probation)
- Juvenile Recovery Court (JRC)
- Program for Assertive Community Treatment (CYBH PACT)
- Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)
- Youth Reporting Center

#### *Adult and Older Adult*

- AB109 (Non-serious, Non-violent and Non-sex Offenders)
- Adult and Older Adult Abuse Services (AOABH) Substance Use Disorder Treatment (Perinatal)
- Adult and Older Adult Behavioral Health (AOABH)
- Assisted Outpatient Treatment Program (AOT) (Court-Ordered Treatment)
- Collaborative Courts-Drug Court and Driving-Under-the Influence (DUI) Court
- Program for Assertive Community Treatment (PACT)

#### *Older Adult Services*

- Recovery
- Senior Health Outreach and Prevention Program (SHOPP)
- Substance Abuse Resources Team (START)

## APPENDIX 10: ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

\*For more, see OC HCA Behavioral Health Services Directory (<https://www.ochealthinfo.com/sites/hca/files/import/data/files/21580.pdf>)  
OC HCA Behavioral Health Services is now Mental Health, Crisis & Recovery Services

### MENTAL HEALTH, CRISIS & RECOVERY SERVICES (MHRS) (CONT'D)

#### PREVENTION AND EARLY INTERVENTION

- Alcohol and Other Drug (AOD) Prevention Team
- Children's Support and Parenting Program (CSPP) (Children/Youth)
- Community Counseling & Supportive Services (CCSS)
- OC Center for Resiliency, Education, Wellness (OCCREW) (Adult)
- OC Parent Wellness Program (OCPWP) (Adult)
- Veterans Services/OC4VETS (Adult & Older Adult)
- Veterans' Court Services (Adult & Older Adult)

### ENVIRONMENTAL HEALTH SERVICES

Environmental Health Services works to protect public health and our environment, and promotes the well-being of all Orange County residents, workers, and visitors. Environmental Health is a regulatory agency that relies heavily on education and outreach to obtain compliance. Services include retail and wholesale food protection, foodborne illness investigations, public pool inspections, childhood lead exposure prevention, water quality, ocean water protection, solid waste facility oversight, hazardous materials surveillance and mitigation oversight, underground and aboveground storage tank oversight, body art facility and practitioner oversight, medical waste management inspections and a used oil recycling education program.

<https://www.ochealthinfo.com/about-hca/public-health-services/environmental-health-division>

### OFFICE OF THE PUBLIC GUARDIAN

The Public Guardian serves the community by providing investigative and fiduciary services to adults who are unable to provide their own basic personal needs due to a severe mental disorder or disabling physical condition. Public Guardian deputies and staff are committed to ensure that individualized personal treatment, supervision, and financial oversight is provided so that conservatee achieve their highest level of self-determination, autonomy and independence.

<https://www.ochealthinfo.com/about-hca/strategy-special-projects/office-public-guardian>

## APPENDIX 10: ORANGE COUNTY HEALTH CARE AGENCY (OC HCA) PROGRAMS

\*For more, see OC HCA Behavioral Health Services Directory (<https://www.ocalthinfo.com/sites/hca/files/import/data/files/21580.pdf>)  
OC HCA Behavioral Health Services is now Mental Health, Crisis & Recovery Services

### PUBLIC HEALTH SERVICES

#### CLINICAL SERVICES

- Family Health Clinics
- HIV and STD Care Clinic (17<sup>th</sup> St. Testing, Treatment and Care)
- Pulmonary Disease Services/TB Screening and Treatment Services

#### COMMUNICABLE DISEASE CONTROL DIVISION

- Communicable Disease Control
- Immunization Assistance Program
- Office of Vital Records

#### COMMUNITY AND NURSING SERVICES DIVISION

- Adolescent Family Life Program (AFLP) and Cal-Learn
- CalWORKs Public Health Nursing Program (CalWORKs)
- Car Seat Safety Program Services
- Child Health and Disability Prevention (CHDP)
- Childhood Lead Poisoning Prevention Program (CLPPP)
- Comprehensive Health Assessment Team-Homeless (CHAT-H)
- Early Childhood System of Care (ECSOC)
- Emergency Response (ER) Public Health Nursing
- Foster Care Public Health Nursing Program
- Health Referral Line (HRL)
- Nurse-Family Partnership (NFP)
- Perinatal Assessment and Coordination Team (PACT)

#### COMMUNITY PLANNING AND HEALTH PROMOTION DIVISION

- New Lung
- WIC

## **ORANGE COUNTY SOCIAL SERVICES AGENCY (SSA) PROGRAMS**

- **Adult Protective Services**
- **CalFresh (federally known as Supplemental Nutrition Assistance Program (SNAP))**
- **CalWORKs**
- **Child Abuse Registry**
- **General Relief (GR)**
- **Wraparound Services [California Department of Social Services (CDSS)]**

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